

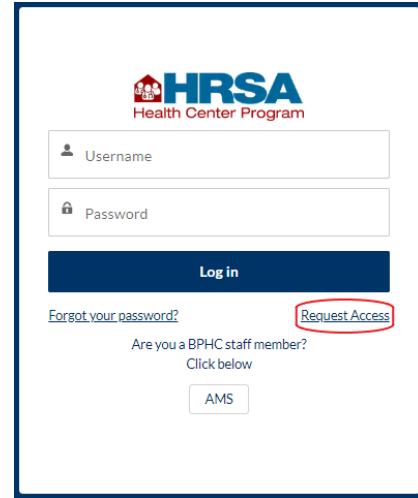
How to Register for the Health Center Program Community (HCPC) as a Health Center User

Step 1

Navigate to the HCPC in an internet browser, preferably Google Chrome:
<https://hrsa.my.site.com/HRSABPHC/s/>

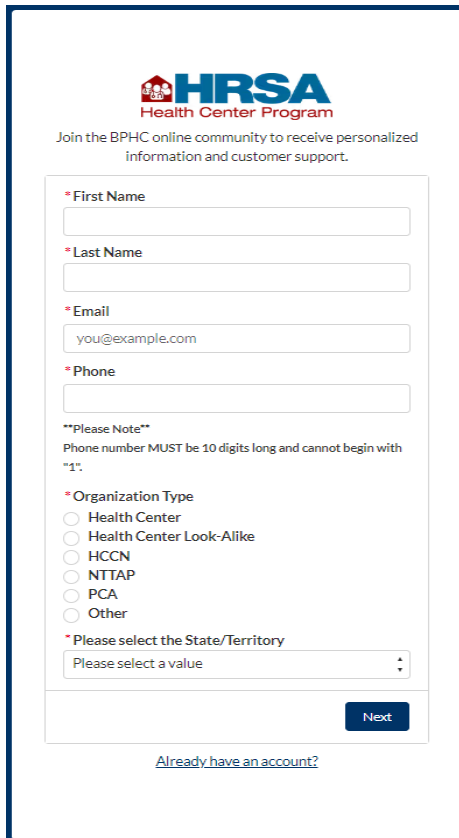
Click on the “Request Access” button in the lower righthand corner of the screen.

Read and accept the Terms of Service and click “Next” to continue.



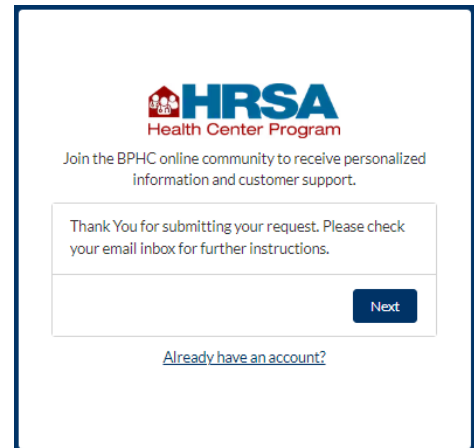
Step 2

Enter the requested personal information into the form and click “Next”. On the next page, select your Organization Name from the drop-down list and click “Next”.



Step 3

After you have submitted your personal and organization information, you will receive an email with further instructions to finalize your registration.



After you have completed these three steps, you're done!

Frequently Asked Questions

Q. What is the HCPC?

A. The Health Center Program Community (HCPC) is an online platform for health centers to engage with their peers and the Bureau of Primary Health Care on special programs or initiatives in the Health Center Program.

Q. I submitted the form to register for an account, but I never got an email to finish the registration process. What do I do?

A. Your organization may have firewalls blocking all emails from the HCPC. Coordinate with your organization's IT office to permit access. After firewalls are deactivated, you may need to submit a request to reset your password on the [HCPC login page](#) to finish the registration process.

Q. I'm in! What do I do now?

A. Feel free to click through the site, read the resources you find, make posts, or comment on what you see. Some content may not be applicable to all users, which will be marked by an orange banner at the top of the page.

Q. I have an account, but it's been deactivated. How can I regain access to the HCPC?

A. Submit a request to reset your password on the [HCPC login page](#).

Q. How do I prevent my account from getting deactivated?

A. You must login at least once every 90 days to prevent your account from getting deactivated.

Q. My colleague is interested in joining the HCPC. Can I invite them to register for an account?

A. Yes! The HCPC is open to all HRSA-supported health centers, Primary Care Associations, Health Center Controlled Networks, and National Training and Technical Assistance Partners. Other vendors or outside entities cannot register for an HCPC account at this time.

Q. I have feedback about my experience in the HCPC. Who can I talk to about it?

A. Please submit your feedback through the [HCPC Feedback Survey](#). We'd love to hear your thoughts!