

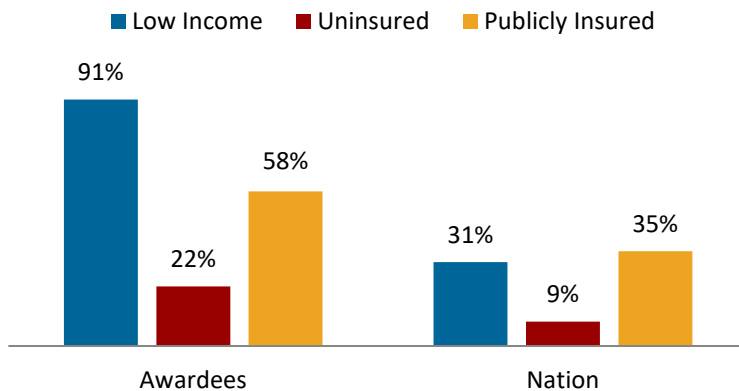
## Health Center Program 330 Funded Awardees: 2020 At a Glance

### The Program

1,375 Health Center Program awardees provided services to 28,590,897 patients, representing nearly 9% of the total U.S. population. Over a period of five years (2016-2020), the number of funded awardees remains stable (0.6% increase) and the number of total patients served grew by 10.6%, averaging an increase of 3.3% more patients each year.

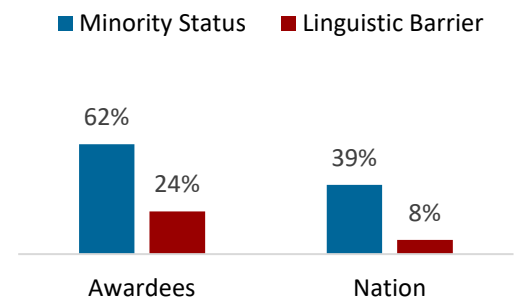
### Patients: Socioeconomic Characteristics

- 91% with known incomes are at or below 200% of the Federal Poverty Guidelines
- 22% are uninsured
- 57% have public insurance (Medicaid, Medicare, or Other Public)



### Patients: Minority Status

- 62% are of racial and/or ethnic minority
- 24% face a linguistic barrier



### Services Provided

- 100% of awardees provided primary medical care services
- 86% of awardees provided dental services
- 98% of awardees provided mental health and/or substance use disorder services

### Continuity of Care

Health Center Program awardees provide continuous care.

Service Category	Average Number of Visits/Patient/Year	% of Total Patients Utilizing Services
Medical	3.10	86%
Dental	2.20	18%
Mental Health	5.61	9%
Substance Use	5.73	1%
Vision	1.29	2%
Other	2.76	3%
Enabling	3.12	7%

### Staffing

Health Center Program awardees employ the full time equivalent of 255,012 staff members and volunteers.

- 29,587 are physicians, CNMs, NPs, and PAs
- An additional 54,765 are nurses and other medical professionals
- 23,873 are enabling personnel
- 17,583 are dental personnel
- 16,811 are behavioral health (mental health and substance use disorder) personnel

### Virtual Visits

- Virtual visit utilization increased significantly from the prior year due to the COVID-19 pandemic
- 1,361 awardees (99%) utilized virtual visits, an increase from only 513 awardees (37%) in the prior year
- 25% of all visits were virtual
- Mental health services were provided most often through virtual visits (52%)

## Health Center Program 330 Funded Awardees: 2020 At a Glance

### Quality of Care and Outcome Indicators: Clinical Performance

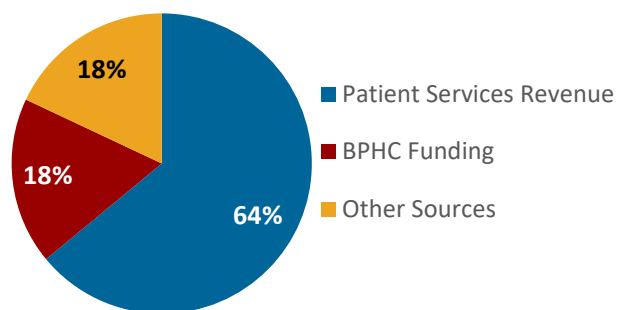
Health Center Program awardees provide high quality of care. Several clinical quality measures (screening for depression and follow-up plan and dental sealants for children) show performance that exceeds relevant national rates and/or Healthy People 2030 goals.

Quality of Care and Outcome Measures	Performance Rates and Goals	
	Awardees	HP 2030 Goal*
Early Entry into Prenatal Care	73%	81%
Low Birth Weight	8%	-
Childhood Immunization Status	40%	-
Weight Assessment and Counseling for Nutrition and Physical Activity of Children and Adolescents	65%	-
Dental Sealants for Children between 6-9 Years	49%	43%
Body mass Index (BMI) Screening and Follow-Up Plan	66%	-
Tobacco Use: Screening and Cessation Intervention	83%	-
Screening for Depression and Follow-Up Plan	64%	14%
Cervical Cancer Screening	51%	84%
Breast Cancer Screening	45%	77%
Colorectal Cancer Screening	40%	74%
HIV Screening	32%	-
Depression Remission at Twelve Months	14%	-
Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	72%	-
Ischemic Vascular Disease (IVD): Use of Aspirin or Another Antiplatelet	79%	-
HIV Linkage to Care	81%	95%
Controlling High Blood Pressure	58%	61%
Diabetes: Hemoglobin A1c (HbA1c) Poor Control (>9%)	36%	12%

\* Healthy People (HP) 2030 Goals

### Sources of Support

Health Center Program awardees are funded primarily through patient services revenue.



### Cost Effectiveness

- The average total cost per patient is \$1,157
- The average medical cost per medical visit is \$227
- The average charge per billable visit is \$323

### Adjustments and Patient Discounts

- 62% of self-pay charges are written off as sliding discounts
- Indigent care funds cover 11% of self-pay charges
- 26% of insured charges are adjusted as contractual adjustments

**Sources of Data:** Aggregate calendar year 2020 Uniform Data System (UDS), U.S. Census/American Community Survey (ACS) 2015-2019, National Health and Nutrition Examination Survey, Healthy People 2030