



Bureau of Primary Health Care

Office of Strategic Business Operations (OSBO)

Organizational Development Division (ODD)

Operations Research Analyst Vacancy Announcement

**Bureau of Primary Health Care
Health Resources and Services Administration
U.S. Department of Health and Human Services**



Vacancy Announcement



- Operations Research Analyst, GS-1515-12/13
- HHS-HRSA-MP 16-1803681
- Location: Rockville
- Open Period:9/20/2016
- Closes Tuesday 10/4/2016



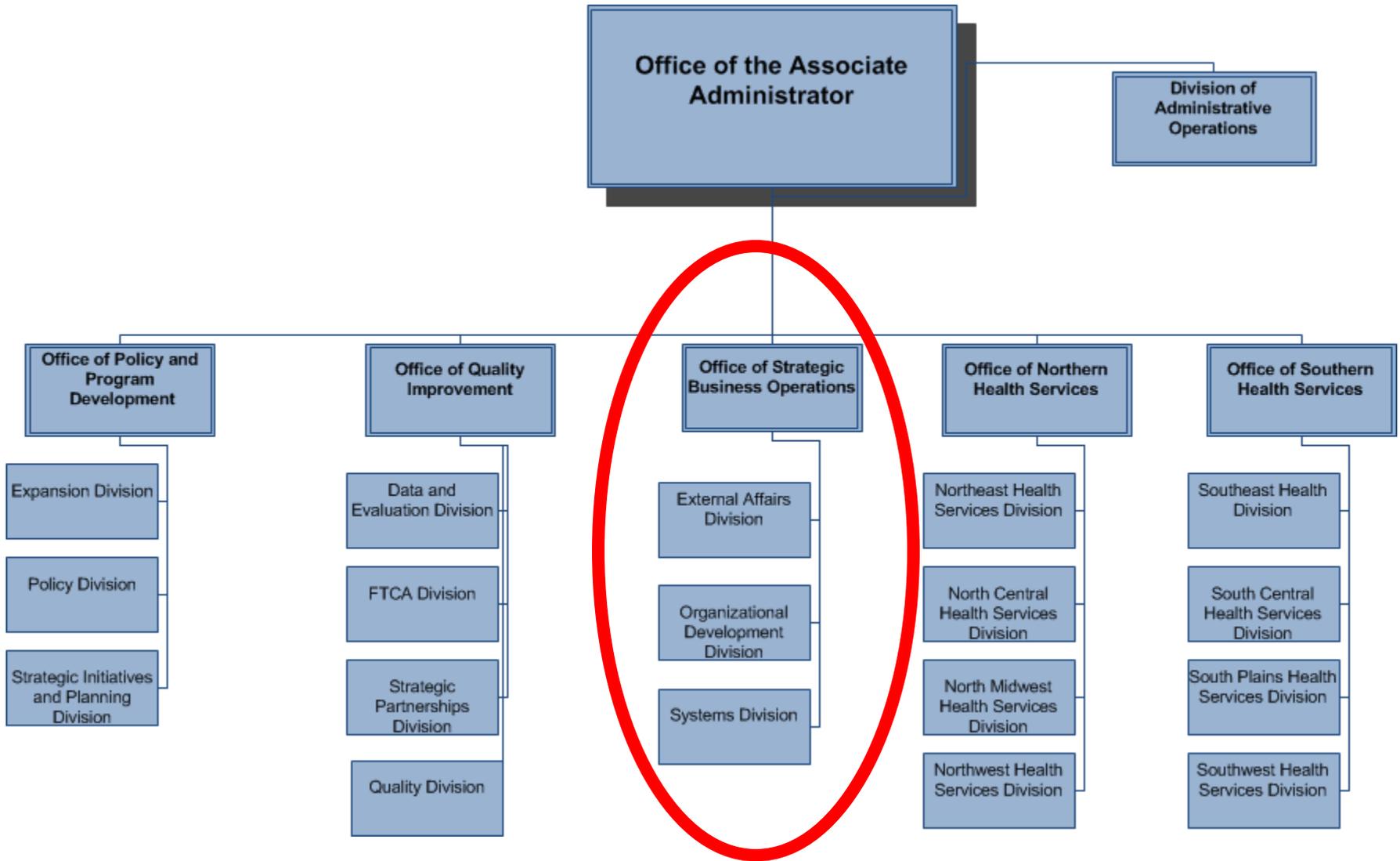
Agenda



- Overview of BPHC and OSBO
- Role of the Operations Research Analyst
- Questions?



Bureau of Primary Health Care





OSBO Profile



OSBO serves as the organizational focus for the development of BPHC external affairs, organizational development, and management information systems.

Vision

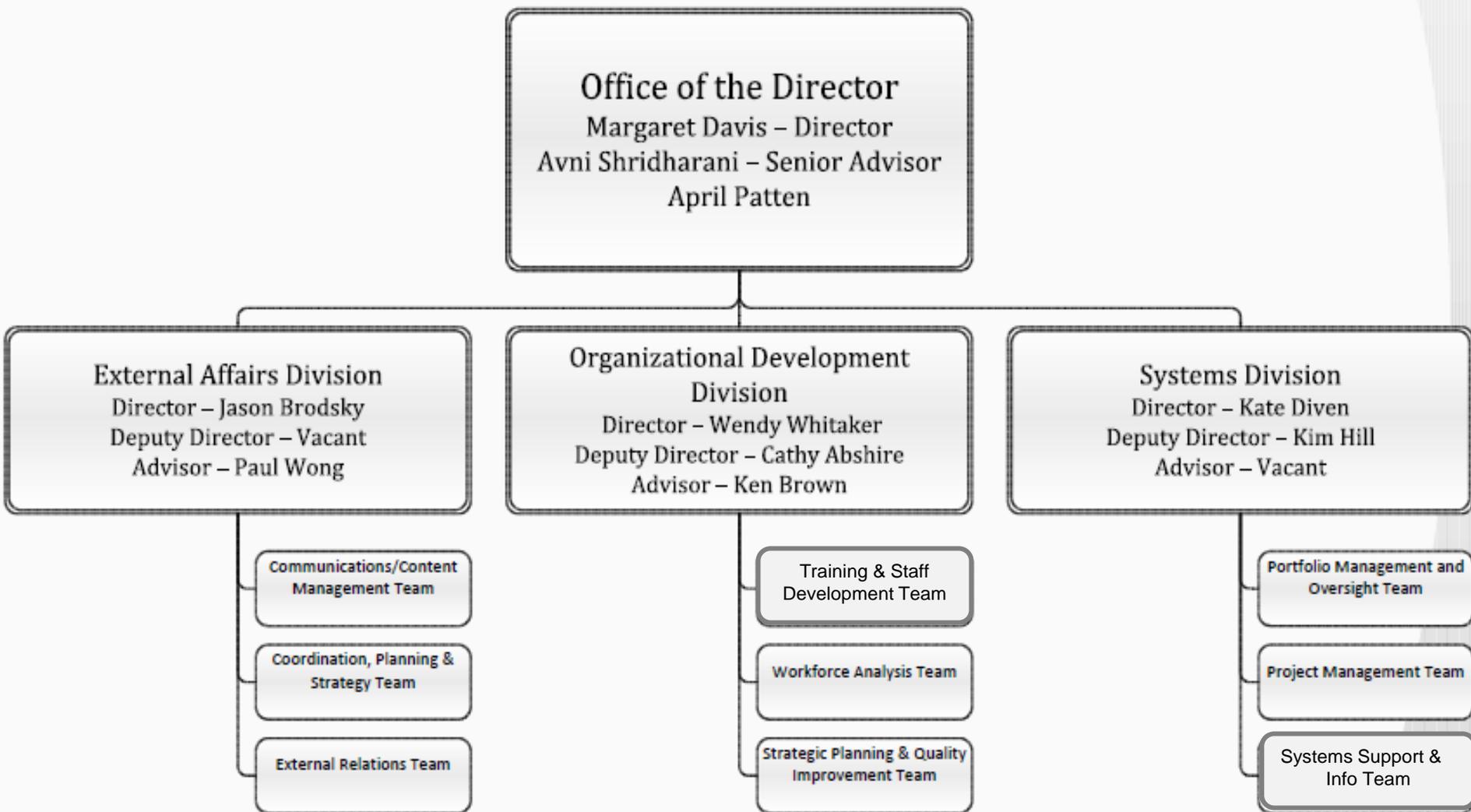
- Technology systems are high-quality and responsive to end-users
- Communication is strategic, timely and relevant
- Teams are high-performing, engaged, innovative, and results-driven

Mission

Through an innovative and collaborative approach, provides a foundation of best practices for organizational excellence by engaging and developing staff; enhancing and aligning our communication; and making user-friendly technology available that supports meaningful interactions with internal and external stakeholders.



Office of Strategic Business Operations





Vision and Mission



Vision: The Organizational Development Division (ODD): Oversees organizational development, workforce planning, and staff training activities in support of BPHC's goals and objectives.

Mission

- To assess skill and competency gaps and design a career progression framework that supports succession planning and leadership development and lead in developing and implementing BPHC staff development, training, and knowledge management activities.
- To lead strategic employee engagement efforts across the BPHC that align with organizational goals and cross-Bureau collaboration.
- Evaluate organizational activities and establish technical support for the Bureau's internal innovation efforts; Quality Improvement and process reengineering activities and to achieve program goals.



Strategic Planning & Quality Improvement

Align Offices and Divisions with BPHC and HRSA key Strategies

Increase cross-Bureau collaboration

Enhance quality improvement results

Workforce Analysis

Assess workforce requirements, capabilities, and gaps

Provide programmatic data for each stage in the employee life cycle

Training & Staff Development

Promote a culture of continuous learning

Offer innovative, experiential learning opportunities to meet BPHC training needs



Operations Research Analyst Role



- Organizational Analysis
- Process Analysis
- Policy Analysis
- Project Management



Operations Research Analyst Role



As an Operation Research Analyst you will utilize your skills in quantitative and qualitative analysis, with a focus on the following:

- Identifying actual or potential problem areas, trends, and similar factors in agency program operations and management systems;
- Developing methods and requirements for testing systems in an operational environment;
- Collecting, analyzing, and interpreting data from a variety of sources; and
- Assessing program problems and providing advice and insight about probable effects of alternative solutions to these problems



Questions



- Operations Research Analyst, GS-1515-12/13
- HHS-HRSA-MP 16-1803681
- Location: Rockville
- Open Period:9/20/2016
- Closes Tuesday 10/4/2016