

WELCOME!

- We'll get started momentarily.
- Please join us through Adobe Connect AND the call-in number.
- If Adobe Connect freezes on your computer, refresh your browser.
- We will not take questions on the phone line.
- Please submit questions at any time in the Q&A pod.
- If you still have questions at the end of this session, please contact your Project Officer or Health Center Program Support.





Today With Macrae: Health Center Program Updates

Monday, June 29, 2020

Jim Macrae
Associate Administrator
Bureau of Primary Health Care (BPHC)

Vision: Healthy Communities, Healthy People



Today with Macrae: Health Center Program Updates

AGENDA

- Funding and Program Updates
- On My Mind
- Mark Your Calendar
- Q&A

Funding Updates

Strategic Partnerships Investments

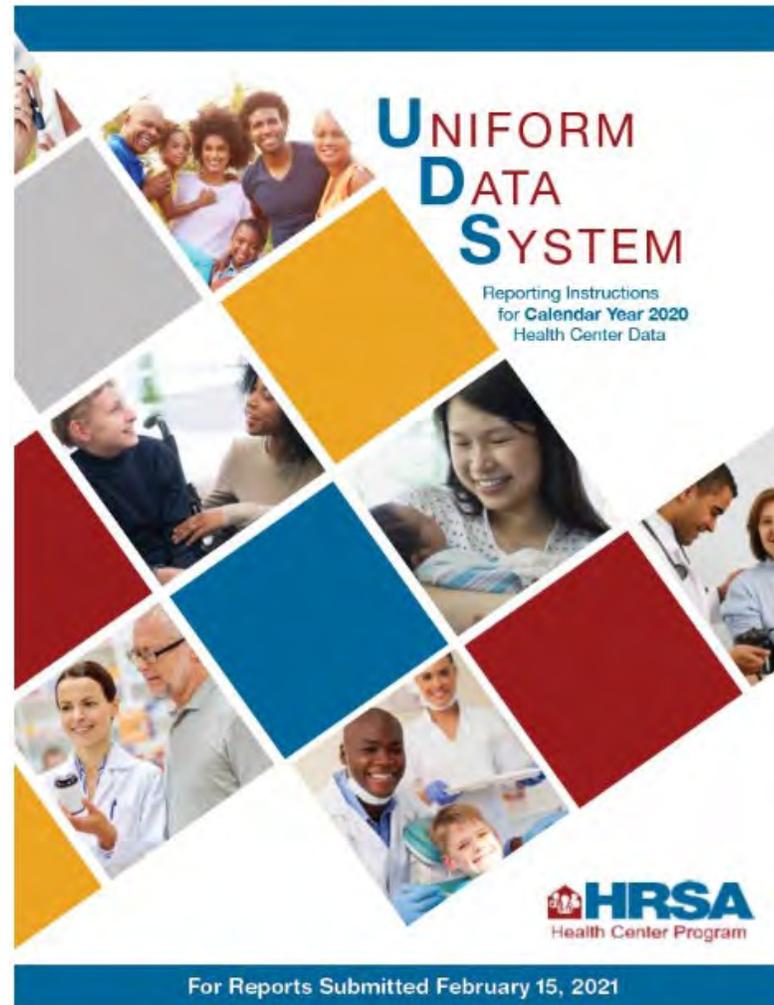
- Primary Care Associations
- National Training and Technical Assistance Partners

Upcoming Coronavirus Funding

- Look-Alikes: Expanding Capacity for Coronavirus Testing - \$17M
- Health Center Controlled Networks - \$4M

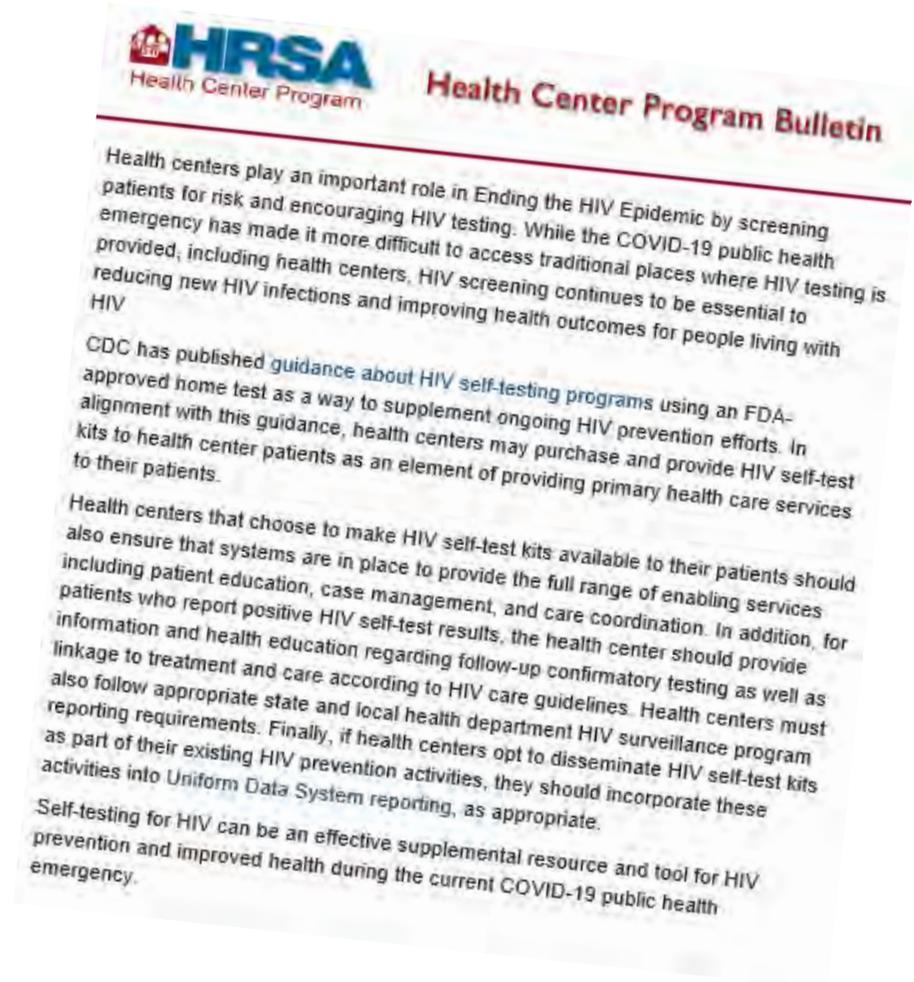


2020 Uniform Data System (UDS) Reporting Manual



HIV Testing

- National HIV Testing Day was June 27.
- HIV self-testing guidance from CDC – look for the link in the next Digest!



2020 PCMH Quality Improvement Awards



- Health centers must be Patient-Centered Medical Home-recognized by **July 1, 2020**.
- You have until **July 5** to provide corrections.
- Submit corrections through EHBs.

Childhood Vaccinations During COVID-19

How can we encourage parents to continue to bring their children in for vaccinations during the pandemic?

- #WellChildWednesday
- Risk Reduction Strategies
 - ✓ Dividing the office between sick and well visits
 - ✓ Designating some locations for well visits only
 - ✓ Closing waiting rooms
 - ✓ Additional cleaning efforts
- Promote existing risk-reducing strategies through
 - ✓ Appointment reminder phone calls
 - ✓ Social media
 - ✓ Letters sent to homes of those behind in vaccinations
 - ✓ Website



Interim Guidance for Immunization Services

CDC's [“Interim Guidance for Immunization Services During the COVID-19 Pandemic”](#) includes:

- Considerations for routine delivery of all recommended vaccinations for children, adolescents, and adults, including pregnant women.
- General practices for the safe delivery of vaccination services, including considerations for alternative vaccination sites.
- Strategies for catch up vaccinations.

Health Center COVID-19 Survey*- Patient Testing

- **Number of Health Center Respondents:** 950 (69% of all health centers)
- **Health centers with COVID-19 testing capacity:** 94.11%
- **Health centers with COVID-19 drive-up/walk-up testing capacity:** 77.40%
- **Average turnaround time for COVID-19 test results:** 80.20% in 3 days or less

Number of patients tested:

Metrics	Any Test Type	Virus Detection	Antibody Detection
Patients tested for COVID-19	161,238	148,684	12,554
Racial and/or ethnic minority patients tested for COVID-19	55.37%	55.53%	53.39%
Patients tested positive for COVID-19	20,607	19,191	1,416
Racial and/or ethnic minority patients tested positive for COVID-19	61.13%	61.41%	57.34%

*Data from the past week as of June 19, 2020



Health Center COVID-19 Survey - Operations & Staff

Metrics	Value
Health center weekly visits compared to pre-COVID-19 weekly visits	73.18%
Health center sites temporarily closed	1,351
Staff tested positive for COVID-19	412
Health center staff unable to work*	6.07%
Average percent of health center visits conducted virtually	37.82%

- **Health centers with an adequate supply of Personally Protective Equipment (PPE) for the next week:**
 - Surgical masks: 93.89%
 - N95/PPR masks: 91.79%
 - Gowns: 90.63%
 - Gloves: 95.79%
 - Face masks/goggles: 94.74%



*Due to site/service closure, exposure, family/home obligations, lack of PPE, etc.



Progress Report Requirements and Timing

- Progress reports are due to HRSA quarterly (July, October, January and April) by all coronavirus-related awardees until the grant activities are reviewed and approved by HRSA as “Completed”.
- Timeline for the first reporting period in July 2020
 - 7/1 – progress reports are available
 - 7/10 – progress reports due in EHB
 - 7/11 - 7/24 – HRSA review and change requests sent to awardee, when needed



Progress Report Elements

Project Status

- Staff and Patient Safety
- Testing
- Maintaining or Increasing Health Center Capacity and Staffing Levels
- Telehealth
- Minor A/R

Changes to Plan

- New/Updated Activities

Issues/Barriers



On My Mind



Our Mission



Improve the health of the nation's underserved communities and vulnerable populations by assuring access to comprehensive, culturally competent, quality primary health care services

BPHC Goals



Best Place To Work



Recognized Leader in Primary Health Care



High Performing Grantees



Successful Implementation of Grants



Compliance with Program Requirements

BPHC Core Functions

Compliance with Program Requirements

- Develop Program Requirements and Policies
- Conduct Compliance Assessments

Successful Implementation of Grants

- Develop NOFOs and Award Grants
- Support Implementation of Grants

Best Place to Work

- Organize Operations and Utilize Staff Expertise and Knowledge
- Develop and Grow Next Generation of Leaders and Staff

High Performing Grantees

- Collect Data and Report Performance
- Provide T/TA to Support Grantee Compliance and Performance

Recognized Leader in Primary Health Care

- Lead and Participate in National Dialogue on Primary Health Care
- Establish New Strategic Priorities and Initiatives



BPHC REACH Initiatives

TRANSFORMATION INITIATIVE

Executive Sponsors



Optimize data and technology



Kathryn Mitchell



Streamline and enable compliance



Angela Powell



Advance health center quality and performance



Jennifer Joseph



Develop an operating model



Angela Damiano-Holder and Ernia Hughes



Leverage the health center network



Suma Nair

BPHC Core Functions and REACH Initiatives



Compliance with Program Requirements




- Develop Program Requirements and Policies
- Conduct Compliance Assessments




Best Place to Work

- Organize Operations and Utilize Staff Expertise and Knowledge
- Develop and Grow Next Generation of Leaders and Staff





High Performing Grantees

- Collect Data and Report Performance
- Provide T/TA to Support Grantee Compliance and Performance





Successful Implementation of Grants

- Develop NOFOs and Award Grants
- Support Implementation of Grants




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Legend

-  Optimize Data and Technology
-  Streamline and Enable Compliance
-  Advance Health Center Quality and Performance
-  Develop an Operating Model
-  Leverage the Health Center Network



Compliance with Program Requirements (Health Centers)

Develop Program Requirements and Policies

Compliance Manual

FTCA Manual

Scope of Project Policy

Conduct Compliance Assessments

OSVs

SAC Reviews

CIS Reviews

Results

Conditions/
Progressive Actions

1 or 3 Year
Project Periods

Collect Data and Report Performance

- Collect and Analyze Health Center Compliance data
- Identify Most Common Compliance Issues, Trends, and Grantee Characteristics Associated with Non-Compliance

Provide T/TA to Support Grantee Compliance and Performance

- Update/Change Internal Forms/Training
- Provide External Training with Consultants
- Develop and Provide T/TA for Health Centers

Lead and Participate in National Dialogue

- Create Peer-to-Peer Learning Sessions
- Evaluate and Publish Compendium of Best Practices
- Publish and Present Findings Nationally

Establish New Strategic Priorities and Initiatives

- Update Annual BPHC Priorities
- Identify New Strategic Initiatives



Successful Implementation of Grants: (Health Centers)

Develop NOFO and Award Grants

NOFO Guidance

Application Reviews

Progress Report Elements

Performance Measures

Support Implementation of New Grants

Progress Reviews – Quarterly,
Tri-Annual, Semi-Annual,
Annual (BPR)

UDS Performance Reports

Results

Convert/do not convert
supplements into base award

Adjust funding levels

Provide Priority Points for next
SAC application

Collect Data and Report Performance

- Collect and Analyze Data on Health Center Program Funding Issues
- Identify Most Common Program Funding Issues, Trends, and Common Characteristics Associated with Successful Grantees

Provide T/TA to Support Grantee Compliance and Performance

- Update/Change Internal Forms/Training
- Provide External Training with Consultants
- Develop and Provide T/TA for Health Centers

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High Performing Grantees (Health Centers) Quality Improvement Fund

Purpose

- Accelerate Advancements in Primary Health Care Delivery for Underserved Populations Through Health Center Quality Improvement and Innovation

Results

- Reduce Health Disparities
- Enhance Care Delivery
- Support Innovative Models of Primary Health Care
- Improve Care Delivery for Individuals with Multiple Chronic Conditions, Including Addressing Social Risk Factors
- Improve Workforce Configuration
- Reduce the Cost of Care
- Enhance Care Coordination, Including Patient Engagement
- Expand the Use of Telehealth Models
- Promote Care Integration
- Address Emergent Public Health Issues

Create Learning Communities

- Implement “Plan/Do/Study/Act” Methodology
- Report Data Regularly (e.g., Weekly/Monthly)
- Share Best Practices
- Provide Ongoing TA and Training

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Establish New Strategic Priorities and Initiatives

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Best Place to Work

Organize Operations and Utilize Staff Expertise and Knowledge

BPHC REACH

Competency Models

Develop and Grow Next Generation of Leaders and Staff

Succession Planning

Leadership and Staff Development Programs

Results

Higher Staff Engagement (EVS)

Clear Roles, Responsibilities, and Authority

Empowered Future Leaders & Staff

Collect Data and Report Performance

- Collect and Analyze Data on Organizational Performance and Employee Satisfaction
- Identify Most Common Issues, Trends, and Areas for Improvement

Provide T/TA to Support Performance

- Develop Succession Plans
- Refine Core Competencies
- Peer Mentoring
- Provide Staff Training and Development Programs
- Encourage Participation in Leadership Programs

Lead and Participate in National Dialogue

- Create Peer-to-Peer Learning Sessions
- Evaluate and Publish Compendium of Best Practices
- Publish and Present Findings Nationally

Establish New Strategic Priorities and Initiatives

- Update Annual BPHC Priorities
- Identify New Strategic Initiatives



Mark Your Calendar

- Today with Macrae: Health Center Program Updates
 - Tuesday, July 14, 2-3 p.m. ET
 - Tuesday, July 28, 2-3 p.m. ET

Join Us!



Questions?



Thank You!

Bureau of Primary Health Care (BPHC)

Health Resources and Services Administration (HRSA)



[Health Center Program Support](#)



877-464-4772. 7 a.m. to 8 p.m. ET, Monday - Friday (except federal holidays)

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