# How to Create a Service Area Map Using the UDS Mapper

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### I. What to Know About Saving Capabilities in the UDS Mapper

UDS Mapper has limited ability to save mapping information. We recommend that you complete your map on a single computer, using a single internet browser. Wait until you have enough time in one sitting to finish and export your map to a PDF or word document.

Before you begin your service area map, there are a few important things to know about saving capabilities in the UDS Mapper.

- a) If you close or refresh the UDS Mapper, and then open it again in the **same browser** on the **same computer**, you will **RETAIN**:
  - The area you were zoomed in to on the map
  - The main map or background you had selected
  - The features you had selected, including MUAs/HPSAs, Geographic Boundaries and/or Geographic Labels, and Health Care Facilities
  - If you had uploaded and saved a set of addresses using the QuickGeocodes tool (described in Section IX), you will be able to quickly add those back to the map

You will **NOT retain** anything you added with the Drawing Tools, including:

- Labels you manually added, such as those for health care facilities or other locations
- Shapes or lines you manually drew to outline the service area

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Point	Line	Free Line	Label	Rectangle	Polygon	Move	Erase	Clear All

 b) If you log in to the UDS Mapper on a different computer or via a different browser, you will NOT retain anything you worked on using the first computer or browser EXCEPT address sets you uploaded and saved in the QuickGeocodes tool

### II. Registering for the UDS Mapper

Anyone can use the UDS Mapper. The UDS Mapper is free of cost and open to the public. You simply need to register.

1. Go to www.udsmapper.org and click "Register Now"



2. Fill out and submit the short registration form (email address, password, name, ZIP Code, Title and Organization)

-	-			
Create You	r Account	Site Access		
Username		Indicate sites which you will be using.		
* Email:	Your Email	UDS Mapper		
* Confirm Email: Your Email		☑ HealthLandscape		
Password		Terms of Use		
	aracters including 1+ upper case	Please read the terms of use carefully.		
	ase letters and 1+ numbers.	Web Site Terms and Conditions of Use		
* Password:		1. Terms		
* Retype				
Password:		By accessing this web site, you are agreeing to be bound by these web site Terms and		
		Conditions of Use, all applicable laws and		
About You		regulations, and agree that you are		
* First Name:	Your First name	responsible for compliance with any applicable		
* Last Name:		local laws. If you do not agree with any of these terms, you are prohibited from using or		
Last Hamor	Your Last name	accessing this site. The materials contained i		
* ZIP Code:	ZIP Code	this web site are protected by applicable		
* Title:	Title	I agree to the Terms of Use		
* Organizatio				
Name		Please type the text seen in the image below		
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<ul> <li>Organization</li> <li>Type</li> </ul>				

As soon as you have submitted your registration, you can log in and begin using the UDS Mapper. See the "Introduction to UDS Mapper" tutorial at <u>http://www.udsmapper.org/tutorials.cfm</u> to get a feel for the site, especially slides 8-15 (data and map tools), slide 28 (Tools menu), and slide 31 (how to clear the map).

### III. Zooming and Adjusting the Map View

When you first log in, you will see a map of the continental United States. You can zoom and center on your location by using the search box or manually zooming and then panning the map.

#### Zooming with the Search Box

- 1. Click in the search box within the Explore Service Area Tool (on the right side of the screen)
  - a. If you do <u>not</u> see 'Explore Service Area Tool', click 'Tools' above the map and check 'Explore Service Area Tool' to add this tool to the right side of the screen)
- 2. Type in a ZIP Code, ZIP Code Tabulation Area (ZCTA)\*, County, State, or the name of a Health Center Program grantee or look-alike



3. Wait for a drop-down box to appear with search results



4. Select your desired result

petaluma	-	
PETALUMA HEALTH CENTER		h
Petaluma, California, United S		
Petaluma, Alabama, United Si	2	L
Petaluma, California, United Petaluma, United States	State	es

5. Click "Go" to focus the map on that geographic area



#### **Manually Zooming**

- a) The Scale Bar
  - Located in the upper left-hand corner of the map
  - The blue line on the Scale Bar indicates your current zoom level
  - To zoom in to a smaller area, click the "+" at the top of the Scale Bar OR click and drag the blue line up
  - To zoom <u>out</u> to a larger area, click the "-" at the bottom of the Scale Bar OR click and drag the blue line down
- b) Double Click
  - Double click on a place on the map to zoom in one level and center on that location
- c) Box Zoom
  - 1. Press and hold down "Shift" on your keyboard
  - 2. Click on the map and hold down the mouse button
  - 3. While holding down the mouse button, drag your mouse—notice a rectangle form
  - 4. Draw the rectangle around an area
  - 5. Let go of your mouse to zoom to the boxed area
- d) Mouse Wheel
  - If your mouse has a "wheel": Scroll away to zoom in, or toward you to zoom out

#### Panning

Once you are zoomed to the desired level, you may want to move or re-center your map.

- 1. Click on the map and hold down your mouse button (your cursor will become a fist)
- 2. While holding down your mouse button, "pull" or "push" the map to bring the area you wish to see into view
- 3. Repeat as necessary until the map is centered on the desired location

#### IV. Selecting a Main Map Background

By default, the UDS Mapper will show the Health Center Penetration of the Low-Income Population in shades of green as the map background. To see or change which Main Map is selected:

a) Click 'Main Maps' on the right side of the screen to open this tool (or if you do not see 'Main Maps' on the right side of the screen, click 'Tools' above the map and check 'Main Maps')



- b) Select the Main Map of your choice
  - a) For example, if the application asks you to map the health center penetration of the <u>total</u> population, select 'All Health Center Penetration of the Total Population'

 All Health Center Penetration of Total Population

b) If the application does <u>not</u> ask for a specific Main Map, you may select 'No Main Maps Selected'

No Main Maps Selected

# V. Highlighting Your Service Area

If the application instructions ask you to <u>select</u> your service area on the map or produce a data table, you should select the ZIP Code Tabulation Areas (ZCTAs) that make up or approximate your service area.

Note: ZCTAs are approximate area representations of U.S. Postal Service ZIP Codes, created by the US Census Bureau.<sup>1</sup> In most cases, ZCTAs and ZIP Codes will match. However, if you cannot find a ZIP Code where you think it should be on the map, you should click 'Tutorials and Resources' and use the '<u>ZIP Code to ZCTA Crosswalk</u>' to determine which ZCTA to use in place of that ZIP Code.

Note: If you define your service area with a different geography, such as a County, you should select the ZCTAs that best approximate that geography.

- 1. *Optional:* To turn on County boundaries/labels as a reference for selecting your ZCTAs, open the Basemaps and Optional Layers tool and check the boxes to the left and right of 'Counties'
- 2. Open the Explore Service Area Tool again (by clicking its title on the right side of the screen)
- 3. There are several ways to select a ZCTA; two are described here:
  - a) Click on the ZCTA on the map. Once selected, ZCTAs will appear outlined in yellow and dotted in black on the map.



b) OR individually type the 5-digit ZCTA into the search box within the Explore Service Area Tool, select the ZCTA from the drop-down results, and click 'Add'.



4. Each ZCTA you select will be listed in the large white box in Explore Service Area Tool.

Selected	ZCTAs:	1 🔁
94951		
	•	

<sup>&</sup>lt;sup>1</sup> http://www.census.gov/geo/reference/gtc/gtc\_zcta.html

# VI. Adding Medically Underserved Areas/Populations

If the application instructions ask you to add Medically Underserved Areas/Populations (MUA/Ps):

1. Click 'Basemaps and Optional Layers' on the rights side of the screen to open this tool

#### **Basemaps and Optional Layers**

- 2. Scroll down to the bottom and check the left-side box for MUA/P
- 3. If the instructions ask you to label each MUA/P, check the right-side box to add the labels



Medically Underserved Areas/Populations will be marked on the map with red diagonal lines (MUAs) or red horizontal lines (MUPs).



### VII. Adding Geographic Boundaries/Labels

If the application instructions ask you to include specific geographic boundaries or layers, you can select the following in the Basemaps and Optional Layers tool:

- a) States
- b) Counties
- c) Public Use Microdata Areas (PUMAs)
- d) ZIP Code Tabulation Areas (ZCTAs)
- e) ZIP Codes
- f) Census Tracts
- g) Census Block Groups



The left-side check box will turn on the boundary.

The right-side check box will turn on the label (e.g., county

name). State, County and ZCTA boundaries as well as ZCTA labels will be turned on by default.

Unless the instructions require you to label ZCTAs, Counties, MUA/Ps, or other geographies, you may un-check all boxes on the right side in order to limit clutter on the map.

#### VIII. Adding Health Care Facilities Available in the UDS Mapper

- 1. Open the Explore Service Area Tool again (by clicking its title on the right side of the screen)
- 2. Use the scroll bar to scroll down to the bottom of the Explore Service Area tool



- 3. Check the left-side boxes for each facility type that the application instructions ask you to include. These are the facilities available in the UDS Mapper:
  - a) Health Center Administrative Locations (for Health Center Program grantees and look-alikes)
  - b) Health Center Service Access Points (for Health Center Program grantees and look-alikes)
  - c) National Health Service Corps (NHSC) Sites (by # of Primary Care Provider FTEs)
  - d) Rural Health Clinics
  - e) Facility and Point Health Professional Shortage Areas (HPSAs)
  - f) Hospitals



### IX. Using QuickGeocodes to Add New or Additional Provider Sites

If the application instructions require you to map other relevant providers that are not readily available in the UDS Mapper (Step VIII), follow the steps below.

- 1. Minimize the UDS Mapper (If you close the website, everything from the steps above will save when you next log in, as long as you return on the same computer and internet browser)
- 2. Determine the address of each provider
- 3. Open a spreadsheet program (e.g., Microsoft Excel)
- 4. In the first row of the first column, write "Name"
- 5. Title the second column "Address"
- 6. Title the third column "City"
- 7. Title the fourth column "State"
- 8. Title the fifth column "ZIP"
- 9. *Optional:* Add column titles for other information, such as "Type" (example types: Community Mental Health Center, Free Clinic, Health Department, etc.)
- 10. Fill in the name, address, and optional information for each provider in the rows below
  - 1) Only one dot will show on the map per address, so if two providers have the same address you should combine their names in the "Name" cell for that row (e.g., FGH Health Services and JKL Primary Care)
- 11. Select all of the text in the spreadsheet (including the header row), and press "Ctrl +C" on your keyboard to copy the text

	A	В	С	D	E	F
1	Name	Address	City	State	ZIP	Туре
2	ABC Medical Services	819 Abbot Road	East Lansing	MI	48823	Free Clinics
3	XYG Health Clinic	950 Abbot Rd	East Lansing	MI	48823	Community Mental Health Center
4	FGH Health Services and JKL Primary Care	101 Linden St	East Lansing	МІ	48823	Free Clinics
5						

- 12. Return to the UDS Mapper
- 13. Click the "Tools" button above the map, and check the box next to "QuickGeocodes"



14. On the right side of the screen, within the QuickGeocodes tool, click 'Click here to begin'

QuickGeocodes 👔 🛛
QuickGeocodes makes mapping easy. To get started, follow these simple steps:
<ol> <li>Create spreadsheet with separate column headings for "Street Address", "City", "State", and "Zip";</li> <li>Add a row for each location to be included in the map;</li> <li>Select columns of the spreadsheet to be included in the map using a mouse or keyboard;</li> <li>Copy the selected data (Ctrl+C)</li> <li>Click "Show Data Tab" and paste selected data (Ctrl+V) into the data area</li> </ol>
If you need help, send email to info@healthlandscape.org
Click here to begin

15. Click anywhere within the white box, and press Ctrl+V on your keyboard to paste

Но	me Abo	ut Tutorials & Resources
Map Data C	hart Graph	QuickGeocodes

Step 2: Select address columns and click "Geocode".

Name	Address	City	State	ZIP
ABC Medical Services	819 Abbot Road	East Lansing	MI	48823
XYG Health Clinic	950 Abbot Rd	East Lansing	MI	48823
FGH Health Services and JKL Primary Care	101 Linden St	East Lansing	MI	48823

16. On the right side of the screen in the QuickGeocodes tool, click "Geocode Now" to add the addresses to the map. They will appear as blue dots (this may take a few seconds).

QuickGeoco	88						
What are your address columns?							
Address:	Address: Address						
City:	City	-					
State:	State	-					
Zip:	ZIP	-					
Geocode Now New File							

- 17. *Optional:* If you have 10 or fewer addresses, you can make each dot a unique color and include the names in the Legend. This way, you will not have to add labels to the map for these sites.
  - 1) Click the drop-down next to 'Group/Category'

Do any columns represent a:				
Title:	(None)	-		
Group/ Category:	(None)	-		
Icon:	Circle	-		

2) Select 'Name'

(None)	(None) 🔻
Name	Circle 🔻
Address	(None) 👻
City	

3) Check the Legend below the map to see that each uniquely colored dot is identified by name

Legend	· · ·			
	O XYG	Medical Services Health Clinic Health Services a	nd JKL Primary C	are

- 18. *Optional:* If you have more than 10 addresses but fewer than 10 types of locations, you can color code the dots by location type. Follow Step 17 but select 'Type' instead of 'Name'.
- 19. *Optional:* To differentiate these points from Health Center Program locations, click the 'Icon' drop-down (which by default is 'Circle') and select 'Diamond'
- 20. Within the QuickGeocodes tool, click 'Save As New ID', give your data a title, and click 'OK'



- 21. Optional: If you exit the UDS Mapper and want to reload your saved addresses when you return:
  - 1) Open the QuickGeocodes tool
  - 2) Click the title of your data under 'My Saved QuickGeocodes'
  - 3) Click 'Restore'



IMPORTANT: While the steps on the previous pages will save within the UDS Mapper (on the same computer and in the same internet browser), <u>the following steps cannot be saved within</u> <u>the UDS Mapper</u>. Before you add labels or draw outlines, you should make sure you have enough time to finish your map in one sitting.

### X. Outlining Your Service Area

If you use ZCTAs as the unit of geography to define your service area, the yellow outline and black dots covering the ZCTAs (after you have selected all of them) may be sufficient to highlight your service area. However, if the application instructions ask you to outline your service area, or if you use a unit of geography other than ZCTAs to define your service area, you can use the Drawing Tools to manually draw an outline around your service area.

1. Click 'Draw' (above the map) to open the Drawing Tools



- 2. Use the Line, Free Line, Label, Rectangle, or Polygon tools to outline what you define as your service area
  - a) If the area includes a partial ZCTA, draw your outline through the ZCTA
  - b) Unless the instructions ask you to precisely trace the geographic boundaries of the area, you may approximately outline the area using straight lines, a rectangle, or a polygon

Drawing Tools							×
Shape Co	or: 📑 🔲 Ou	tline Only	Label Color:				
Point Line	Free Line	Label	Rectangle	Polygon	Move	Erase	Clear All

- 1) First choose the Shape Color (black is suggested)
- 2) If you are drawing a rectangle or polygon, you should first check the 'Outline Only' box
- 3) Click the desired line or shape button
- 4) Click and hold down on the map to draw a line, free line, or rectangle. If you are drawing a polygon, single click to create points and double click to complete.
- 5) If you make a mistake, click 'Erase' and then click on the line/shape on the map



Free Line tracing a ZCTA- defined service area



Rectangle outlining a county-defined service area

# XI. Adding a Proposed New Access Point

If the application instructions require you to propose a new access point, you can add it to the map by using the QuickGeocodes tool described in Section IX, or using the 'Point' button in the Drawing Tools. You can either place the point in the approximate location planned, or if you have an exact address you can follow these steps:

- 1. In the Explore Service Area Tool, click 'by Distance'
- 2. Type the address in the search box, wait for the drop-down results, and select the desired result (see the pushpin on the map)
- 3. Click 'Draw' (above the map) to open the Drawing Tools
- 4. Choose a Shape Color, then click 'Point'
- 5. Click on the place where the pushpin enters the map, to place a point at that location
- 6. Click 'by Geography' in the Explore Service Area Tool to turn off the red area indicating distance

#### XII. Manually Adding Labels

If the application instructions ask you to label health care facilities or other locations, you can use the Drawing Tools to manually create labels. Before creating your labels, please note the following:

- a) Check the application instructions to determine which sites must be labelled on the map (e.g., Health Center Program grantees/look-alikes, other providers, new access points)
- b) If you used Section IX. QuickGeocodes to add locations and followed the optional step (17) to add the names to the Legend, you do not need to label these sites on the map

To manually add a label:

- 1. Click 'Draw' (above the map) to open the Drawing Tools
- 2. If you want your label(s) to have a white background, first check the 'Show Label Outline' box
- 3. Click 'Label'

Drawing Tools									
Shape Color: 📃 🔲 Outline Only				Label Color:					
Point	Line	Free Line	Label	Rectangle	Polygon	Move	Erase	Clear All	

- 4. Click on the map and type your label text (e.g., "ABC Medical Services")
- 5. Press Enter on your keyboard to make the label stick



- 6. You can move the label by clicking 'Move' and then dragging the label to where you want it
- 7. If you need to edit a label's text, click 'Erase', click the label on the map, then add a new label

Note: There is no way to change the font size. This means that if the map is zoomed out after adding labels, labels that were close together may become overlapped. It is recommended that you have the map set at the final desired zoom level prior to creating labels.

### XIII. Saving Your Completed Map as a Document

You will save your final map as a document. The 'Print' tool in the UDS Mapper enables you to create a PDF (Option A). If you are having difficulty fitting your map into the window of the 'Print' tool, you may instead take one or more screen captures of the map and Legend and insert these images into a word document (Option B). With very large service areas, or multiple areas that do not touch, you may find that you have to zoom out very far to include the entire area in one image. In this case, you may want to consider taking two or more map screen captures.

#### **Option A: Using the 'Print' Tool to Save Your Map/Data Table**

- 1. Make sure the Explore Service Area Tool is the open tool on the right side of the screen
- 2. Click 'Print' (above the map) to access the Print Window.
- If the application instructions ask you to include a data table, check the 'Data Table' box at the top of the Print Window (if the box is greyed out, close the Print Window, make sure the Explore Service Area Tool is the open tool, and make sure there are ZCTAs listed in the 'Selected ZCTAs' box)
- 4. Type a title in the 'Title' box, which will appear above the map on the PDF
- 5. *Optional:* Use the tiny Zoom Bar in the upper left corner of the map preview to finalize the zoom. Click and drag on the map preview to finalize how it is centered
- 6. Click 'PDF'
- 7. In the Save As window, type a File Name (make sure **.pdf** is typed at the end) and click Save



#### **Option B: Using a Screen Capture Tool to Save Your Map**

Software such as Microsoft's Snipping Tool or Techsmith's Jing will allow you to "take a picture" of a portion of your screen. Jing is free of cost and can be downloaded from the internet.

The orange box below illustrates how the Jing software allows you to capture a portion of your screen.

Hint: you can use the Full Screen mode and/or minimize the Legend to make your map area larger (to fit your service area at the closest zoom possible).



Make sure to also capture the Legend. You may need to scroll over in the Legend and take additional screen capture(s) in order to include the entire Legend (see the example on the next page). You could even take individual screenshots of the legend items to customize placement on your final document.

If you need to include the Data Table, you can either:

- 1. Create a PDF: Follow the instructions for Option A, but uncheck 'Map' in the Print Window
- 2. Create a CSV spreadsheet (and format it as you wish)
  - 1) Make sure the Explore Service Area Tool is open on the right side, and ZCTAs are selected
  - 2) Click the 'Data' tab above the map
  - 3) Click 'Export'
  - 4) In the Save As window, type a File Name (make sure .csv is typed at the end) and click Save

#### 48848 LAING SBURG 488.57 MO RRICE 488 20 DEWITT BAN 48808 BAT H 4887.2 PERRY 48906 LANSING 48840 HA SLETT 48823 EAST LANSING Δ Δ 48912 NSING 4882: EAST LANSIN 3 48917 LANCING LANS 6 Ó 480 0 LANSING 48864 OKEMOS 48895 WILLIAMSTON County Health Services grantee sites (blue) 485/11 County Health Services look-alike sites (yellow) L 18813 CHARLOTTE 48836 FOWLERVILL 3 4989.2 WEBBERVILLI 48821 DIMONDALE 488.42 HOLT 488.54 MA SO N 48892 488 19 DANSVILLE MEBBERVIL 48827 FATON RAPIDS ÷ 48137 G REGORY 49285 STOCKBRIDGE 49251 LESLIE PIN 49264 ONONDAGA 49272 PLEASANT LAKE 49277 RIVES JUNCTION 49284 SPRING PORT 49259 MUNITH 49240 GRASS LAKE 48118 CHELSE/ 10 kn Legend HCP Grantee Selected HCP Grantee NH SC Sites ∞₀ + Rural Health Clinics Administrative Locations Service Access Points # of Primary Care Provider FTEs ZCTAs ◄ 🛨 Less than 1 HCP Look-Alike HCP Look-Alike $^{\wedge}$ Δ Service Access Points 🗙 1-5 Administrative Locations 🖈 >5 to 10 ABC Medical Services Medically Underserved Areas/Populations States Counties ZCTAs XYG Health Clinic Medically Underserved Area Governor D esignated FGH Health Services and JKL Primary Care Medically Underserved Population

#### County Health Service Area Map (Example)