

WELCOME!

- We'll get started momentarily.
- Your microphone, video, and chat features are not needed and will remain deactivated.
- To view closed captioning, select the *Show Captions* icon in the meeting controls toolbar.
- Please submit questions at any time in the Q&A feature.
- If you still have questions at the end of this session, please contact Health Center Program Support.





Bureau of Primary Health Care Program Updates

May 19, 2026

Vision: Healthy Communities, Healthy People



Health Center Program Updates

AGENDA

- May Observances
- Maternal Health
- Emergency Preparedness
- UDS RAPID Series
- OSV Updates
- Single Audit Requirements
- Complaint Processes
- Funding and Policy Updates
- Bureau Updates
- Mark Your Calendar
- Q&A



May Observances



National Maternal Mental Health Hotline



New mom or about to be?

CALL OR TEXT
1-833-TLC-MAMA



HRSA
Health Resources & Services Administration

OLDER AMERICANS MONTH



CHAMPION YOUR HEALTH: MAY 2026



PUBLIC SERVICE RECOGNITION WEEK

May 3-9, 2026





May Mental Health Awareness Month

Health Centers Provide Vital Mental Health Services:

- More than 97% of health centers provide mental health counseling and treatment services
- Serve nearly 3 million patients seeking mental health services
- More than 17,400,000 mental health visits
- Nearly 74% of patients screened for depression and follow-up
- Nearly 1.2 million health center patients received Screening, Brief Intervention, and Referral to Treatment (SBIRT)

Register for upcoming technical assistance:

Screening, Brief Intervention, and Referral to Treatment (SBIRT) Implementation:
Best Practices for Behavioral Health Integration

May 26, 2026, 1-2:00pm EST
[Register today](#)

Thank you for all you do to support the mental health needs of your communities!



Quality Improvement Toolkit for Maternal Health

Table of Contents	
Part 1: Establishing a Foundation	
Provides an overview of the Toolkit, including its purpose and audience.	
Background	1
Award Recipient Achievements	2
Purpose	3
Part 2: Quality Improvement and the Quality Improvement Roadmap	
Introduces key concepts and a roadmap to guide health centers in improving maternal health care.	
What is Quality Improvement?	4
Quality Improvement Roadmap	5
Part 3: Exploring Maternal Health Strategies	
Provides guidance, tools, and case studies on strategies implemented by award recipients.	
Integrating Doulas and Community Health Workers (CHWs)	13
Group Prenatal Care	21
Using Remote Patient Monitoring (RPM)	28
Part 4: Data and Measurement	
Guides health centers in using data for quality improvement and communicating impact.	
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Using Data to Drive Improvements	38
Communicating Impact	39
Part 5: Bringing it All Together	
Highlights one health center's journey in implementing a Quality Improvement Roadmap.	
Provides guidance and a template for health centers to create their own Roadmap.	
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Your Quality Improvement Roadmap	45
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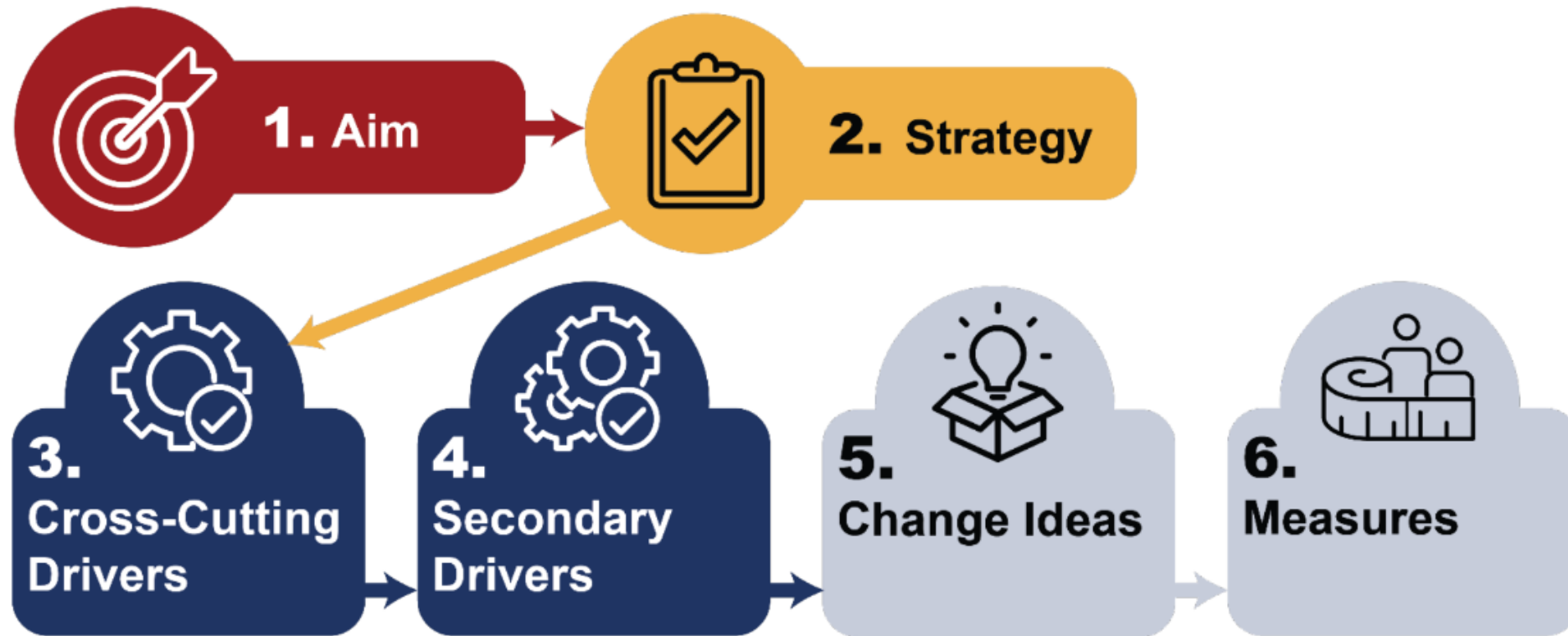
The Toolkit Guides Health Centers in Strengthening Maternal Health Care Delivery Through 3 Strategies

- ✓ Integrating Doulas & CHWs into the Care Team
- ✓ Group Prenatal Care
- ✓ Remote Patient Monitoring

Includes Hands-On Tools To Drive Continuous Quality Improvement!

Quality Improvement (QI) Roadmap

Exhibit 1. Core Components and Steps of the QI Roadmap



Maternal Health Innovation QI Roadmap Example



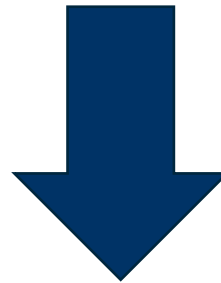
Aim

Increase rate of prenatal visits by 30%
within 12 months



Strategy

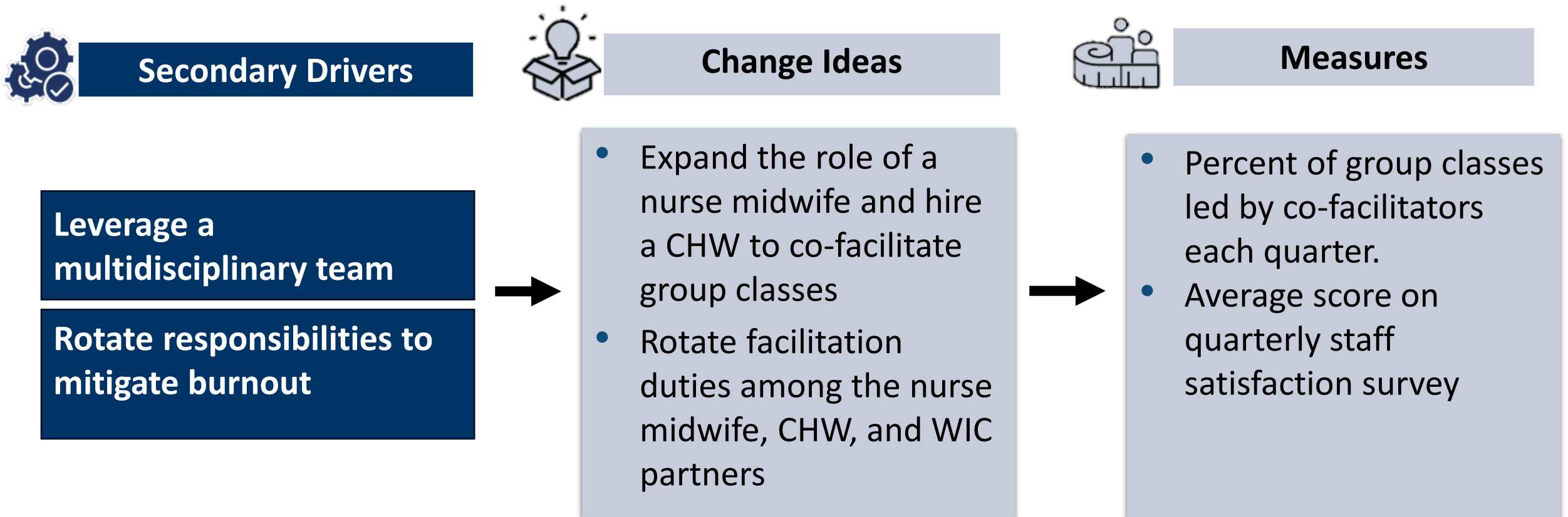
Group Prenatal Care



Cross-Cutting Driver

Workforce & Systems Capacity

Maternal Health Innovation QI Roadmap Example Continued



HRSA Maternal Health Resources

Quality Improvement Fund-Maternal Health

Sustainability Planning Guide – September 2025

Overview

This guide is designed to support health centers in sustaining their maternal health efforts beyond the Quality Improvement Fund-Maternal Health (QIF-MH) grant period, and to disseminate information learned from QIF-MH implementation to the larger Health Center Program. It highlights key drivers, strategic insights and practical tools so that health center leaders can continue to improve maternal health. The guide has two sections:

Part 1: Sustainability Drivers: Learn what makes a program sustainable and consider how these drivers apply in your health center's context.

Part 2: Planning for Sustainability: Use the knowledge from Part 1 to develop a unique Sustainability Action Plan for your health center.

[Sustainability Guide](#)

Quality Improvement Toolkit for Maternal Health

February 2026

[Maternal Health Toolkit](#)

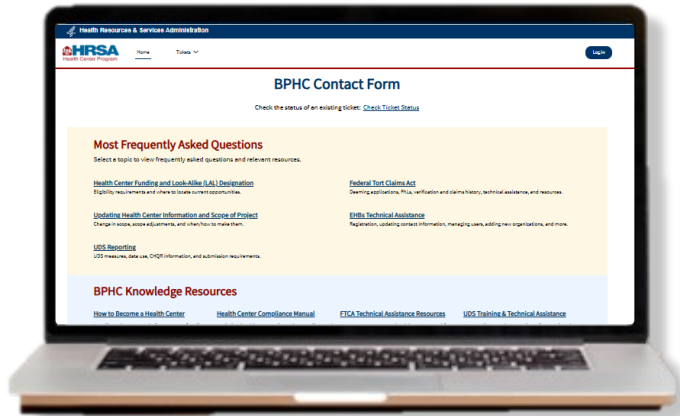
**National
Maternal
Mental Health
Hotline**



[National Maternal
Mental Health Hotline: 1-
833-TLC-MAMA](#)



Key Emergency Preparedness Resources



Use the [BPHC Contact Form](#) if you have more questions as you prepare for emergency situations.

- [Emergency Preparedness, Response, and Recovery Resources for Health Centers website](#)
- Emergency Information Kit
 - [Website](#) | [Printable PDF](#)
- [Federal Tort Claims Act \(FTCA\) Emergency Management Guide](#)

2026 UDS RAPID Series Recruitment – Now Open

- Reporting Assistance and Process Improvement Discussions (RAPID) Series:
 - **Aim:** to strengthen health centers' understanding of UDS eCQM reporting and build their capacity to improve data collection and quality.
 - **Approach:** In-depth examination of one preventative care or screening eCQM over six sessions.
 - **Date and Location:** Mid June- Early September 2026; 1-hour interactive sessions (all sessions will be virtual).
- For more information, visit: <https://bphcdata.net/uds-rapid/>
- Registration **closes May 28th!**



2026 Colorado Community Health Network Triannual Meeting, Maternal Health and Integration Summits



Operational Site Visit (OSV) Updates

**All CY 2026 OSVs have
been scheduled**

**Planning for upcoming
OSVs is underway**

**1-day and 2-day OSV Pilots:
Implementation in progress**



Operational Site Visit Resources

- [Health Center Program Compliance Manual](#)
- [Health Center Program Site Visit Protocol](#)
- [HRSA Site Visit Resources](#)
- [BPHC Contact Form](#) → Program Monitoring → OSV/TA



Single Audit Requirements

- **2 CFR 200.501(a)** – "\$1,000,000 or more ... must have a single or program-specific audit" for fiscal years starting on or after October 1, 2024.
- **45 CFR 75.501(a)** – "\$750,000 or more ... must have a single or program-specific audit" for fiscal years starting on or before September 30, 2024.
- **If recipients do not have their Single Audits performed and submit the related reports to the FAC within the required timeframe, they may be subject to further actions, including:**
 - Drawdown restriction
 - Reimbursable drawdown restriction
 - Withholding a percentage of federal funds
 - Suspending federal funds
 - Termination of grant(s)



Health Center Complaints: Oversight and Expectations

Overview

Complaints are routine and varied.

- All complaints are taken seriously and reviewed.
- HRSA receives complaints from many sources, including patients, staff, community members, and other organizations.
- Concerns may involve access to care, continuity of care or follow-up, patient safety, quality of care, billing and allegations of fraud, waste and abuse.

HRSA-BPHC Approach

BPHC review and follow-up as appropriate.

- All complaints are reviewed to assess potential compliance or programmatic implications.
- Follow-up includes direct outreach and engagement with the health center and may involve requests for policies, procedures, and supporting documentation.
- HRSA-BPHC engagement reflects standard due diligence.

Health Center Responsibilities

Your partnership is essential.

- Maintain documentation that supports compliance with Health Center Program requirements
- Respond promptly and collaborate with HRSA during any follow-up review and discussions
- Support transparency and timely resolution of organizational concerns

Program Funding Updates

Upcoming Opportunities

FY 2026 Quality Improvement Fund - Improving Access to Dental Services for Children with Neurodevelopmental Disorders

- \$50 million for approximately 25 awards

FY 2026 Expanding Nutrition Services

- \$125 million for approximately 357 awards

FY 2027 Service Area Competition



Updates from the Associate Administrator



Primary Health Care Budget

Primary Health Care (dollars in millions)	FY 2024	FY 2025	FY 2026	FY 2027 (1 st Q)
Discretionary Budget Authority	1,858.772	1,858.772	1,858.772	
Mandatory Budget Authority	4,272.327*	4,259.673	4,600.000	1,159.452**
Total, Program Level	6,131.099*	6,118.445	6,458.772	

*Excludes approximately \$1.07 Billion in Q1 FY 2025 funding from the Consolidated Appropriations Act, 2024 which provided FY2024/FY 2025 funding through December 31, 2024

** Subject to sequestration of approximately \$27.5 million



Mark Your Calendar

One More (To)Day with Macrae

- Wednesday, June 17, 2 – 3:30 p.m. ET

BPHC Program Updates

- Tuesday, July 21, 2 – 3 p.m. ET



Questions?



Thank You!

Bureau of Primary Health Care (BPHC)

Health Resources and Services Administration (HRSA)



[Health Center Program Support](#)



877-464-4772, 8 a.m. – 8 p.m. ET, Monday – Friday (except federal holidays)

bphc.hrsa.gov



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