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# ARRA Briefing Update: **Increased Demand for Services**

Grantee Technical Assistance  
Conference Call  
March 10, 2009

# American Recovery and Reinvestment Act (ARRA)

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- Signed into law on February 17
- Provides \$500 million in grants to:
  - support new sites and services areas
  - increase services at existing sites and provide payments for spikes in uninsured populations.
- Provides \$1.5 billion for repair, renovation, construction of health centers including purchase of HIT.

# ARRA Background

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- The Recovery Act was enacted to:
  - preserve and create jobs;
  - promote economic recovery;
  - help people most impacted by the recession;
  - increase economic efficiency by investing in technological advances in science and health;
  - promote long-term economic benefits by investing in transportation, environmental protection and other infrastructure; and
  - preserve essential services in States and local governments.



# ARRA Services Funding

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- \$155 million for New Access Point Grants on March 2
- \$340 million for Increased Demand for Services (IDS)
  - Address increased demand for services nationwide
  - Create employment opportunities in underserved communities

# ARRA IDS Formula Allocation

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- Formula Allocations:
  - All grantees = \$100,000 base allocation
  - Those with UDS data:
    - \$6 for every patient and
    - \$19 additional for every uninsured patient

# ARRA IDS Formula Allocation

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- Awarded at same distribution level as existing operational funding (i.e., special population funding proportion)
- CY 2008 UDS foundation for determining formula allocations
  - If no CY 2008 UDS, CY 2007 UDS used
  - If neither CY 2008 or CY 2007 UDS available, award base allocation only



# ARRA IDS Funding

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- Supports activities within scope of project
  - Increase health center staffing
  - Extend hours of operation
  - Expand existing services
  - Other

# ARRA IDS Funding

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- Not allowed:
  - Construction costs (including alterations and renovations),
  - Site or services not in scope,
  - Facility or land purchase,
  - Equipment costing \$5,000 or more



# ARRA IDS Grant Details

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- One-time awards
- 2-year budget/project period
- No ongoing funding anticipated
- Requests submitted through EHB
- Due no later than March 16



# ARRA IDS Application

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- Need: Need for additional health services
- Project Types: How the IDS project will impact on the need for services
- Project Description: How grantee will implement the IDS project(s)
- Impact: How the impact of the project(s) will be measured
- 2-Year Budget
- Proposed Staffing and Utilization Chart

# ARRA IDS Reporting

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- Impact of IDS funding
  - Number of new patients
  - Number of new visits
  - Number of new uninsured patients
  - Number of new full-time equivalents (FTEs)
  - Number of retained jobs
  - Actual versus projected budget information – use of IDS funds
- Other ARRA reporting required by Act



# ARRA General Requirements

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- New grant number: H8B
- Separate PMS sub-account
- Must be accounted for and reported separately

# EHB Application Process

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- Application available March 9<sup>th</sup>
- Application deadline March 16<sup>th</sup> 8:00 PM ET
- EHB generated email with **eligibility code (3578)** and your **maximum eligible budget amount**
- System Help
  - BPHC Helpline (301-443-7356) available 7:00 am to 7:00 pm ET or email [BHCMISYS@hrsa.gov](mailto:BHCMISYS@hrsa.gov). Extended hours (7AM – 7PM) available March 9<sup>th</sup> - March 16<sup>th</sup>.
  - Contact the HRSA Call Center at [CallCenter@hrsa.gov](mailto:CallCenter@hrsa.gov) or 1-877-464-4772 if need assistance registering as a new user (7AM-7PM weekdays, 10AM-4PM weekend)

# Starting Your IDS Application

## ○ Login to EHBs

The screenshot shows the HRSA Electronic Handbooks for Applicants/Grantee website. At the top left is the HRSA logo with the text "U.S. Department of Health and Human Services" and "HRSA Health Resources and Services Administration E-HANDBOOK HOME". At the top right is the text "HRSA Electronic Handbooks for Applicants/Grantee" and a "HELP" link. Below the header is a "Login Menu" with options for "Login", "Forgot Password", and "Registration". A "Login" button is also present. To the right is a "Contact Us" section with phone, time, and email information. Below this is a "LOGIN" section with two columns: "Already Registered?" and "Not Registered?". The "Already Registered?" column has fields for "\*Username" and "\*Password" and a "Login" button. The "Not Registered?" column has a "Create an Account" button and a note that registration is needed only once. A "Warning!" section at the bottom provides legal disclaimers. A large red URL is overlaid on the page: <https://grants.hrsa.gov/webexternal/login.asp>.

<https://grants.hrsa.gov/webexternal/login.asp>

**Each user must have their own username and password. Please see the Electronic Submission Guide ([www.hrsa.gov/grants](http://www.hrsa.gov/grants)) for registration instructions**

# Starting Your IDS Application

Click  
Funding  
Opportunities  
link

- Welcome
- Manage Applications
  - Funding Opportunities
  - View Applications
- Peer Access
- Grants Portfolio
  - Add to Portfolio
  - View Portfolio
- Manage Organization Profile
  - View/Update Profile
- Manage Personal Profile
  - Update Profile
  - Change Password
- My Registered Organizations

Logout

HRSA Electronic Handbooks for Applicants/Grantee



HELP

--Tools Menu-- Go

(Last login date and time 10/10/2008 3:13:00 PM)

## Welcome

[home](#) | [logout](#) | [contact us](#) | [glossary](#) | [help](#) | [questions/comments](#)

### Contact Us:

Phone:  
877-Go4-HRSA/877-464-4772;  
301-998-7373

Time:  
9:00 a.m. to 5:30 p.m. Eastern Time (E.T.), Monday  
through Friday

Email:  
[CallCenter@HRSA.GOV](mailto:CallCenter@HRSA.GOV)

Applicant/Grantee Electronic Handbook (EHB) provides all potential and existing grantees a means to conduct various activities electronically.

## WHAT WOULD YOU LIKE TO DO TODAY?

### Manage Competing Applications

- [Read Electronic Submission Guide](#)
- [Verify Grants.gov Application \(if required per Guidance\)](#)
- [Work on My Application](#)
- [Allow Other Members of My Organization to Work on My Application](#)
- [Search Funding Opportunities](#)

### Manage Grants Portfolio

- [Read About Grant Registration](#)
- [Add a Grant to My Portfolio](#)
- [View Grants in My Portfolio](#)
- [Work on a Grant](#)
- [Work on My Noncompeting Application](#)
- [Work on Other Post Award Submissions](#)

### Manage My Profile

- [Update My Contact and Address Detail](#)
- [Verify My Email Address](#)
- [Change My Password/Security Question](#)
- [Read About Multiple Organization Registrations](#)
- [Associate My Account with Another Organization](#)
- [Set My Default Organization](#)

### Manage Organization Profile

- [Read About Organization Profile Management](#)
- [Update Organization Information on File](#)
- [Change Communication Contact for Organization \(Why is the link disabled?\)](#)
- [Manage Users of My Organization \(Why is the link disabled?\)](#)

# Starting Your IDS Application

FUNDING OPPORTUNITIES	
Search Funding Opportunities	
Key Program Areas	<input type="checkbox"/> Bureau of Clinician Recruitment and Service <input type="checkbox"/> Healthcare Systems <input type="checkbox"/> Office of Health Information Technology <input type="checkbox"/> Maternal and Child Health <input type="checkbox"/> Office of the Administrator <input type="checkbox"/> Organ Transplantation <input type="checkbox"/> Rural Health <input type="checkbox"/> Special Programs <input type="checkbox"/> Tele-Health
CFDA Number (Example: 93.999)	<input type="text"/> <a href="#">More Information</a>
Funding Opportunity Name Like	<input type="text"/>
HRSA Preview Announcement Code (Example: COES)	<input type="text"/> <a href="#">More Information</a>
HRSA Preview Announcement Number Like (Example: HRSA-04-003)	<input type="text" value="HRSA-09-218"/> <a href="#">More Information</a>
Application Deadline	<input type="text"/>
Provisional Announcement	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Both <a href="#">More Information</a>
Cooperative Agreement	<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> Both <a href="#">More Information</a>
Search Archive	<input type="radio"/> Yes <input checked="" type="radio"/> No <a href="#">More Information</a>
<input type="button" value="Reset"/>	<input type="button" value="Search"/>

Enter HRSA preview announcement number like: HRSA-09-218

# Starting Your IDS Application

Following are the funding opportunities that meet your search criteria. For available opportunity, 'Begin Application' is available in a drop down menu. To begin an application, select this action and click on the 'Go' button. To view more details of each opportunity, click on the 'View Details' link. In order to refine your search criteria click on the 'Search' button.

Displaying 1-1 of 1

Search

**FUNDING OPPORTUNITIES RESULTS**

**Criteria:** Key Program Areas: Bureau of Clinician Recruitment and Service, CFDA Number: All, Funding Opportunity Name Like: All, HRSA Preview Announcement Code Like: All, HRSA Preview Announcement Number Like: HRSA-09-221, Application Deadline (From): All, Application Deadline (To): All, Provisional Announcement: Both Provisional and Non-Provisional announcements, Cooperative Agreement: Yes or No, Search Archive: No

**Funding opportunities with an ## are part of an announcement having either multiple program purposes or multiple application deadlines. [More Information](#)**

<b>Recovery Act Health Center Cluster Program</b>		<b>Deadline: Mar 16 2009 8:00 PM</b>	
<b>Note: Electronic submission of application is available on HRSA Electronic Handbooks. Please select 'Begin Application' and click on 'Go' button to start a new electronic application.</b>			
<a href="#">More Information</a>			
CFDA Number	93.751	<input type="button" value="Begin Application"/> <input type="button" value="Go"/> <a href="#">View Details</a>	
Announcement Code			
Announcement Number			
Activity Code	H8A		
Application Available Date			
Cooperative Agreement	No	Competitive	Yes
Allow Electronic Submission	Yes	Guidance Availability	Yes
Electronic Submission Instruction	Electronic submission is available in HRSA Electronic Handbooks.		
<b>Purpose:</b> Purpose			
<b>Eligibility Information:</b> Preview Guideline Text			



# Starting Your IDS Application

Welcome FSR TA (Last login date and time 3/6/2009 2:11:00 PM)  
[home](#) | [logout](#) | [contact us](#) | [glossary](#) | [help](#) | [questions/comments](#)

Please select the appropriate radio button from the options given below and provide the information requested.

Application 5161	
In order to create an application for this announcement, you must have an eligibility code. To get an eligibility code for this announcement, contact the program contact on the announcement.	
Eligibility Code (Example: 2588)	<input type="text"/> (restrictions) <b>Enter eligibility code - 3578</b>
Construction Program	<b>No</b>
Type of Application	<input checked="" type="radio"/> New
	<input type="radio"/> Competing Continuation
	<input type="radio"/> Supplemental, If "Supplemental" then specify : <input type="radio"/> Increase Award <input type="radio"/> Decrease Award
Grant Number	<input type="text"/> (Required for "Competing Continuation" or "Supplemental" application)

Cancel

**Click Continue**

Continue

# IDS Application Overview

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- The IDS Application consists of ***Standard forms (SF424)*** and ***Program Specific Forms***
- All sections of the application must be complete before the application can be submitted
- Only the Authorizing Official (AO) for the organization can submit the application. See Electronic Submission Guide ([www.hrsa.gov/grants](http://www.hrsa.gov/grants)) for more details.
- Required fields are marked with a red asterisk
- Use the navigation buttons at the bottom of each page to navigate between sections

# IDS Application *Status* Page

## Application Tracking #

### Application Process

#### Overview

Process

Status

#### Face Page

Application

Applicant

Project

Budget Summary

#### Program Specific Information

Program Specific Information

#### Review and Submit

Review

Submit

### Logout

Links to the Announcement and Users Guide

IDS Application Owner

IDS Application Users

## Status

[home](#) | [logout](#) | [contact us](#) | [glossary](#) | [help](#) | [questions/comments](#)

The table below shows the status of the application. The application is currently **INCOMPLETE** and cannot be submitted in it's current state.

### STATUS OVERVIEW

#### SUGGESTED NEXT STEP

[Assign AO](#)

#### APPLICATION PROCESS STATUS

	(You have    days to complete and submit the application.)
Update 1 for <a href="#">Original Announcement</a> posted on 03/06/2009: Added the user guide..... <a href="#">View Details</a>	
Assigned AO	N/A (One or more AO's currently registered. <a href="#">Assign AO</a> )
Creator	Alice Wonder (The creator is responsible for managing peers for the application. <a href="#">Manage Peers</a> )
Last Updated By	on 3/8/2009 5:55:15 PM
Peer Information	The table below displays the peers associated with the application.
Name	Privileges
Jane A. Doe	- Edit Application - View Application
Robert Smith	- Edit Application - View Application
View: <a href="#">Application</a>	

Suggested Next Step

Application Status Appears

# IDS Application *Status* Page

- Application forms status table displays each section of the application
- All sections of the application must be **complete** before submitting to HRSA

APPLICATION FORMS STATUS		
Section	Action	Status
Face Page		
Application	<a href="#">Update</a>	NOT COMPLETE
Applicant	<a href="#">Update</a>	NOT COMPLETE
Project	<a href="#">Update</a>	NOT COMPLETE
Budget Summary	<a href="#">Update</a>	NOT COMPLETE
Program Specific Information		
Program Specific Information	<a href="#">Update</a>	NOT COMPLETE

# IDS Application SF424

U.S. Department of Health and Human Services  
**HRSA**  
 Health Resources and Services Administration  
 E-HANDBOOK HOME

HRSA Electronic Handbooks for Applicants/Grantee  
 Application PHS 5161 for FY2009

 [HELP](#)

Applications

Welcome cecil soman (Last login date and time 3/9/2009 7:21:00 PM) -Tools Menu-

**Application Tracking # 00061713**

**Budget Summary**  
[home](#) | [logout](#) | [contact us](#) | [more instructions](#) | [glossary](#) | [help](#) | [questions/comments](#)

To update the information for a grant program or activity, first select it and then click on the "Update Budget Information" button. When you are done, click on the "Save" button or use the "Save and Continue" button to go to the next section. To save the information entered in this page, you are required to use these button.

BUDGET INFORMATION - NON CONSTRUCTION								STATUS: NOT COMPLETE
Section A - Budget Summary								
Select	Grant Program Function or Activity	CFDA Number	Estimated Unobligated Funds		New or Revised Budget			
			Federal	Non-Federal	Federal	Non-Federal	Total	
<input checked="" type="radio"/>	ARRA - Increase Services to Health Centers	93.703			\$100,000.00	\$0.00	\$100,000.00	
<input type="button" value="Update Budget Information"/>		Total			\$100,000.00	\$0.00	\$100,000.00	

[Acceptable Use Policy](#)

SF 424 is broken down into 4 separate screens; For most grantees this information is pre-populated

Use this button to enter the requested amount; You can navigate to Form 13 R (shown later) to know what your maximum allowable amount is

# Program Specific Status

Application Tracking  
#  
00061713

## Program Specific Information

### Overview

▶ Status

### Budget Information

Form 13R: Use of Funds

Form 14R: Staffing and Utilization

Form 15R: Line-Item Budget

### Other Information

Attachment

### Review

Program Specific Forms

## All Forms

### Overview

Complete Status

Submit

## Status

[home](#) | [help](#) | [questions/comments](#)

The table below shows the status for the IDS Program Specific. The application is currently **COMPLETE**.

**Your session will remain active for 30 minutes since your last activity. Please save your work at regular intervals.**

Fields marked with an asterisk (\*) are required.

## STATUS OVERVIEW

### PROGRAM SPECIFIC INFORMATION STATUS

Section	Action	Status
Budget Information		
Form 13R: Use of Funds	<a href="#">Update</a>	COMPLETE
Form 14R: Staffing and Utilization	<a href="#">Update</a>	COMPLETE
Form 15R: Line-Item Budget	<a href="#">Update</a>	COMPLETE
Other Information (Budget Justification)		
Attachment	<a href="#">Update</a>	COMPLETE

# Form 13 R – Use of Funds



--Tools Menu-- Go

Application Tracking #

- Program Specific Information
- Overview
- Status
- Budget Information
- Form 13R: Use of Funds
- Form 14R: Staffing and Utilization
- Form 15R: Line-Item Budget
- Other Information
- Attachments Review
- Program Specific Forms

- All Forms
- Overview
- Complete
- Status
- Submit

Logout

Form 13R: Use of Funds  
[home](#) | [help](#) | [questions/comments](#)

Fields marked with an asterisk (\*) are required.

USE OF FUNDS	
<b>Form 13R: Use of Funds</b>	<b>Status: Not Complete</b>
<b>Grantee Information</b>	
Grantee Name, City, State: The Floating Hospital, Long Island City, NY	Application Tracking Number: 00060330
<b>Budget Information</b>	
Requested Amount (from SF424 box# 15A) <small>(Update)</small> \$0.00	Maximum Eligible Amount <b>\$100,00</b>
<b>*1. Need</b>	
How will you address the need for health services in the community and target population(s), including the needs of special populations (migrant and seasonal farm workers, people experiencing homelessness, and/or residents of public housing) and the uninsured?	
<div style="border: 1px solid #ccc; min-height: 100px; padding: 5px;">                     Maximum 2000 characters (Approx. 1 Page)                 </div>	
<b>*2. Project Types</b>	
How do you plan to use IDS funds? (Check all that apply)	
<input type="checkbox"/> Increase health center staffing (i.e., full-time equivalents) <input type="checkbox"/> Extend hours of operations <input type="checkbox"/> Expand existing services <input type="checkbox"/> Other If 'Other', please specify <input style="width: 100px;" type="text"/>	
<b>*3. Description</b>	
How will you implement the IDS project(s) in a manner that is appropriate and responsive to the identified community and target population health care needs? Include a description of the types of services impacted as well as strategies/methods for expanding access to primary care services and increasing capacity.	

**NOTE:** This screen is an example; this is not intended to show all five (5) questions.

# Form 14 R – Staffing and Utilization



HRSA Electronic Handbooks  
Program Specific Forms for SAC - Type I



[HELP](#)

Welcome System User to **HRSA EHB Mockups** (Last login date and time 3/5/2009 2:39:47 PM)

**Form 14R: Staffing and Utilization**  
[home](#) | [contact us](#) | [questions/comments](#)

**Note:** Grantees should show projections of all patients, encounters and jobs supported by the ARRA funding at the end of two years.

**STAFFING AND UTILIZATION**

**Form 14R: Staffing and Utilization** Status: **In Progress**

Personnel by Major Service Category	FTEs (a)	Clinic Encounters (b)	Patients (c)
<b>Medical Care Services</b> <small>(Click to hide data)</small>			
1. Family Physicians	<input type="text"/>		
2. General Practitioners	<input type="text"/>		
3. Internists	<input type="text"/>		
4. Obstetrician/Gynecologists	<input type="text"/>		
5. Pediatricians	<input type="text"/>		
7. Other Speciality Physicians	<input type="text"/>		
<b>8. Total Physicians (Sum lines 1-7)</b>			
9a. Nurse Practitioners	<input type="text"/>		
9b. Physician Assistants	<input type="text"/>		
10. Certified Nurse Midwives	<input type="text"/>		
<b>10a. Total Mid-Levels (Sum lines 9a-10)</b>			
11. Nurses	<input type="text"/>		
12. Other Medical Personnel	<input type="text"/>		
13. Laboratory Personnel	<input type="text"/>		
14. X-Ray Personnel	<input type="text"/>		
<b>15. Total Medical (Sum lines 8+10a through 14)</b>		<input type="text"/>	<input type="text"/>
<b>Dental Services</b> <small>(Click to hide data)</small>			
16. Dentists	<input type="text"/>		
17. Dental Hygienists	<input type="text"/>		
18. Dental Assistance, Aides, Techs	<input type="text"/>		
<b>19. Total Dental Services (Sum lines 16-18)</b>		<input type="text"/>	<input type="text"/>

**Application Tracking # 00059979**

**Program Specific Forms**

- Overview
- Status
- Budget Information
- Form 13R: Use of Funds
- Form 14R: Staffing and Utilization
- Other Information
- Attachments
- Review
- Program Specific Information

**All Forms**

- Overview
- Complete
- Status
- Review and Submit
- Submit

**NOTE:** This screen is an example; this is not intended to show all questions.

# Form 15R - Line Item Budget

## Budget Information

Form 13R: Use of Funds

Form 14R: Staffing and Utilization

Form 15R: Line-Item Budget

## Other Information

Attachment

## Review

Program Specific Forms

## All Forms

## Overview

Complete Status

Submit

Logout

## Form 15R: Line-Item Budget

Status: **Not Complete**

Category		Amount
Revenue		
1.	Patient Service Income	<input type="text" value="1"/>
2.	Local & State Grants	<input type="text" value="1"/>
3.	Local Funding	<input type="text" value="1"/>
4.	Federal BPHC ARRA Grant	<input type="text" value="100000"/>
5.	Other Federal Funding	<input type="text" value="1"/>
6.	<b>Total Revenue (Sum lines 1-5)</b>	
Expenses		
7.	Construction (Not applicable under this opportunity)	<input type="text" value=""/>
8.	Personnel	<input type="text" value=""/>
9.	Fringe Benefits	<input type="text" value="0"/>
10.	Travel	<input type="text" value="0"/>
11.	Equipment (Not applicable under this opportunity)	<input type="text" value=""/>
12.	Supplies	<input type="text" value="0"/>
13.	Contractual	<input type="text" value="0"/>
14.	Other	<input type="text" value="0"/>
15.	<b>Total Expenses (Sum lines 7-14)</b>	

# Attachments for IDS Application

U.S. Department of Health and Human Services  
  
 Health Resources and Services Administration  
[E-HANDBOOK HOME](#)

H8B:IDS - Recovery Act Health Center Cluster (93.751)  
 Increased Demand in Services Application for FY 2009

 [HELP](#)

--Tools Menu--

**Attachments**  
[home](#) | [help](#) | [questions/comments](#)

To upload Budget Justification/Program Abstract click the "Attach" button. To return to the previous section, click on the "Go to Previous Page" button. To go to the next se... ([Show Full Instruction](#))

Fields marked with an asterisk (\*) are required.

**ATTACHMENTS**

**Attachments** **Status: Not Complete**

* Budget Justification (Maximum One (1) Attachment)				
Select	Purpose	Document Name	Size	Uploaded By
No attached document exists.				
<input type="button" value="Attach"/>				

Application Tracking #

Program Specific Information

Overview

Status

Budget Information

Form 13R: Use of Funds

Form 14R: Staffing and Utilization

Form 15R: Line-Item Budget

Other Information

▶ Attachments

Review

Program Specific Forms

# Submit Page for IDS Application



Applications

Welcome Victorino Villegas (Last login date and time 3/5/2009 4:19:00 PM)

--Tools Menu-- Go

**Application Tracking #**  
**00060030**

**Application Process**

**Overview**

- Process
- Status
- Face Page**
- Application
- Applicant
- Project
- Budget Summary
- Program Specific Information
- Program Specific Information
- Review and Submit
- Review
- Submit

Logout

**Submit**

[home](#) | [logout](#) | [contact us](#) | [glossary](#) | [help](#) | [questions/comments](#)

The table below shows the status of the application. The application is currently **INCOMPLETE** and cannot be submitted in it's current state.

STATUS OVERVIEW			
<b>SUGGESTED NEXT STEP</b>			
Complete Application			
<b>APPLICATION PROCESS STATUS</b>			
Deadline	(You have <b>102</b> days to complete and submit the application.)		
Full Announcement (Includes Program Guidance)	Original announcement posted on	.....	<a href="#">View Details</a>
Assigned AO	(The AO is responsible for submitting the application to HRSA. <a href="#">Reassign AO</a> )		
Creator	(The creator is responsible for managing peers for the application. <a href="#">Manage Peers</a> )		
Last Updated By			
Peer Information	The table below displays the peers associated with the application.		
<b>Name</b>	<b>Privileges</b>		
	<ul style="list-style-type: none"> <li>- Edit Application</li> <li>- Submit Application to AO</li> <li>- View Application</li> </ul>		
	<ul style="list-style-type: none"> <li>- Edit Application</li> <li>- Submit Application to HRSA</li> <li>- View Application</li> </ul>		
View: <a href="#">Application</a>			
<b>APPLICATION FORMS STATUS</b>			
	Section	Action	Status
Face Page			
Application		<a href="#">Update</a>	COMPLETE
Applicant		<a href="#">Update</a>	COMPLETE
Project		<a href="#">Update</a>	COMPLETE
Budget Summary		<a href="#">Update</a>	COMPLETE
Program Specific Information			
Program Specific Information		<a href="#">Update</a>	

# Resources

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- Policy/Programmatic Help
  - Marie Legaspi – [mlegaspi@hrsa.gov](mailto:mlegaspi@hrsa.gov)
- EHBs Registration/Electronic Submission  
<http://www.hrsa.gov/grants/default.htm>
- Health Center Program Recovery  
<http://bphc.hrsa.gov/recovery/default.htm>
- System Help
  - BPHC Helpline (301-443-7356) available 7:00 am to 7:00 pm ET or email [BHCMISYS@hrsa.gov](mailto:BHCMISYS@hrsa.gov). Extended hours available March 9<sup>th</sup> - March 16<sup>th</sup>.
  - Contact the HRSA Call Center at [CallCenter@hrsa.gov](mailto:CallCenter@hrsa.gov) or 1-877-464-4772 if need assistance registering as a new user (7AM-7PM weekdays, 10AM-4PM weekend)