Bureau of Primary Health Care

Office of Strategic Business Operations (OSBO)
Organizational Development Division (ODD)
Operations Research Analyst Vacancy Announcement

Bureau of Primary Health Care
Health Resources and Services Administration
U.S. Department of Health and Human Services
• Operations Research Analyst, GS-1515-12/13
• HHS-HRSA-MP 16-1803681
• Location: Rockville
• Open Period: 9/20/2016
• Closes Tuesday 10/4/2016
• Overview of BPHC and OSBO
• Role of the Operations Research Analyst
• Questions?
OSBO serves as the organizational focus for the development of BPHC external affairs, organizational development, and management information systems.

**Vision**
- Technology systems are high-quality and responsive to end-users
- Communication is strategic, timely and relevant
- Teams are high-performing, engaged, innovative, and results-driven

**Mission**
Through an innovative and collaborative approach, provides a foundation of best practices for organizational excellence by engaging and developing staff; enhancing and aligning our communication; and making user-friendly technology available that supports meaningful interactions with internal and external stakeholders.
Vision: The Organizational Development Division (ODD): Oversees organizational development, workforce planning, and staff training activities in support of BPHC’s goals and objectives.

Mission

• To assess skill and competency gaps and design a career progression framework that supports succession planning and leadership development and lead in developing and implementing BPHC staff development, training, and knowledge management activities.

• To lead strategic employee engagement efforts across the BPHC that align with organizational goals and cross-Bureau collaboration.

• Evaluate organizational activities and establish technical support for the Bureau’s internal innovation efforts; Quality Improvement and process reengineering activities and to achieve program goals.
**Organizational Development Division**

**Strategic Planning & Quality Improvement**
- Align Offices and Divisions with BPHC and HRSA key Strategies
- Increase cross-Bureau collaboration
- Enhance quality improvement results

**Workforce Analysis**
- Assess workforce requirements, capabilities, and gaps
- Provide programmatic data for each stage in the employee life cycle

**Training & Staff Development**
- Promote a culture of continuous learning
- Offer innovative, experiential learning opportunities to meet BPHC training needs
Operations Research Analyst Role

- Organizational Analysis
- Process Analysis
- Policy Analysis
- Project Management
As an Operation Research Analyst you will utilize your skills in quantitative and qualitative analysis, with a focus on the following:

• Identifying actual or potential problem areas, trends, and similar factors in agency program operations and management systems;

• Developing methods and requirements for testing systems in an operational environment;

• Collecting, analyzing, and interpreting data from a variety of sources; and

• Assessing program problems and providing advice and insight about probable effects of alternative solutions to these problems
Questions

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