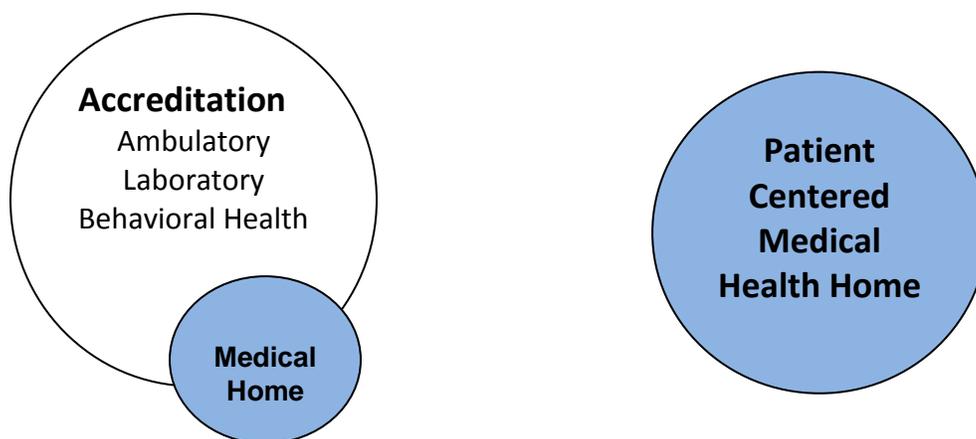


## HRSA Patient Centered Medical Home Resources: Comparison Chart

The Health Resources and Services Administration’s (HRSA) Bureau of Primary Health Care (BPHC) supports the grantees in the Health Center Program grantees in achieving patient centered medical home recognition. The information below highlights the differences between HRSA’s Accreditation and Patient Centered Medical Health Home Initiatives.



<b>Accreditation Initiative</b>	<b>Patient Centered Medical Health Home Initiative</b>
The Accreditation Initiative includes both accreditation surveys and the patient centered medical home option through contracts with the Accreditation Association for Ambulatory Health Care (AAAHC) and The Joint Commission <sup>1</sup>	The Patient Centered Medical Health Home Initiative offers surveys through a contract with National Committee for Quality Assurance (NCQA)

### COMPARISON CHART

Section	Activity	Accreditation: AAAHC and The Joint Commission	NCQA
1.0	Survey Services		
1.1	Initial and re-survey	YES	YES

<sup>1</sup> For a comparison of the ambulatory care accreditation services of AAAHC and The Joint Commission, visit <http://bphc.hrsa.gov/administration/comparisonchart.pdf>.

Section	Activity	Accreditation: AAAHC and The Joint Commission	NCQA
1.2	Ambulatory care, laboratory, and behavioral health survey services	YES	NO. However, all these services must be coordinated by the medical home.
<b>2.0 Patient-Centered Medical Health Home Recognition</b>			
2.1	Certification	<u>AAAHC: Accredited</u> <u>Joint Commission:</u> Certification	Recognized
2.2	Scope	Entire organization	Practice-site(s); mobile, dental, and OB/Gyn sites are not included
2.3	On-site survey process to evaluate compliance with standards	YES	NO. Survey conducted through on-line submission of documentation.
2.4	Three year cycle accreditation or recognition cycle	YES	YES
2.5	Eligibility	330 FQHCs	330 FQHCs and Look-Alikes
<b>3.0 Patient Centered Medical Health Home Standards</b>			
3.1	Standards Handbook and/or Manual	YES	YES
3.2	Certification	Ambulatory accreditation plus patient medical/ health home standards <u>AAAHC: Patient Centered Medical Home Standards</u> <u>Joint Commission:</u> Primary Care Medical Home Standards	Patient Centered Medical Home Standards

<b>Section</b>	<b>Activity</b>	<b>Accreditation: AAAHC and The Joint Commission</b>	<b>NCQA</b>
3.3	Stand alone medical/ health home certification	NO. However, the medical home survey standards can be included in the ambulatory accreditation survey at no additional cost.	YES
3.4	Levels of certification	NO	YES Levels I, II, and III
<b>4.0</b>	<b>Accreditation and Medical Health Home Resources</b>		
4.1	Mock survey or pre-survey	YES	YES
4.2	Publications	YES	YES
4.3	Professional assistance with interpretation of standards	YES	YES
4.4	Webinars	YES	YES
4.5	Readiness packets	YES	YES
4.6	Technical assistance on-site	YES	NO
4.6	Technical assistance phone calls	YES	YES
4.7	Dedicated web site for health centers	YES	YES
<b>5.0</b>	<b>Reports and Accreditation and Recognition Decisions</b>		
5.1	Decision letter within 10 business days	YES	NO, letter within 15-30 days

Section	Activity	Accreditation: AAAHC and The Joint Commission	NCQA
5.2	Final survey report	<p><u>AAAHC</u>: Provided to the health center 30 days after the last day of the survey</p> <p><u>The Joint Commission</u>: Usually 48 hours (unless there are issues raised by the surveyors that must be reviewed by Central Office staff)</p>	24 hours after the final decision
5.3	Plan of correction	YES	YES
5.4	Appeal of a negative accreditation/recognition	YES	YES
<b>6.0</b>	<b>On-going Education, Training and Technical Assistance</b>		
6.1	Teleconferences, conference calls, and audio conferences	YES	YES
6.2	Continuing Education Units (CEUs)	<p><u>AAAHC</u>: NO</p> <p><u>Joint Commission</u>: YES</p>	NO
6.3	Webinars	YES	YES
6.4	Custom on-site training	YES	NO

## POINTS OF CONTACT

For additional information on AAAHC, The Joint Commission, or NCQA, please see the list below to find out how to contact HRSA/BPHC's partners.

### **AAAHC**

Ron Smothers  
Assistant Director, Accreditation Services  
847- 853-6067 | [rsmothers@aaahc.org](mailto:rsmothers@aaahc.org)

### **The Joint Commission**

Lon Berkeley  
Project Director, CHC Accreditation  
630-792-5787 | [lberkeley@jointcommission.org](mailto:lberkeley@jointcommission.org)

Rex Zordan  
Senior Account Executive  
630-792-5509 | [rzordan@jointcommission.org](mailto:rzordan@jointcommission.org)

Delia Constanzo  
BPHC Accreditation Initiative  
630-792-5011 | [dconstanzo@jointcommission.org](mailto:dconstanzo@jointcommission.org)

### **NCQA**

William Tulloch  
Director, Government Recognition Initiatives  
202-955-5145 | [Tulloch@ncqa.org](mailto:Tulloch@ncqa.org)

Tanya Merano  
Manager, Customer Outreach Government Recognition Initiatives  
[Merano@ncqa.org](mailto:Merano@ncqa.org)

Vicki Gavaghan  
Manager, Government Recognition Initiatives  
202-955-1747 | [gavaghan@ncqa.org](mailto:gavaghan@ncqa.org)