

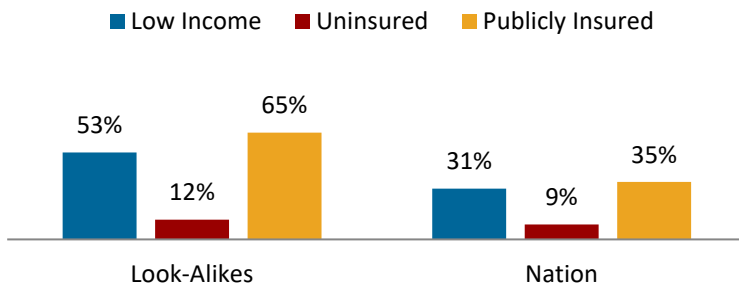
## Health Center Program Look-Alikes: 2020 At a Glance

### The Program

In calendar year 2020, 87 Health Center Program look-alikes provided services to 679,010 patients, with a total of 2,810,813 patient visits.

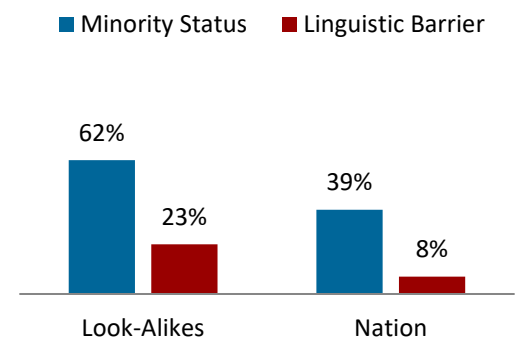
### Patients: Socioeconomic Characteristics

- 53% with known incomes are at or below 200% of the Federal Poverty Guidelines
- 12% are uninsured
- 65% have public insurance (Medicaid, Medicare, or Other Public)



### Patients: Minority Status

- 62% are of racial and/or ethnic minority
- 23% face a linguistic barrier



### Services Provided

- 100% of look-alikes provided primary medical care services
- 28% of look-alikes provided dental services
- 68% of look-alikes provided mental health and/or substance use disorder services

### Continuity of Care

Look-alikes provide continuous care.

Service Category	Average Number of Visits/Patient/Year	% of Total Patients Utilizing Services
Medical	2.36	91%
Dental	2.37	8%
Mental Health	3.34	9%
Substance Use Disorder	3.21	1%
Vision	1.56	1%
Other Professional	3.16	2%
Enabling	4.50	4%

### Staffing

Look-alikes employ the full time equivalent of 5,881 staff members and volunteers.

- 789 are physicians, CNMs, NPs, PAs, CNMs
- An additional 1,307 are nurses and other medical professionals
- 186 are dental personnel
- 368 are behavioral health (mental health and substance use disorder) personnel
- 685 are enabling personnel
- 2,158 personnel provide non-clinical support

### Virtual Visits

- Virtual visit utilization increased significantly from the prior year due to the COVID-19 pandemic
- 100% look-alikes had virtual visits
- 33% of all visits were virtual
- Mental health services were provided most often through virtual visits (56%)

## Health Center Program Look-Alikes: 2020 At a Glance

### Quality of Care and Outcome Indicators: Clinical Performance

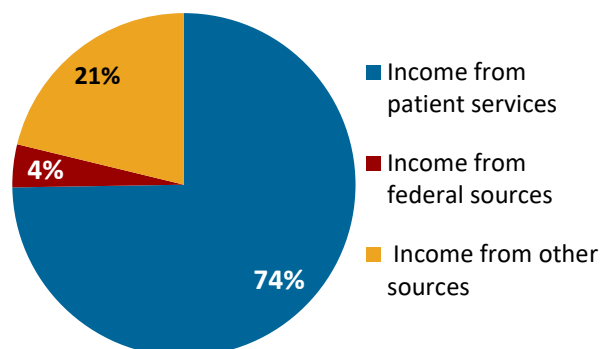
Health Center Program look-alikes provide high quality of care. Several clinical quality measures (screening for depression and follow up plan and dental sealants for children) show performance that exceeds Healthy People 2030 goals.

Quality of Care and Outcome Measures	Performance Rates and Goals		
	Look-Alikes	330-Funded*	HP 2030 Goal**
Early Entry into Prenatal Care	77%	73%	81%
Low Birth Weight	7%	8%	-
Childhood Immunization Status	41%	40%	-
Weight Assessment and Counseling for Nutrition and Physical Activity of Children and Adolescents	60%	65%	-
Dental Sealants for Children between 6-9 Years	55%	49%	43%
Body mass Index (BMI) Screening and Follow-Up Plan	52%	66%	-
Tobacco Use: Screening and Cessation Intervention	78%	83%	-
Screening for Depression and Follow-Up Plan	54%	64%	14%
Cervical Cancer Screening	46%	51%	84%
Breast Cancer Screening	48%	45%	77%
Colorectal Cancer Screening	39%	40%	74%
HIV Screening	26%	32%	-
Depression Remission at Twelve Months	14%	14%	-
Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	70%	72%	-
Ischemic Vascular Disease (IVD): Use of Aspirin or Another Antiplatelet	73%	79%	-
HIV Linkage to Care	80%	81%	95%
Controlling High Blood Pressure	56%	58%	61%
Diabetes: Hemoglobin A1c (HbA1c) Poor Control (>9%)	37%	36%	12%

\* Calendar year 2020 averages for Uniform Data System (UDS) clinical measures for BPHC 330-Funded Health Center Program awardees \*\* Healthy People (HP) 2030 Goals

### Sources of Support

Health Center Program look-alikes are funded primarily through patient services revenue.



### Cost Effectiveness

- The average total cost per patient is \$1,196
- The average medical cost per medical visit is \$224
- The average charge per billable visit is \$364

### Adjustments and Patient Discounts

- 34% of self-pay charges are written off as sliding discounts
- Indigent care funds cover 2% of self-pay charges
- 23% of insured charges are adjusted as contractual adjustments

**Sources of Data:** Aggregate calendar year 2020 UDS, U.S. Census/American Community Survey (ACS) 2015-2019, National Health and Nutrition Examination Survey, Healthy People 2030