

## Office of Policy and Program Development (OPPD)

Director: Jennifer Joseph

OPPD serves as the organizational focus for the development of BPHC programs and policies. Specifically: (1) leads and monitors the strategic development of primary care programs, including health centers, special population programs, and other health systems; (2) provides assistance to communities, community-based organizations, and BPHC programs related to the development and expansion of primary care; (3) manages BPHC capital and loan guarantee programs; (4) leads and coordinates the analysis, development, and drafting of budget and policy impacting BPHC programs; (5) provides support to the National Advisory Council on Migrant Health; (6) performs environmental scanning on issues that affect BPHC programs; (7) monitors BPHC activities in relation to HRSA and HHS Strategic Plans; and (8) consults and coordinates with other components within HRSA and HHS, and with other Federal agencies, State and local governments, and other public and private organizations on issues affecting BPHC programs and policies.

OPPD has three Divisions that carry out these key functions:

### Policy Division

Serves as the organizational focus for the development of new program policy and clarification/interpretation of existing (Health Center) Program policy:

- Develops new and clarifies existing Health Center Program policy.
- Coordinates with the Office of General Counsel and HRSA Office of Federal Assistance Management as needed to ensure that all policy documents and communications are aligned with Department interpretations of applicable laws and regulations.
- Provides support and technical assistance to internal stakeholders (e.g., project officers) and external stakeholders (e.g., health centers) to interpret existing Health Center Program policy.
- Monitors health care marketplace trends and reforms and the broader Federal policy environment to identify potential impacts on BPHC policy and proposes responses as appropriate.
- Provides policy expertise and guidance to support the development and interpretation of Health Center Program policy as it relates to Migrant Health Center (MHC), Health Care for the Homeless (HCH), and Public Housing Primary Care (PHPC) programs, and to inform program oversight, expansion, strategic initiatives and planning, and quality improvement activities.
- Prepares responses to policy-related information requests from HRSA, HHS, Office of Management and Budget (OMB) and Congress.

### Expansion Division

Serves as the organizational focus for the strategic development of primary care programs, including health centers, special population programs, and other health systems:

- Translates BPHC and HRSA priorities into funding opportunity concepts and announcements for review by BPHC/HRSA senior leadership.
- Collaborates across OPPD, BPHC, and HRSA to develop competitive and supplemental funding opportunity announcements and non-competing continuation guidance for Health Center Program grantees, Primary Care Associations, National Cooperative Agreements, Health Center Controlled Networks, and Native Hawaiian Health Care Improvement Act grantees.
- Provides technical assistance to communities, community-based organizations, and BPHC programs related to the development of new and expansion of existing primary care delivery and technical assistance programs.
- Coordinates activities across HRSA (e.g., Office of Federal Assistance Management's [OFAM's] Division of Independent Review and Division of Grants Policy, who will oversee implementation of funding opportunities) to ensure that activities are aligned with BPHC and HRSA priorities and with all appropriate statutes and regulations.
- Serves as the programmatic lead to inform the development of systems to ensure effective and efficient application submission and review processes for internal and external stakeholders.
- Analyzes past expansion activities and consults across BPHC, HRSA, and with national cooperative agreements and others to ensure that future expansion activities address current and emergent needs of Community Health

Center (CHC), Migrant Health Center (MHC), Health Care for the Homeless (HCH), and Public Housing Primary Care (PHPC) programs.

- Prepares responses to information requests from HRSA, HHS, OMB, and Congress.

### Strategic Initiatives and Planning Division

Serves as the organizational focus for ensuring that BPHC activities and priorities are informed by health care marketplace and other related trends/reforms, and are aligned with HHS/HRSA priorities and strategic plans; oversees BPHC grant expenditure operations and loan guarantee programs:

- Consults and coordinates with other components within HRSA and HHS, and with other Federal agencies, State and local governments, and other public and private organizations on issues affecting BPHC programs and policies.
- Monitors health care marketplace reforms and associated Federal policy and program development to inform strategic planning, identify potential implications on BPHC policy, program development, quality improvement efforts, and Health Center Program oversight.
- Initiates and oversees special projects in response to address emergent needs.
- Monitors and reports on alignment of BPHC activities with HHS and HRSA strategic plans.
- Manages BPHC grant expenditure operations.
- Coordinates the BPHC budget formulation process.
- Manages BPHC Capital and Loan Guarantee Programs.
- Provides support to the National Advisory Council on Migrant Health.
- Prepares responds to information requests from HRSA, HHS, OMB, and Congress.

### OPPD Key Facts

- 71 staff (at full capacity)
- The diverse, interdisciplinary team brings experience from within HRSA and BPHC, and from the Centers for Medicare & Medicaid Services (CMS), U.S. Department of Justice (DoJ), Substance Abuse and Mental Health Services Administration (SAMHSA), health centers, local and State health departments, and a variety of non-profit organizations, and has backgrounds in:

Public Policy	Health Care Administration	Public Health
Law	Nursing	Medicine
Health Education	Architecture and Engineering	Social Work
Mental Health	Public and Private insurance	Grants Management
- OPPD employee satisfaction surveys consistently highlight teamwork, immediate supervisors, and senior management as OPPD strengths.
- Capital staff has overseen nearly \$3 billion in capital development awards to modernize and/or construct nearly 2,300 service delivery sites since 2009.
- Expansion staff has led the development of funding opportunities and has provided technical assistance to applicants and potential applicants to support the establishment of 651 Health Center Program grantee new access points that have resulted in a 27% increase in patients since 2008.
- Policy staff has been at the forefront of ensuring that BPHC policies are aligned with statute, regulations, and the rapidly evolving health care landscape.
- Strategic operations staff has supported health centers' success in their role, training almost 20,000 assisters who have assisted over 7 million people with enrollment into affordable health insurance.