

# BPHC NCA FY11 MID-YEAR HIGHLIGHTS

SEPTEMBER 2010-MARCH 2011

This report includes information about some of the activities and publications of the 15 National Cooperative Agreements (NCAs) supported by the Bureau of Primary Health Care (BPHC) that are helpful resources for BPHC grantees.

## WORKFORCE RECRUITMENT & RETENTION ACTIVITIES

### STATE WORKFORCE DEMONSTRATION PROJECTS:

- Building upon the Primary Care Workforce State Strategy Forums supported by NCA partners in 2009 and 2010, ASTHO contracted with 3 states (ID, CO, OH) in 2010 and will contract with 1 state in 2011 to implement a state-wide strategy in a workforce demonstration project.
- Idaho developed a Community Apgar Questionnaire and pilot tested it in three communities to aid in recruitment of primary care providers. Colorado used funds to plan and implement data collection mechanisms improving the use of targeted provider incentives to address health professional shortages. Reports from these 3 state demonstrations are posted on ASTHO's website.  
<http://www.astho.org/Programs/Access/Primary-Care/>

### WEB-BASED WORKFORCE RESOURCES:

- A revised toolkit on "Clinical Recruitment and Retention" is now available on the NACHC website. The first section of the Toolkit focuses on recruitment – hiring the right person for the right position for the right community. The second section focuses on retention – a critical strategic priority if health centers wish to retain quality staff and thus maintain quality services and financial stability.  
[http://www.nachc.org/client/documents/CLINICAL%20RECRUITMENT%20AND%20RETENTION%20TOOLKIT\\_final1.6.11.pdf](http://www.nachc.org/client/documents/CLINICAL%20RECRUITMENT%20AND%20RETENTION%20TOOLKIT_final1.6.11.pdf)
- A web-based "Human Resource Management Clearinghouse" was launched in March 2011 on the NACHC website. The Clearinghouse will provide examples to guide organizations in developing HR policies, protocols, job descriptions, etc. NACHC has worked with an advisory group of health center and PCA HR staff to identify topic areas, develop protocols, and submit the initial content resources.  
<http://www.nachc.com/complete-list-of-trainings.cfm>
- In October 2010, AAPCHO developed a workforce development section for its website.  
(<http://www.aapcho.org/site/aapcho/section.php?id=11407>) which includes AAPCHO's Primary Care Pipeline: CHC Physicians Fostering Healthier Communities podcast series.  
(<http://www.aapcho.org/site/aapcho/section.php?id=11403>) highlighting careers in the CHC network.
- NCSL hosted a webinar on January 19, 2011 on Primary Care Provider Shortages. Featuring a state legislator from Louisiana, and representatives from a hospital system in Denver as well as NACHC, the webinar explored how states can begin to address the primary care workforce shortages through innovative policies such as payment reforms and scope of practice changes as well as how states can improve their primary care workforce pipeline. <http://www.ncsl.org/default.aspx?tabid=21590>

### DENTAL WORKFORCE RESOURCES:

- NNOHA released a salary and retention report regarding health center oral health positions in October 2010. <http://www.nnoha.org/dentallibrary.html>

- NNOHA staff worked with NACHC to develop job description templates for oral health providers, including Dental Director, Dentist, Dental Hygienist, and Dental Assistant. <http://www.nnoha.org/dentallibrary.html>
- NNOHA hosts an online job bank which lists vacancies in oral health programs across the country. There are regularly around 150 known openings. <http://www.nnoha.org/dentalcareers.html>

## OTHER KEY ACTIVITIES

### SCHOOL-BASED HEALTH CENTER WEBINARS

- NASBHC conducted seven webinars: Confidentiality in School-Based Health Services: Understanding HIPAA & FERPA; Running for a Reason; Serving Suddenly Military Children; Quality Assessment and Improvement in School Mental Health; and NASBHC Technical Assistance Online Resources: An Overview. These webinars are archived and available on NASBHC's website. [http://www.nasbhc.org/site/c.jsJKWPFJrH/b.2714053/k.94B8/TA\\_Training\\_Opps.htm](http://www.nasbhc.org/site/c.jsJKWPFJrH/b.2714053/k.94B8/TA_Training_Opps.htm)

### SELF-ASSESSMENT MANAGEMENT TOOL FOR PUBLIC HOUSING PRIMARY CARE PROGRAMS

- NAM has developed an internet-based Resident Health Needs Assessment toolkit to assist Public Housing Primary Care programs with their mission to provide high quality health care to the public housing resident population. In addition the tool serves to provide TA modules for training and education. <http://nchph.org/pdfs/FinalNeedsAssessmentToolkit.pdf>

## ADDITIONAL PUBLICATIONS SUPPORTED BY BPHC NCAS

### REPORTS/FACT SHEETS

- State Fact Sheets were updated with 2009 UDS data in December 2010 (NACHC). <http://www.nachc.org/state-healthcare-data-list.cfm>
- 2010 Assessment of Behavioral Health Services in Federally Qualified Health Centers (NACHC). [http://www.nachc.com/client/NACHC%202010%20Assessment%20of%20Behavioral%20Health%20Services%20in%20FQHCs\\_1\\_14\\_11\\_FINAL.pdf](http://www.nachc.com/client/NACHC%202010%20Assessment%20of%20Behavioral%20Health%20Services%20in%20FQHCs_1_14_11_FINAL.pdf)
- Spotlight on the States: Summary of Initial CMS Guidance on the State Option to Provide Health Homes for Enrollees with Chronic Conditions (NACHC). <http://www.nachc.org/client/Spotlight%20on%20the%20States%203%20FINAL%20February%202011.pdf>
- A fact sheet highlighting The Role of Enabling Services in Patient-Centered Medical Homes (AAPCHO). <http://www.aapcho.org/site/aapcho/content.php?type=1&id=10378>
- School-Based Health Center State Fact Sheets were revised with updated data (NASBHC). [http://www.nasbhc.org/site/c.jsJKWPFJrH/b.5936861/k.4D22/NASBHC\\_SBHC\\_Fact\\_Sheets.htm](http://www.nasbhc.org/site/c.jsJKWPFJrH/b.5936861/k.4D22/NASBHC_SBHC_Fact_Sheets.htm)
- Knowledge and Skills Needs Assessment: Identifying the Needs of the Health Care for the Homeless Field (NHCHC). [http://www.nhchc.org/Research/Knowledge\\_and\\_Skills\\_Needs\\_Assessment\\_09202010.pdf](http://www.nhchc.org/Research/Knowledge_and_Skills_Needs_Assessment_09202010.pdf)
- Health Care for the Homeless Clinical Outcomes Feasibility Study (NHCHC). [http://www.nhchc.org/Research/FINAL\\_Clinical%20Outcomes%20Feasibility%20Study%20Report%20Sept%202010.pdf](http://www.nhchc.org/Research/FINAL_Clinical%20Outcomes%20Feasibility%20Study%20Report%20Sept%202010.pdf)

### TOOLS/RESOURCES

- Dental Operations Manual: Leadership Chapter (NNOHA). [http://www.nnoha.org/goopages/pages\\_downloadgallery/download.php?filename=13901.pdf&orig\\_name=nnoha\\_leadership\\_manual\\_ch2web\\_final.pdf&cdpath=/practicemanagement/nnoha\\_leadership\\_manual\\_ch2web\\_final.pdf](http://www.nnoha.org/goopages/pages_downloadgallery/download.php?filename=13901.pdf&orig_name=nnoha_leadership_manual_ch2web_final.pdf&cdpath=/practicemanagement/nnoha_leadership_manual_ch2web_final.pdf)

- School-Based Health Center Continuous Quality Improvement (QI) Tool, revised to reflect current QI measures (NASBHC).  
[http://www.nasbhc.org/site/c.jsJPKWPFJrH/b.3932621/k.2A41/TA\\_Quality\\_Improvement\\_Initiative.htm](http://www.nasbhc.org/site/c.jsJPKWPFJrH/b.3932621/k.2A41/TA_Quality_Improvement_Initiative.htm)
- Supervision Manual for Promotor(a) Programs in English ([http://migranthealth.org/index.php?option=com\\_content&view=article&id=104&ftype=alphabetically&ftype=category&ftype=alphabetically&ftype=category&Itemid=69&faction=view&fkey=13037525274db5af4fb040a3.0857448](http://migranthealth.org/index.php?option=com_content&view=article&id=104&ftype=alphabetically&ftype=category&ftype=alphabetically&ftype=category&ftype=alphabetically&ftype=category&Itemid=69&faction=view&fkey=13037525274db5af4fb040a3.0857448)) and in Spanish ([http://migranthealth.org/index.php?option=com\\_content&view=article&id=104&ftype=alphabetically&ftype=category&ftype=alphabetically&ftype=category&Itemid=69&faction=view&fkey=13037528834db5b0b39a6785.8732888](http://migranthealth.org/index.php?option=com_content&view=article&id=104&ftype=alphabetically&ftype=category&ftype=alphabetically&ftype=category&Itemid=69&faction=view&fkey=13037528834db5b0b39a6785.8732888)) (MHP).

## FOR MORE INFORMATION

For more information about these Cooperative Agreement partners and their activities, please contact Lisa Wald in OTTAC: [lwald@hrsa.gov](mailto:lwald@hrsa.gov) or 301-443-9458.

### NCA KEY:

AAPCHO = Association of Asian Pacific Community Health Organization

ASTHO = Association of State and Territorial Health Officials

HOP = Health Outreach Partners

MCN = Migrant Clinicians Network

MHP = Migrant Health Promotion

NACHC = National Association of Community Health Centers

NAM = North American Management (Public Housing)

NASBHC = National Assembly on School-Based Health Care

NASHP = National Academy for State Health Policy

NCFH = National Center for Farmworker Health

NCSL = National Conference of State Legislatures

NHCHC = National Health Care for the Homeless Council

NNCC = National Nursing Centers Consortium (recent name change to Community Partners for Sustainability)

NNOHA = National Network for Oral Health Access

For links to NCA websites, visit <http://bphc.hrsa.gov/technicalassistance/partnerlinks/natlagreement.html>.