



# Uniform Data System (UDS) Basics: Orientation to Terms and Resources

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Vision: Healthy Communities, Healthy People



# **Opening Remarks**

**Dylan Podson** 

**Data and Evaluation** 

**Office of Quality Improvement** 

**Bureau of Primary Health Care** 

**Health Resources and Services Administration** 





# **Agenda**



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- Welcome and logistics
- Key terms and resources
- Overview of the Uniform Data System (UDS) tables and forms
  - Relationship between the UDS tables and forms
- Definition of visits and patients
- Next steps and additional resources
- UDS Modernization updates
- Questions and answers





# **Objectives of the Webinar**

1

Understand key terms, including defining visits, and resources used in UDS reporting.

2

Describe the key areas that are used to describe program performance.

3

Understand
UDS reporting
through an
example patient
experience
scenario.

4

Outline
expectations
and next steps
for continued
learning.





# **Communication of UDS Reporting Changes**

- 2024 UDS changes were first announced via "Proposed Uniform Data System Changes for Calendar Year 2024" in <u>Program Assistance Letter (PAL)</u> 2023-05 dated December 11, 2023; <u>Final UDS PAL</u> with approved updates was released on April 2, 2024.
  - Proposed Changes and Final Changes PALs were announced in the Primary Health Care Digest and Today with Macrae.
  - Both releases provided opportunity for public comment.
  - Proposed 2025 UDS changes are expected to be announced this fall.
- Each spring (typically in May), the Centers for Medicare & Medicaid Services (CMS) communicates updates about electronic clinical quality measures (eCQM) specifications for the next reporting/performance period.
  - Changes to eCQM specifications, such as logic statements, are governed and vetted by the respective measure steward.
  - Most (13 of 18) of UDS clinical quality measures (CQMs) align with CMS' eCQMs for clinical quality measure reporting.
  - Appendix H of the UDS Manual provides information on eCQM stewards.

Changes are described in further detail in the 2024 UDS Manual, during technical assistance webinars (fall 2024), and during annual UDS trainings co-hosted with primary care associations (PCAs) (October–December 2024).

Training and technical assistance opportunities are on the <u>UDS Reporting Training Schedule site</u> and will be announced this fall in the <u>Primary Health Care Digest.</u>





# **Key Terms and Resources**





# **Key Terms in the UDS**

Key Terms	Definitions	
Uniform Data System (UDS)	Annual Health Center Program reporting requirement that is defined in section 330 of the Public Health Act that results in a standardized data set. It comprises 11 tables and 3 forms that are reported by health centers.	
Electronic Handbooks (EHBs)	The grant management system that health centers use to report UDS data annually and for managing the overa grant lifecycle.	
Preliminary Reporting Environment (PRE)	Part of the EHBs UDS reporting environment that allows health centers to enter UDS data early, before the official reporting season starts in January.	
Calendar Year (CY) reporting	Report on approved in-scope activities from January 1, 2024, through December 31, 2024.	
Review period	The period of time after UDS submission when the data are reviewed and feedback is provided. Each health center is assigned a UDS Reviewer.	
In-scope activities	All activities in the Health Resources and Services Administration (HRSA) Health Center Program, as defined in approved applications and reflected in the official Notice of Award/Designation.	
UDS+	The minimum submission requirements for 2024 include de-identified patient demographics and at least one eCQM.	





#### **Orientation of Resources**

- BPHC UDS Training and Technical Assistance (TTA)
   Microsite: User-friendly hub for health centers to access
   UDS reporting TTA organized by UDS topic area.
- General Information Fact Sheet: Introduction to UDS reporting, including the overall structure and data elements captured.
- <u>Training Schedule</u>: Upcoming and recent UDS TTA webinars and annual state/territory-based trainings.
- For assistance with UDS reporting:
  - Contact the UDS Support Center by email
     <a href="mailto:(udshelp330@bphcdata.net">(udshelp330@bphcdata.net</a>), phone
     <a href="mailto:(866-837-4357">(866-837-4357</a>), or through the <a href="mailto:BPHC Contact Form">BPHC Contact Form</a>.
  - The UDS Support Line is available year-round from 8:30 a.m. to 5:00 p.m. ET.



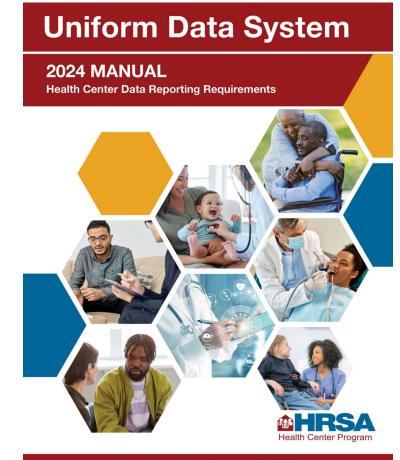
Source: iStock





### **Resources to Begin With**

- <u>2024 UDS Manual</u>: **Key resource** outlining tables, forms, reporting instructions, submission instructions, and frequently asked questions (FAQs).
  - 2024 UDS Tables: Available in PDF or Excel format.
- Reporting Guidance TTA page
  - UDS Beginner Resources: Suggested UDS trainings and resources for staff participating in UDS for the first time.
    - New in fall 2024! UDS Beginner Toolkit will provide an overview of key information about the UDS, including an orientation and walkthrough to tables, EHBs, and steps for submission success from the perspective of new health center personnel.
    - EHBs Overview Video: Explains the permissions required to access the UDS Report through the grant management systems that health centers use to report UDS data annually.









# **Key Areas of Program Performance**

The Who, What, Where, When, and Why of the UDS





# **Key Facts About Reporting the UDS**

#### **WHO**

CHCs, HCHs, MHCs, PHPCs, LALs, and certain BHW awardees funded or designated before Oct. 2024 all complete a UDS Report.

#### **WHAT**

The UDS includes
11 tables and
3 forms that
provide an annual
snapshot of all
in-scope activities,
the Universal
Report, and, if
applicable, Grant
Reports.

#### **WHERE**

The UDS Report is completed in the Performance Report in the EHBs. Certain data elements will also be provided through UDS+.

#### **WHEN**

All health centers complete their UDS Report between Jan. 1 and Feb. 15, 2025; reporting covers health center services in the calendar year from Jan. 1 to Dec. 31, 2024.

#### **WHY**

The UDS is legislatively mandated as part of the Health Center Program; used for program monitoring and improvement.



BHW = Bureau of Health Workforce; CHC = Community Health Center; HCH = Health Care for the Homeless; LAL = look-alike MHC = Migrant Health Center; PHPC = Public Housing Primary Care. For a full list of acronyms, refer to Appendix J of the <u>UDS</u> Manual.



## **Health Center Program Grants and Designations**



Some health centers have a single 330 grant: CHC, HCH, MHC, PHPC—any one of these.



Some health centers have more than one 330 grant: These health centers have two or more 330 grants, in any combination of CHC, HCH, MHC, and/or PHPC 330 grants.



Some health centers have a Health Center Program LAL designation or are awardees that receive certain funds from BHW:
These health centers do not have a 330 grant.





#### Value of the UDS

The UDS demonstrates the scope of the Health Center Program, including type, volume, and outcomes, for each calendar year.



Because it captures this data each year, it allows stakeholders to understand how each health center and health centers in aggregate have changed year over year.



The UDS captures and conveys to HRSA the work that health centers have been doing and, all together, conveys to Congress and other stakeholders the **important work of the entire Health Center Program**.







### **Overview of UDS Report**

#### **Four Primary Sections**



# Patient Demographic Profile

- **ZIP code** by medical insurance
- Table 3A: Age, sex at birth
- Table 3B: Race, ethnicity, language, sexual orientation, gender identity
- Table 4: Income, medical insurance, special population



Clinical Services and Outcomes

- Table 5: Staff, visits, patients, integrated behavioral health
- Table 6A: Selected diagnoses and services
- Table 6B: Clinical quality measures
- Table 7: Clinical outcome measures by race and ethnicity



**Financial Tables** 

- Table 8A: Financial costs
- Table 9D: Patient servicerelated charges and collections
- Table 9E: Other revenue



**Other Forms** 

- Appendix D: Health Information Technology (Health IT) Capabilities
- Appendix E: Other Data Elements (ODE)
- Appendix F: Workforce





# **Reporting Timeline**

January 1: UDS Report is available through EHBs

Report into EHBs

February 15: UDS Report is due in EHBs Work with reviewer to revise report, as needed

March 31:
Last day for data changes; final, revised reports are due

Data finalization by HRSA August:
Reports are
available to
health centers in
EHBs

PRE available (Oct.–Dec.)

UDS support available (all year)





# **Knowledge Check #1**

#### What are the primary sections of the UDS report?

- A. Patient Demographic Profile
- B. Clinical Services and Outcomes
- C. Financial Tables
- D. Other Forms
- E. All of the above





# **Knowledge Check #1 (Answer)**

#### What are the primary sections of the UDS report?

- A. Patient Demographic Profile
- B. Clinical Services and Outcomes
- C. Financial Tables
- D. Other Forms
- E. All of the above





# The Big Picture

#### **Identify Patients Served in Your Health Center Scope**

A "health center patient" is a patient with a UDS countable visit (on Table 5) in the calendar year.

#### **Health Center Scope**

Determine what sites and services are within your health center scope of project.





#### **Report Patient Characteristics**

Demographic information must be captured and reported for all unduplicated health center patients (Tables ZIP, 3A, 3B, 4).





#### **Report Services Patients** Received

Services and clinical tables (Tables 5, 6A, 6B, 7) reflect only services provided to health center patients.



#### **Report Financials**

Financial tables (Tables 8A, 9D, 9E) include only and all services reflected in all other tables and the UDS as a whole.



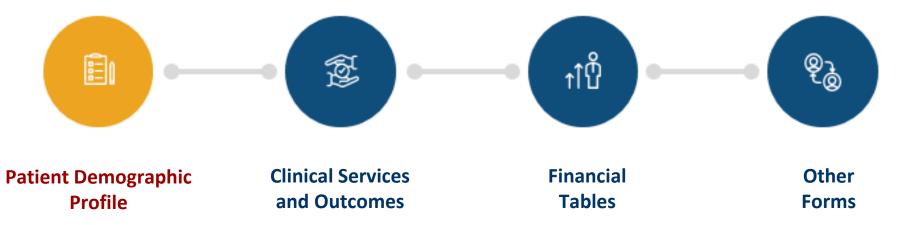






# ZIP Code Table, Tables 3A, 3B, and 4

#### **Understanding Who is Served**







# **Overview of Patient Demographic Tables**

	ZIP Code Table	Table 3A	Table 3B	Table 4
Captures	Patients by <b>ZIP code</b> and <b>primary medical insurance</b>	Patients by <b>age</b> and <b>sex assigned at birth</b>	<ul> <li>Patients by race and ethnicity</li> <li>Patients best served in a language other than English*</li> <li>Patients by sexual orientation and gender identity</li> </ul>	<ul> <li>Patients by income as percent of poverty guideline</li> <li>Patients by primary medical insurance</li> <li>Patients by managed care*</li> <li>Special population status*</li> </ul>
Purpose	To understand the distribution of health center patients by geography and medical insurance.	To understand the age and sex distribution of patients and offer comparative information for services (such	To understand the reach and distribution of health center services to patients and understand/support equity of	To understand the efficacy of the health center program mission of reaching underserved patients,



All sections of these tables (except those that are \*starred) equal each other because they describe the same group of patients, just by different characteristics.

access.

as pediatrics and OB/GYN).

On Table 4, patients should be reported by their primary medical insurance, not the payer that is billed for services.



including special populations.

#### **Patient Profile Resources**

- BPHC Uniform Data System (UDS) Patient Characteristics TTA Page
  - Patients by ZIP Code Table Fact Sheet
  - Table 3A Fact Sheet
  - Table 3B Fact Sheet
  - Table 4 Fact Sheet





# **Tables 5, 6A, 6B, and 7**

#### **Understanding Services Provided and Their Outcomes**







### **Overview of Clinical Services and Quality Indicators**

	Table 5	Table 6A	Table 6B	Table 7
Captures	Full-time equivalents (FTEs), visits, and patients across seven service areas.	Visits and patients who received <b>selected diagnoses and selected services</b> in the calendar year.	Fifteen clinical quality measures, each with a denominator, number of charts reviewed, and numerator.	Three clinical quality outcome measures, each reported by race and ethnicity of patients.
	Integrated mental health (MH) and substance use disorder (SUD).	,	,	, ,
Purpose	Provides a profile of the comprehensive and integrated care provided by health centers to patients, as well as the extent to which personnel are providing and supporting the care to patients.	Provides a picture of the frequency and, when compared with other years, trends for selected diagnoses and services.	Measures selected health center processes that, through national standards, are correlated with quality of care for health center patients.	Measures selected outcomes for health center patients with certain characteristics or conditions as a proxy for quality of care, as established by national standards.





A countable visit on Table 5 is what makes someone a health center patient, and a countable visit on Table 5 is what makes someone eligible for **most** quality measures, as specified in the denominator criteria.



#### **Patients**

- **Patient:** A patient is any person who has at least one *countable* visit during the calendar year. This includes medical, dental, behavioral health, other professional, vision, and enabling visits.
- Each of the tables of the Patient Profile represents an unduplicated count of health center patients—meaning each person counts once, regardless of the number of visits or services received.
- The Patient Profile Tables give us an idea of how successful health centers are at achieving the Health Center Program mission of providing health care to underserved and vulnerable populations.



Source: iStock



### **Countable Visits**

#### Provider is licensed or credentialed

Providers performing services within the scope of their license, credentials, or certification should be considered.

Appendix A of the 2024 UDS Manual provides a list of health center personnel and the status of each as a provider or non-provider for UDS reporting purposes.

# Provider exercised independent professional judgment

Providers must be acting on their own, not assisting another provider, when serving the patient and using the professional skills gained through formal training and experience and unique to that provider.

#### Services are documented

Services and associated patient information must be recorded in the patient's health record.

This generally includes:

- Service codes
- Setting of service
- Medical decisionmaking
- Clinically appropriate examination or assessment
- Total time spent on the date of the visit

### Individualized care is provided

Services must be provided directly to the patient (one-to-one) to be considered as a countable visit.

\*An exception is allowed for behavioral health visits, which may be conducted in a group setting.

#### In-person or virtual care is conducted

Services must be provided in-person or virtually to patients at approved service delivery sites as listed on Form 5B or in other locations that do not meet HRSA's site criteria but are included in the health center's scope of project.





A patient on the UDS is someone who has a countable visit in any service category on Table 5.

Remember, this definition and its relationship across tables are **central** to accurate reporting.

Licensed or credentialed provider



Independent professional judgment



Services documented in the individual patient chart



Individualized care



Real-time in-person or virtual engagement



#### **Countable UDS Visit**







### Contacts That Do Not, Alone, Count as Visits

Screenings or Outreach

Information sessions for prospective patients

Health presentations to community groups

Immunization drives

**Group Visits** 

Patient education classes

Health education classes

Exception:
behavioral health
group visits (e.g.,
family therapy)

Tests/Ancillary
Services

Drawing blood

Laboratory tests

Imaging

Dispensing/ Administering Medications

Dispensing medications from a pharmacy

Giving injections

Providing narcotic agonists or antagonists or a mix

Health Status Checks

Follow-up tests or checks (e.g., patients returning for HbA1c tests)

Wound care

Taking health histories





Page 21 of the 2024 UDS Manual further describes which services are not included as UDS countable visits.



### **Examples: Are These Countable Visits on Table 5?**



1. Monique has not been seen at the health center before. She comes to the health center to get a COVID-19 booster. Monique signs in, fills out a brief form, and then a nurse administers the vaccine. Monique leaves and is not seen at the health center again.



2. Carl sees his primary care provider at the health center for a regular physical. During that visit, his primary care provider conducts a rapid hepatitis C test.

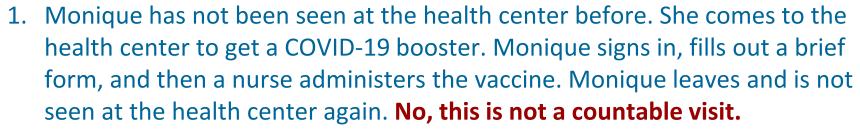


3. A nurse at the health center calls a patient to complete several screenings, including social need screening and a Patient Health Questionnaire (PHQ-9), in advance of a scheduled appointment the patient has the following day.

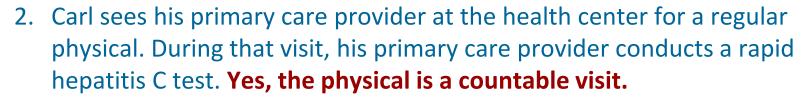


### **Examples: Are These Countable Visits on Table 5?**











3. A nurse at the health center calls a patient to complete several screenings, including social need screening and a PHQ-9, in advance of a scheduled appointment the patient has the following day. No, this is not a countable visit. The encounter the following day is a countable visit.



# Resources to Support Table 5 Reporting

- BPHC UDS Staffing and Utilization TTA Page
  - Table 5 Fact Sheet
  - Mental Health/Substance Use Disorder Selected Service Detail Addendum Guidance
  - Virtual Visit Reporting Guide
  - Nurse Visit Guide
  - UDS Countable Visit Guidance and FAQ
  - UDS Reporting Instructions Appendix A: Listing of Personnel (page 178)
- <u>Centers for Medicare & Medicaid Services: Telehealth</u>: Provides Medicare telehealth services definitions





## **Clinical Quality Measures Resources**

- eCQI Resource Center: Eligible Clinician eCQMs
- BPHC UDS Clinical Care Reporting Resources
  - Fact Sheets: Table 6A, Table 6B, Table 7,
     Tables 6B and 7: Prenatal Care
  - 2024 eCQM Encounter Codes new!
  - 2024 Table 6A Code Changes Handout 2024 Clinical Measures Exclusions and Exceptions Helpful Codes for human immunodeficiency virus (HIV) and Pre-Exposure Prophylaxis (PrEP)
  - Clinical Quality Measures Criteria
  - Dental Sealants Value Sets
  - Telehealth Impact on Clinical Measure Reporting

# **Reminder:** Upcoming four-part clinical measures webinar series

- Clinical Measures Deep Dive (Sept. 26)
- Screening and Preventive Care (Oct. 2)
- Maternal Care and Children's Health (Oct. 9)
- Chronic Disease Management (Oct. 23)





### Tables 8A, 9D, and 9E

#### **Understanding Costs and Revenues for Health Center Scope**







# **Overview of Financial Tables**

	Table 8A	Table 9D	Table 9E
Captures	Costs, both direct and overhead, incurred in the year for the health center scope of project.	Patient-related <b>charges</b> from the calendar year; patient-related <b>revenue and adjustments</b> received in the year.	Other revenue (non-patient- service generated) by the entity from which the revenue was received in the year.
Purpose	Describes how the health center's resources are expended both overall and by service area.	Provides a picture of health center patient service revenue by payer and type of payment.  Combined with Table 9E, it provides information on how health center costs are covered.	Provides an overview of grant and other funding by source, which, along with Table 9D, illustrates how health center operations are funded.





#### **Financial Tables Resources**

- BPHC UDS Financials TTA Page
  - Table 8A Fact Sheet
  - Table 9D Fact Sheet
  - Table 9E Fact Sheet
  - Guidance for Reporting COVID-19 Funding
  - Financial Tables Guidance Handout (common error checks)
  - Guidance for Reporting Donations
  - Managed Care Reporting and Relationship
  - Overhead Cost Allocation Methods

**Reminder:** Upcoming webinar series

Reporting UDS Financial and Operational Tables (Oct. 29)





#### **Other Forms**

#### **Understanding More About How and What the Health Center Does**







# **Overview of Other Forms**

	Appendix D: Health IT Capabilities	Appendix E: ODE	Appendix F: Workforce
Captures	<ul> <li>Electronic health record (EHR) interoperability</li> <li>Social risk factor screening</li> <li>Prescription Drug Monitoring Program (PDMP)</li> </ul>	<ul> <li>Medications for opioid use disorder</li> <li>Telemedicine services</li> <li>Outreach and enrollment assistance</li> <li>Screening for family planning needs</li> </ul>	Provision and scope of health professional education and training
Purpose	Understand health center health IT capabilities, including EHR adoption and use throughout the health center and among its providers.	Capture information on changing landscape of health center expanded services and delivery systems.	Understand current state of health center workforce training, in order to support recruitment and retention of health center professionals.





### **Forms Resources**

- BPHC UDS Appendices TTA Page
  - Family Planning Needs Screening Resource new!
  - Crosswalk of Standardized Social Risk Factor Screeners
  - Health IT, ODE, and Workforce Forms Fact Sheet
  - Outreach and Enrollment Assist Reporting





### **Example Scenario**

Rita is a patient at XYZ Health Center. She arrives for her appointment and is greeted by the front desk personnel and asked to fill out some patient registration forms.

Let's take a look at what information is collected about Rita and where that would be reported on the UDS.







### **ZIP Code Table**

Rita's primary medical insurance is Medicare, and her address is in ZIP code 49441.

On the ZIP Code Table, the health center would report Rita's ZIP code in Column A, by her primary medical insurance in Column D.

Reminder: The total patients reported on this table must equal the number of patients on Table 4.

ZIP Code (a)	None/ Uninsured (b)	Medicaid/ CHIP/Other Public (c)	Medicare (d)	Private (e)	Total Patients (f)
49441					
<patients' be="" codes="" entered="" here="" will="" zip=""></patients'>					
Other ZIP Codes					
Unknown Residence					
Total					





### Patients by Age and Sex at Birth

**Table 3A** 

Rita is 67 years old and assigned female at birth.

On Table 3A, report Rita by her **age and sex at birth** on Line 34, Column B.

Use age as of December 31, 2024.

Reminder: Patients by age on this table must equal Table 4 insurance by age groups (0–17 years old and 18 and older).

Line	Age Groups	Male Patients (a)	Female Patients (b)
1	Under age 1	(3)	(2)
2	Age 1		
3	Age 2		
2 3 4 5	Age 3		
5	Age 4		
6	Age 5		
7	Age 6		
8	Age 7		
9	Age 8		
10	Age 9		
11	Age 10		
26	Ages 25–29		
27	Ages 30–34		
28	Ages 35–39		
29	Ages 40–44		
30	Ages 45–49		
31	Ages 50–54		
32	Ages 55–59		
33	Ages 60–64		
34	Ages 65–69		
35	Ages 70–74		
36	Ages 75–79		
37	Ages 80–84		
38	Age 85 and over		
39	Total Patients (Sum of Lines 1–38)		





### Ethnicity, Race, and Language

#### Table 3B

**Patients by Race** and Hispanic, Latino/a, or **Spanish Ethnicity** Total Yes, Yes, Hispanic, **Another** Yes. Hispanic Latino/a. Not Mexican. Yes. Hispanic, Hispanic, Unreported **Total** Yes, Mexican Puerto Latino/a. Latino/a, **Spanish** Latino/a. / Chose Not (d) Cuban Origin **Patients by Race** American. Rican Spanish to Disclose (Sum Spanish **Ethnicity** Chicano/a (a2) Origin, (a) (Sum Spanish Columns Origin **Columns** Origin (b) a+b+c(a1) **Combine** (a4) a1+a2+a3 (a5)+a4+a5) Black or African American American Indian/Alaska Native More than one race Unreported/Chose not to disclose race **Total Patients** (Sum of Lines 1 + 2 +3 to 7)

Rita identifies as Black or African American and Mexican.

On Table 3B, report Rita by her race and ethnicity on Line 3, Column A1.

Reminder: The total patients reported on this table must equal the number of patients on Table 4.





### **Sexual Orientation and Gender Identity (SOGI)**

#### Table 3B

At registration, Rita selects Lesbian or Gay in the sexual orientation section and Female in the gender identity section.

Line	Patients by Sexual Orientation	Number (a)
13	Lesbian or Gay	
14	Heterosexual (or straight)	
15	Bisexual	
16	Other	
17	Don't know	
18	Chose not to disclose	
18a	Unknown	
19	Total Patients (Sum of Lines 13 to 18a)	

Line	Patients by Gender Identity	Number (a)
20	Male	
21	Female	
22	Transgender Man/Transgender Male/Transmasculine	
23	Transgender Woman/Transgender Female/Transfeminine	
24	Other	
25	Chose not to disclose	
25a	Unknown	
26	Total Patients (Sum of Lines 20 to 25a)	





"Unknown" sexual orientation and gender identity includes patients for whom the health center does not know the gender identity or sexual orientation (i.e., the health center did not implement systems to permit patients to state their gender identity or sexual orientation, or the patient left these sections blank). Please do not add "unknown" as an option on demographic forms.



# **Knowledge Check #2**

#### Where is Rita reported on Table 3B? (Check all that apply.)

- A. Race/ethnicity section, Line 3, Column A1, Black or African American and Mexican
- B. Sexual orientation section, Line 13, Lesbian or Gay
- C. Sexual orientation section, Line 15, Bisexual
- D. Gender identity section, Line 21, Female
- E. All of the above





# **Knowledge Check #2 (Answer)**

Where is Rita reported on Table 3B? (Check all that apply.)

- A. Race/ethnicity section, Line 3, Column A1, Black or African American and Mexican
- B. Sexual orientation section, Line 13, Lesbian or Gay
- C. Sexual orientation section, Line 15, Bisexual
- D. Gender identity section, Line 21, Female
- E. All of the above



### **Income and Insurance**

#### **Table 4**

Line	Income as Percent of Poverty Guideline	Number of Patients (a)
1	100% and below	
2	101–150%	
3	151–200%	
4	Over 200%	
5	Unknown	
6	<b>TOTAL</b> (Sum of Lines 1–5)	

Rita's income based on federal poverty guidelines falls
within the Over 200% category. On Table 4, the health
center would report her on Line 4, Column A.

Line	Principal Third-Party Medical Insurance	0-17 years old (a)	18 and older (b)
7	None/Uninsured		
8a	Medicaid (Title XIX)		
8b	CHIP Medicaid		
8	<b>Total Medicaid</b> (Line 8a + 8b)		
9a	Dually Eligible (Medicare and Medicaid)		
9	Medicare (Inclusive of dually eligible and other Title XVIII beneficiaries)		
10a	Other Public Insurance (Non-CHIP) (specify)		
10b	Other Public Insurance CHIP		
10	<b>Total Public Insurance</b> (Line 10a + 10b)		
11	Private Insurance		
12	<b>TOTAL</b> (Sum of Lines 7 + 8 + 9 + 10		
2	+11)		

Rita's primary medical insurance is Medicare, and she is 67 years old. On Table 4, report her on Line 9, Column B.

Reminder: The total patients reported on this table must equal the number of patients on ZIP Code Table, Table 3A, and Table 3B.



### **Special Populations**

#### **Table 4**

- If Rita indicated in registration that she is a member of any special populations, the health center would report her on the appropriate line:
  - Total Agricultural Workers or Their Family Members (Lines 16)
  - Total Homeless (Line 23)
  - Total Veterans (Line 25)
- If Rita was served at an approved school-based service site (Line 24) or at a health center location in or accessible to public housing (Line 26), the health center would report her on the appropriate line.
- Health centers with special population funding report further detail about special populations on those specific lines (330g or 330h).



Source: iStock





# **Staffing and Utilization Table 5**

Rita is here today to see Dr. Johnson, a family physician who works full time at XYZ Health Center.

On Table 5, report Dr. Johnson's FTE on Line 1, Column A. Report the clinic visit today with Rita on Line 1, Column B.

Rita would be reported as a medical patient on Line 15, Column C.

Reminder: A patient is any person who has at least one countable visit during the reporting year.

Line	Personnel by Major Service Category	FTEs (a)	Clinic Visits (b)	Virtual Visits (b2)	Patients (c)
1	Family Physicians				
2	General Practitioners				
3	Internists				
4 5 7	Obstetrician/Gynecologists				
5	Pediatricians				
7	Other Specialty Physicians				
8	<b>Total Physicians</b> (Lines 1–7)				
9a	Nurse Practitioners				
9b	Physician Assistants				
10	Certified Nurse Midwives				
10a	Total NPs, PAs, and CNMs (Lines 9a-10)				
11	Nurses				
12	Other Medical Personnel				
13	Laboratory Personnel				
14	X-ray Personnel				
15	<b>Total Medical Care Services</b> (Lines 8 + 10a through )				
16	Dentists				
17	Dental Hygienists				
17a	Dental Therapists				
18	Other Dental Personnel				
19	<b>Total Dental Services</b> (Lines 16–18)				
20a	Psychiatrists				
20a1	Licensed Clinical Psychologists				





### **Integrated Primary Care and Behavioral Health**

#### **Table 5 Selected Service Detail Addendum**

During her medical visit with Rita, Dr. Johnson also provides medication management for an existing diagnosis of panic disorder.

Report this integrated behavioral health visit on Line 20a01. Dr. Johnson would be reported in Column A1, the visit would be reported in Column B, and Rita would be reported in Column C.

Reminder: **Medical FTEs, visits, and patients** that are reported in Lines 1–15 of the main part of Table 5 may **also** be reported on the MH/SUD addendum **if/when** MH or SUD services were provided.

Line	Personnel by Major Service Category: Mental Health Service Detail	Personnel (a1)	Clinic Visits (b)	Virtual Visits (b2)	Patients (c)
20a01	Physicians (other than Psychiatrists)				
20a02	Nurse Practitioners				
20a03	Physician Assistants				
20a04	Certified Nurse Midwives				
Line	Personnel by Major Service Category: Substance Use Disorder Detail	Personnel (a1)	Clinic Visits (b)	Virtual Visits (b2)	Patients (c)
21a	Physicians (other than Psychiatrists)				
21b	Nurse Practitioners (Medical)				
21c	Physician Assistants				
21d	Certified Nurse Midwives				
21e	Psychiatrists				
21f	Licensed Clinical Psychologists				
21g	Licensed Clinical Social Workers				
21h	Other Licensed Mental Health Providers				





### **Selected Diagnoses and Services Rendered**

Table 6A, Lines 18–20f

As mentioned on the last slide, during her medical visit with Rita, Dr. Johnson also provided medication management for an existing diagnosis of panic disorder.

Report this care on Table 6A, Line 20b. The visit would be reported in Column A, and Rita would be reported in Column B.

Reminder: Report any additional diagnoses and services Rita received during the calendar year on Table 6A.

Line	Diagnostic Category	Applicable ICD-10-CM Code or Value Set Object Identifier (OID)	Number of Visits by Diagnosis Regardless of Primacy (a)	Number of Patients with Diagnosis (b)
	Selected Mental Health			
	Conditions, Substance Use			
1.0	Disorders, and Exploitations	F10 C(2.1 000.21		
18	Alcohol-related disorders	F10-, G62.1, O99.31-		
19	Other substance-related disorders	F11- through F19- (exclude F17-),		
1.0	(excluding tobacco use disorders)	G62.0, O99.32-		
19a	Tobacco use disorder	F17-, O99.33-, Z72.0		
20a	Depression and other mood disorders	F30- through F39-		
20b	Anxiety disorders, including post-	F06.4, F40- through F42-, F43.0,		
	traumatic stress disorder (PTSD)	F43.1-, F43.8-,		
		F93.0		
20c	Attention deficit and disruptive	F90- through F91-		
	behavior disorders			
20d	Other mental disorders, excluding	F01- through F09- (exclude F06.4),		
	drug or alcohol dependence	F20- through		
		F29-, F43- through F48- (exclude		
		F43.0- and		
		F43.1-), F50- through F99- (exclude		
		F55-, F64-,		
		F84.2, F90-, F91-, F93.0, F98-),		
		O99.34-, R45.1,		
		R45.2, R45.5, R45.6, R45.7, R45.81,		
		R45.82,		
		R48.0		
20e	Human trafficking	T74.5- through T74.6-, T76.5-		
		through T76.6-, Z04.81, Z04.82,		
		Z62.813, Z91.42		
20f	Intimate partner violence	T74.11, T74.21, T74.31, Z69.11		



### **Knowledge Check #3**

To recap, Rita sees Dr. Johnson, a family physician, for a general check-up. Dr. Johnson addresses Rita's panic disorder at the visit. Where is Rita reported on Table 5? (Check all that apply.)

- A. Medical section in the main part of Table 5 as a medical patient
- B. Mental Health (MH) section in the main part of Table 5 as an MH patient
- C. SUD section in the main part of Table 5 as an SUD patient
- D. In both the medical section in the main part of Table 5 and the MH section of the addendum





# **Knowledge Check #3 (Answer)**

To recap, Rita sees Dr. Johnson, a family physician, for a general check-up. Dr. Johnson addresses Rita's panic disorder at the visit. Where is Rita reported on Table 5? (Check all that apply.)

- A. Medical section in the main part of Table 5 as a medical patient
- B. Mental Health (MH) section in the main part of Table 5 as an MH patient
- C. SUD section in the main part of Table 5 as an SUD patient
- D. In both the medical section in the main part of Table 5 and the MH section of the addendum





### **Clinical Process and Outcome Measures**

#### Table 6B

#### **Example**

Line	Breast Cancer Screening	Total Female Patients Aged 52 through 74 (a)	Number of Records Reviewed (b)	Number of Patients Tested (c)
11a	MEASURE: Percentage of			
	women 52–74 years of age			
	who had a mammogram to			
	screen for breast cancer			

During the visit, Dr. Johnson notes that Rita is due for a mammogram. She refers Rita, and Rita schedules an appointment for the following week. The hospital that Rita had her mammogram at sends the results to the health center.

#### **Format**

Line	Measure Name	Denominator (a)	Number of Records Reviewed (b)	Numerator (c)
#	Measure Description	All eligible patients (N)	=N, or ≥80%(N)	# in (b) that meet measure requirements

On Table 6B, for the Breast Cancer Screening measure on Line 11a, report Rita in Columns A, B, and C.

Reminder: Rita is evaluated for all relevant measures on Table 6B where she has a qualifying encounter.





### **Clinical Process and Outcome Measures**

#### Table 7

Rita has hypertension. During the visit, her blood pressure is 132/85, which is considered adequately controlled for the UDS Controlling High Blood Pressure measure. On Table 7, report Rita on Line 1cm, in Columns 2A, 2B, and 2C.

Reminder: For high blood pressure and diabetes measures, report patients by race and ethnicity.

Line	Race and Ethnicity	Total Patients 18 through 85 Years of Age with Hypertension (2a)	Number of Records Reviewed (2b)	Patients with Hypertension Controlled (2c)
	Mexican, Mexican American, Chicano/a			
1a1m	Asian Indian			
1a2m	Chinese			
1a3m	Filipino			
1a4m	Japanese			
1a5m	Korean			
1a6m	Vietnamese			
1a7m	Other Asian			
1b1m	Native Hawaiian			
1b2m	Other Pacific Islander			
1b3m	Guamanian or Chamorro			
1b4m	Samoan			
1cm	Black/African American			
1dm	American Indian/Alaska Native			
1em	White			
1fm	More than One Race			
1gm	Unreported/Chose Not to Disclose Race			
	Subtotal Mexican, Mexican American, Chicano/a			





### **Financial Tables**

Rita has Medicare Non-Managed Care as her primary insurance. After insurance, Rita is responsible for 20% of the service charge. Report her visit on the following lines on Table 9D:

#### **Line 4 (Medicare Non-Managed Care)**

- Full Medicare charges (Column A)
- Amount collected (Column B)
- Adjustments (Column D)

#### Line 13 (Self-Pay)

- Full self-pay charges (Column A)
- Amount collected (Column B)

			Retroactive Settlements, Receipts, and Paybacks (c)							
Line	Payer Category	Full Charges This Period (a)	Amount Collected This Period (b)	Collection of Reconciliation/ Wraparound Current Year (c1)	Collection of Reconciliation/ Wraparound Previous Years (c2)	Collection of Other Payments: P4P, Risk Pools, etc. (c3)	Penalty/ Payback (c4)	Adjustments (d)	Sliding Fee Discounts (e)	Bad Debt Write -Off (f)
1	Medicaid Non-Managed Care									
2a	Medicaid Managed Care (capitated)									
2b	Medicaid Managed Care (fee-for-service)									
3	<b>Total Medicaid</b> (Sum of Lines 1 + 2a + 2b)									
4	Medicare Non-Managed Care									
5a	Medicare Managed Care (capitated)									
5b	Medicare Managed Care (fee-for-service)									
6	<b>Total Medicare</b> (Sum of Lines 4 + 5a + 5b)									
13	Self-Pay									
14	TOTAL (Sum of Lines 3 + 6 + 9 + 12 + 13)									





### **Other Forms: Appendix D**

- XYZ Health Center screens all patients for social risk factors using a standardized screening. Rita screens positive for food insecurity.
- Rita is reported as a patient on Appendix D,
   Health IT Capabilities, as follows:
  - Line 11a, total patients screened for social risk factors
  - Question 12a, Line A, food insecurity

- 11a. How many health center patients were screened for social risk factors using a standardized screener during the calendar year? (Only respond to this if the response to Question 11 is "a. Yes.")
- 12a. Of the total patients screened for social risk factors (Question 11a), please provide the total number of patients that screened positive for any of the following at any point during the calendar year. (A patient may experience multiple social risks and should be counted once for each risk factor they screened positive for, regardless of the number of times screened during the year.)

<ul><li>Housing insecurity</li><li>Financial strain</li></ul>	1.	Food insecurity	
E. Financial strain	).	Housing insecurity	
	<b>:</b>	Financial strain	

l. Lack of transportation/access to public transportation





# Support Is Available

Resources Are Available to Support Health Centers with UDS Reporting!





### **Next Steps**

#### **Immediate**

- Bookmark <u>UDS TTA</u> microsite
- Bookmark or print the 2024 UDS Manual
- Sign up for UDS <u>technical</u> assistance webinars
- Obtain EHBs access

#### **Short term**

- Review 2024 UDS Manual and UDS training modules
- Register for and attend annual state/territory-based training
- Review and familiarize
  yourself with publicly
  available data, including
  rollups and comparison data
- Confirm EHR/systems are programmed to capture all UDS data elements

#### **Prior to February 15**

- Review prior-year UDS Report
- Connect with your team to understand your role in UDS reporting and submission
- Review prior-year UDS Reviewer comments
- Address data edits prior to submission
- Review submission checklist





### **Key Resource: data.HRSA.gov**

Health center, state, and national profiles



#### Health Center Program UDS Data

View national, state/territory, and health center UDS data profiles for Health Center Program awardees and look-alikes.



#### Special Populations Funded Programs

View UDS data from health centers that receive grant funding to serve special populations through the Health Care for the Homeless, Migrant Health Centers and Public Housing Primary Care programs.



#### **Patient Characteristics Snapshot**

View a national summary of UDS data on poverty level, insurance status, and race and ethnicity of patients served by Health Center Program awardees and look-alikes.



**Data Comparisons** 

View how one state/territory compares to the national average or to another state/territory on key UDS data points: total number of patients served by service category, target populations, and other patient characteristics.



**National** view





National view of demographics and services by special population grant

Comparison between states

and territories on key statistics

# **Support Available**

Description	Contact	E-mail or Web Form	Phone
UDS reporting questions	UDS Support Center	<pre>udshelp330@bphcdata.net</pre>	866-837-4357 (866-UDS-HELP)
EHBs account and user access questions	Health Center Program Support	BPHC Contact Form  Select: Technical Support > EHBs Tasks/Technical  Issues > EHBs Privileges	877-464-4772
EHBs technical issues with UDS Reports	Health Center Program Support	BPHC Contact Form  Select: Technical Support > EHBs Tasks/Technical Issues > Other EHBs Submission Types	877-464-4772
UDS+ FHIR R4 IG and application programming interface (API) (UDS Modernization) technical support	Health Center Program Support	BPHC Contact Form  Select: Uniform Data System (UDS) > UDS  Modernization > Patient-level Submission (UDS+)	877-464-4772   Health Center Program

# **UDS Modernization Updates**





### Why are we modernizing UDS?

- Leverage developments in health IT over the last decade that allow us to advance health equity efforts while reducing reporting burden
- Standardize data collection using Health Level Seven International (HL7®) Fast Healthcare Interoperability Resources (FHIR®) resources to automate and reduce the technical burden for health centers
- Improve the fidelity and integrity of data and enable more robust analyses to improve equitable access to high quality, cost-effective care for our patients
- Drive quality improvement for vulnerable and historically underserved population groups
- Allow HRSA to better administer the Health Center Program and better serve its patients

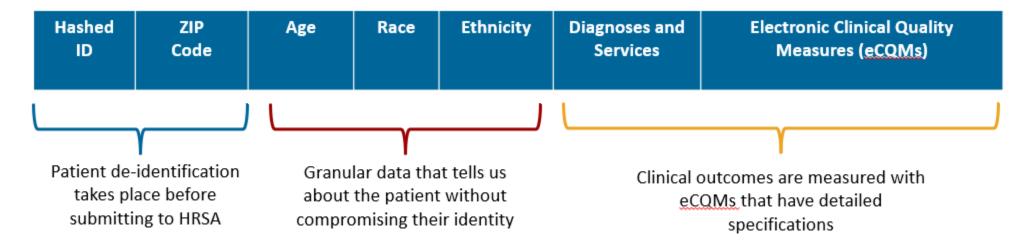
# **UDS Patient Level Submission (UDS+)**

#### UDS+ is...

- De-identified patient level data
- Applicable to UDS Tables Patients By ZIP Code, 3A, 3B, 4, 6A, 6B, and 7
- Submitted via Health Level Seven International (HL7®) Fast Healthcare Interoperability

UDS+ is not...

 Full copies of data directly from patients' electronic medical records







### **UDS+ 2024 Reporting Year: Submission Requirements**



# 2024 UDS+ Submissions Due by April 30, 2025

- Submit data for your *medical* patients
- 2 Submit *all* the demographic tables data
  - Table: Patients by ZIP Code
  - Table 3A: Patients by Age and by Sex Assigned at Birth
  - **Table 3B**: Demographic Characteristics
  - Table 4: Selected Patient Characteristics

- Submit 1 eCQM from the measures listed below:
  - Table 6B: Quality of Care Measures
    - Breast Cancer Screening
    - Cervical Cancer Screening
    - Colorectal Cancer Screening
  - Table 7: Health Outcomes and Disparities
    - Controlling High Blood Pressure\*
    - Diabetes: Hemoglobin A1c (HbA1c) Poor Control (>9.0%)
    - \* Recommended measure





# 2024 Calendar Year: UDS & UDS+ Reporting

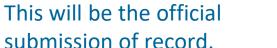
All health centers are **required** to submit aggregated UDS data by February 15, 2025.



- Submit aggregated UDS data through EHBs, using the traditional submission method.
- Include all UDS tables and appendices.
- submission of record.

All health centers will be required to submit a minimum amount of patient-level data (UDS+) by April 30, 2025.

- Submit de-identified UDS+ data via HL7<sup>®</sup> FHIR<sup>®</sup>.
- Include, at a minimum, only demographic data and 1 eCQM for medical patients.
- **UDS+** submission supports system capacity building and progress towards full implementation.





EHBs will remain the submission of record.



# How can health centers prepare for UDS+?



#### **UDS TEST COOPERATIVE**

Join the UTC for continued UDS + updates and resources.



Review:

HL7.org
HL7.org
HL7.org
HL7.org
HL7.org
HL7.org
HL7.org



Visit the <u>UDS Modernization Initiative</u> webpage for up-to-date UDS+ information.

Encourage your health IT vendors to join the UTC and participate in UDS+ testing before 2025.



Submit questions through the <u>BPHC Contact Form</u> by selecting **Uniform Data System (UDS)** > **UDS Modernization** > **Patient-Level Submission (UDS+).** 





# **Questions and Answers**





### **Thank You!**

Bureau of Primary Health Care (BPHC)
Health Resources and Services Administration (HRSA)



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bphc.hrsa.gov







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