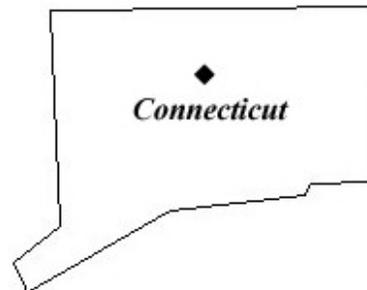


Charter Oak Health Center, Inc.

21 Grand Street
Hartford, CT 06106
Phone: (860) 550-7500
Fax: (860) 550-7501
Email: cohcc@cohcc-ct.org



Director: Alfreda D. Turner
HCH Coordinator: Adrienne Joy Burns
Medical Director: Gary Rhule, MD, MBA, MPH
UDS Number: 011830

Project Description

The Charter Oak Health Center's (COHC) Health Care for the Homeless Program provides medical, dental, behavioral health, substance abuse, HIV testing/counseling/education, and case management services to persons who are homeless in Hartford, Connecticut.

Services

The HCH Program provides services through physicians, mid-level providers, registered nurses, dentists, licensed clinical social workers, a substance abuse counselor, and HIV staff at Family Health Center and at shelters and soup kitchens throughout Hartford. Services of the HIV staff include education, counseling, testing, and case management. There are seven licensed primary care locations at shelters: Immaculate Conception Shelter, McKinney Shelter, St. Elizabeth's House, House of Bread, YWCA Shelter, South Park Inn, and Open Hearth Shelter. Except for McKinney Shelter, these locations are also licensed to provide outpatient behavioral health and substance abuse services. Nursing services are provided at Loaves and Fishes Ministries. While a significant number of services are provided onsite at the shelters and soup kitchens, patients are referred to Family Health Center (or the provider of their choice) for all dental services, complex primary care services, and radiology services.

Linkages

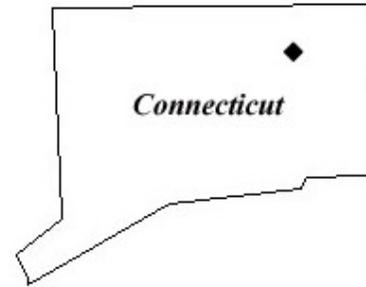
Specialty services not available at a COHC facility are provided through referral to providers and agencies throughout the Hartford community. Emergency health care and inpatient services are provided by referral to a local hospital. The HCH Program has linkages with a variety of medical sub specialists and two pharmacies. The Homeless Outreach Team (HOT) works with homeless teams to provide assessment and intervention to homeless clients in need of mental health services. Crisis intervention is available during the evening and on weekends. The HCH Program collaborates with the City of Hartford Health Department on a tuberculosis screening program in shelters.

Statistics

Estimated homeless population: 6,864 Project users: 2,040

Generations Family Health Center, Inc.

1315 Main Street
Willimantic, CT 06226
Phone: (860) 885-1308
Fax: (860) 450-7458
Email: korbgenerations@aol.com



Director: Arvind Shaw
HCH Coordinator: Jane Korb
Medical Director: Morton Glasser, MD
UDS Number: 010220

Project Description

Generations Family Health Center (GFHC) has sites in Danielson (Killingly), Brooklyn, Windham, and Norwich. GFHC teams with various social service agencies that share a commitment to provide quality, compassionate, and professional health care that is affordable, easily accessible, and without discrimination.

Services

GFHC provides comprehensive case-managed health care through community based health centers staffed by physicians, nurse practitioners, and support staff. Referrals are made for substance abuse and mental health services. Dental services are provided onsite and referrals for oral surgery are made to the local university.

Linkages

In the Danielson area, staff at a 60-bed emergency shelter provide case management, entitlement and housing assistance, job placement, educational and summer recreational programs for children, crisis intervention, landlord/tenant mediation, budgeting, parenting, food, clothing through the ACCESS Community Services, energy assistance, and WIC programs. In the Willimantic area, clients have access to the 20-bed Holy Family Home and Shelter, an 85-room welfare hotel, and a small battered women's shelter. In the Norwich area, GFHC has referral relationships with the local soup kitchen and emergency shelters. The Dept. of Social Services provides additional emergency assistance with housing, clothing, food, and case management.

Statistics

Estimated homeless population: 1.500 Project users: 1.055

Subcontractor(s):

Reliance House

40 Broadway Street
Norwich, CT 06360
Contact: Dwight Goodwin
Phone: (860) 887-6536
Fax: (860) 885-1970
Email: dgood@reliancehouse.org

Southeast Area Transit (SEAT)

260 Route 12
Preston, CT 06365
Contact: Sue Harris
Phone: (860) 886-2631

Southeastern Mental Health Authority

401 W. Thames Street, Bldg. 301
Norwich, CT 06360
Contact: Charlie Larkin
Phone: (860) 859-4500
Fax: (860) 859-4782

Utley and Jones Pharmacy

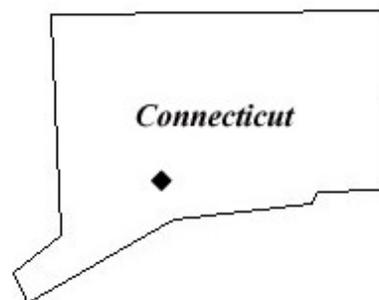
112 Lafayette Street
Norwich, CT 06360
Phone: (860) 887-2538

W.W. Backus Hospital

330 Washington Street
Norwich, CT 06360
Contact: Linda Bravard
Phone: (860) 889-8331

Hill Health Center

428 Columbus Avenue
New Haven, CT 06519
Phone: (203) 503-3163
Fax: (203) 503-3183
Email: tharp@hillhealthcenter.com



Director: Cornell Scott
HCH Coordinator: Toni N. Harp
Medical Director: Karen Michels, MD

UDS Number: 010070

Project Description

The Greater New Haven Homeless Health Care Network is operated through the Hill Health Corporation and serves persons who are homeless in the Greater New Haven area.

Services

Through a mobile team, the project provides primary medical care, onsite health screening, psychosocial rehabilitation, and referral to individuals who are homeless, homeless and runaway youth, families, and children residing in homeless shelters. It also provides follow-up medical and post-operative care for persons who are homeless released from local hospitals. Primary medical care is provided through satellite clinics located in shelters throughout the city, door-to-door services provided at emergency family shelters and emergency shelter motels, referral to the Hill Health Center main site, and outreach to community soup kitchens. The project employs approximately 1.8 FTE mid-level providers, 1 FTE registered nurse, and 1 FTE substance abuse counselor.

Linkages

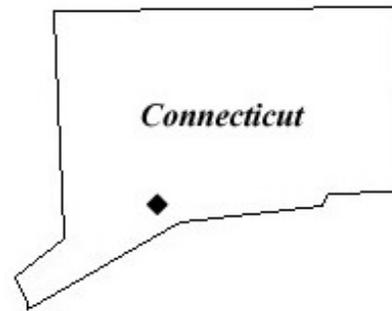
Linkages of services occur in three main areas: social/human services; treatment services; and the Greater New Haven Homeless Health Care Advisory Committee, a coalition developed to support the array of services which are available to persons who are homeless. Social services include assistance in obtaining entitlements, housing subsidies, legal services, employment and job training, and child care. Treatment-related linkages exist with Connecticut Valley Hospital Dutcher Hall (a residential treatment and detoxification facility), South Central Rehabilitation Program (a detoxification facility), Grant Street Partnership (a local drug treatment program), APT Foundation (provides outpatient treatment and a methadone maintenance program), and a number of organizations which provide assistance to clients with AIDS. The Connecticut Mental Health Center, a community mental health center, accepts referrals of clients in need of long-term mental health care. Two area hospitals, Yale New Haven Hospital and the Hospital of St. Raphael, provide emergency services and inpatient care to clients who are homeless.

Statistics

Estimated homeless population: 5,000 Project users: 2,580

Southwest Community Health Center - McKinney Health Care for the Homeless

361 Bird Street
Bridgeport, CT 06605
Phone: (203) 330-6054
Fax: (203) 331-4716
Email: rdenisco@swchc.org



Director: Katherine S. Yacavone
HCH Coordinator: Richard DeNisco, RN
Medical Director: Bashi Chaddha, MD
UDS Number: 010810

Project Description

Southwest Community Health Center, Inc. (SWCHC), is a nonprofit agency providing comprehensive health care for medically underserved individuals in Southwestern Bridgeport since 1977. McKinney Health Care for the Homeless, which serves the Greater Bridgeport area, has been funded since 1987 and provides a full range of services.

Services

The goal of the Health Care for the Homeless Program is to provide a full range of services to medically underserved persons and families in the greater Bridgeport area. Assisting the working poor, including recent immigrants, to gain access to SWCHC's health care services is also an ongoing program goal. The McKinney Homeless Program provides primary medical care and/or specialty care services, including behavioral health care, HIV/AIDS outreach, education, counseling/testing, in-house referrals for dental care, mammography, chiropractic, OB/GYN, nutrition, orthopedics, I.D., domestic violence, hepatitis C and G.I. treatment, and interagency referrals for vision, cardiology, dermatology, urology, radiology, and counseling.

The McKinney Program has nine licensed outpatient clinic rooms in area shelters/programs and two licensed walk-in homeless clinics open five days a week. Residents of 12 other area shelters/programs are also seen at our homeless clinics.

The New Access Points Initiative continues in the McKinney Program. This includes the additions of a bilingual (Spanish/English) family nurse practitioner; a LPN/case manager; weekly health screenings at two large church-supported soup kitchens; and going to the city homeless shelters three evenings a week.

SWCHC provides Monday-Friday, 1:00-4:30 p.m. homeless walk-in clinics and distributes leaflets in the service area to promote the use of services. Weekly health promotion activities are held at area markets, diners, schools, elderly housing sites, fairs, parks, and soup kitchens.

Linkages

Various community agencies accept referrals and support the activities of the McKinney Health Care for the Homeless Program. Linkages include the Bridgeport Hospital Community Advisory Committee, Bridgeport Rescue Mission, HealthWay (a consortium of local health agencies serving more than 40,000 people), Greater Bridgeport Area Continuum of Care, United Way Regional Council for the Homeless, and Night Runners Christian Outreach.

Statistics

Estimated homeless population: 2,000 Project users: 950