



HRSA Health Center Outreach and Enrollment Technical Assistance Call

December 5, 2013



Overview



- Introduction
- Federal Update
- Quarter 1 Quarterly Progress Report results
- Quarter 2 Quarterly Progress Reporting reminders
- Questions and Answers



Federal Update



- Revised open enrollment dates
 - *December 23 for health plans starting January 1.*
 - *2015 enrollment begins November 15, 2014, ends January 15, 2015.*
- Updated resources for FFM states
- Updated BPHC FAQs
 - *Sliding fee scale discount and ACA*
 - *O/E assister roles*
- Strategies to meet increased demand for assistance
 - <http://bphc.hrsa.gov/outreachandenrollment/enrollmentassistance.pdf>



O/E QPR Data – Q1



Q1 Reporting Period (7/1/2013 – 9/30/2013) Data:

- 5,060 – Health Center O/E Assistance Workers Trained**
- 429,742 – Individuals assisted by a Health Center O/E Assistance Workers**



Timeline – Q2 Reporting Period



- O/E QPR for Q2 Reporting Period (10/1/2013 – 12/31/2013)

Health Center O/E QPR

- *January 1, 2014 – is available in the EHB*
- *January 10, 2014 (11:59 p.m. ET) – submission due date in EHB*



Issues/Barriers



- **Issues/Barriers**

- *Provide clear and specific issues/barriers, such as:*

- Difficulties in hiring and/or retaining health center O/E assistance workers
 - Challenges in organizational certified application counselor designation and/or training staff
 - General issues with the implementation of the health center's O/E activities/efforts



Key Strategies and Lessons Learned



- **Key Strategies and Lessons Learned**

- *Provide clear and specific key strategies and lessons learned, such as:*
 - Health center educational events that attracted lots of people
 - Successful collaboration with other health centers and providers in the service area
 - Strategies to accommodate a significant increase in the number of individuals seeking enrollment assistance
 - Lessons learned that will inform activities in the next reporting period and/or potentially assist other health centers nationwide



Resources



- PCA Contact List
 - <http://bphc.hrsa.gov/technicalassistance/partnerlinks/associations.html>
- BPHC O/E Team Inbox
 - bphc-oe@hrsa.gov
- BPHC O/E supplemental funding technical assistance website
 - <http://bphc.hrsa.gov/outreachandenrollment/> (*updated FAQs*)
- BPHC Helpline – *EHB or other technical issues*
 - 1-877-974-2742
 - BPHCHelpline@hrsa.gov



Q&A



Questions?