WELCOME!

• We’ll get started momentarily.
• Your microphone, video, and chat features are not needed and will remain deactivated.
• To view closed captioning, select *Closed Captioning* icon at the bottom of the screen or three-dots icon and then *View Sub-titles*
• Please submit questions at any time in the Q&A feature.
• If you still have questions at the end of this session, please contact Health Center Program Support.
Bowers’ Power Hour:
Health Center Program Updates

Thursday, July 14, 2022

Tonya Bowers
Deputy Associate Administrator
Health Resources and Services Administration (HRSA), Bureau of Primary Health Care (BPHC)

Vision: Healthy Communities, Healthy People
Funding and Program Updates
Customer Experience
Q&A
A person dies every 30 seconds from a hepatitis related illness!

- People who are unaware that they are living with hepatitis can’t wait for testing.
- People living with hepatitis can’t wait for life saving treatments.
- Expectant mothers can’t wait for hepatitis screening and treatment.
- Newborn babies can’t wait for birth dose vaccination.
- People affected by hepatitis can’t wait to end stigma and discrimination.
On My Mind

Key Updates
Fiscal Year (FY) 2022 Health Center Program Funding

- **Health Center Controlled Networks (HCCN)**
  - $44M for approximately 49 awards

- **ARP Uniform Data System Patient-Level Submission for Health Centers (ARP-UDS+)**
  - $88.4M for approximately 1,475 awards

- **Primary Care HIV Prevention (PCHP)**
  - $20M for approximately 60 awards

- **Accelerating Cancer Screening (AxCS)**
  - $5M for approximately 10 awards
FY 2023 Health Center Program Funding

President’s FY 2023 Budget

- Early Childhood Development (ECD)
- Primary Care HIV Prevention (PCHP)

Other Planned Funding

- Quality Improvement Fund, Maternal Health (QIF MH)
- National Training and Technical Assistance Partners (NTTAP)
- Service Area Competition
COVID-19 Response Program Updates

• COVID-19 vaccines recommended for:
  ▪ Children 6 months-5 years
  ▪ Children 6-17 years (Moderna)

• CDC Resources to Promote the COVID-19 Vaccine for Children & Teens

• HHS We Can Do This website
2021 Uniform Data System (UDS) Data

Upcoming Dates

• 2021 UDS Trends Webinar
  ▪ Tuesday, August 9, 1:00-2:00 p.m. ET
  ▪ Register

• Public Data Release
  ▪ 2021 UDS data available Monday, August 8, via [Health Center Program UDS](#) pages
Coming Soon – 2022 Community Health Quality Recognition (CHQR) Badges

• HRSA will post CHQR badges on the:
  ▪ CHQR Dashboard
  ▪ Health Center Program UDS Data pages

• CHQR badges recognize health centers that have made notable quality improvement achievements in:
  ▪ Access
  ▪ Quality
  ▪ Health Information Technology
  ▪ Health Disparities
  ▪ COVID-19 Public Health Emergency Response

For more information about new badges and eligibility criteria, visit the CHQR Overview and CHQR FAQ pages.
Health Center Workforce Well-being Survey

• Feedback from Health Centers and Primary Care Associations
  ▪ Confidentiality
  ▪ When will health centers have their data?
  ▪ How will we use the data?
• Your Voice Matters!
• Be on the look-out for an email from @jsi.com
• NACHC CHI Office Hours Sessions (TBD)

Submit questions about the survey or the Workforce Well-being Initiative via the BPHC Contact Form or call 877-464-4772 from 8:00 a.m. to 8:00 p.m. ET, Monday-Friday (except federal holidays).
Customer Experience (CX)

Vision

Promote success of the Health Center Program by enhancing collaboration and knowledge sharing between internal and external stakeholders. **Health centers know where to access information and resources in BPHC** and **BPHC will collaborate within and across offices to help resolve issues**, assisting health centers with their requests and providing additional support as needed.

Elements of Success

- **A consistent cross-bureau approach** for assisting grantees with clear lines of accountability
- Streamlined and standardized tracking of health center support requests
- Simplified and centralized communication between all stakeholders
- Enhanced and streamlined knowledge sharing capabilities
- **Improved stakeholder satisfaction** with customer service experience
Engaging with BPHC: Webpage and BPHC Contact Form DEMONSTRATION

• Get the Answers You Need
• Get to Know BPHC Offices
• Contact Form enhancements
BPHC Contact Form Improvements (1/2)

I have a question about...

☀️ COVID-19
- COVID-19 N95 Mask Distribution Program
- COVID-19 Funding
- COVID-19 Surveys
- COVID-19 Testing Supply Program
  - View More

Health Center Program
- How to Become a Health Center
- Health Center Program (e.g. UNNED Score, AHRQ National Health Center Quality Framework)

�� Federal Tort Claims Act (FTCA)
- FTCA Free Clinics Program
- FTCA Health Center Program
- FTCA Site Visit

Look-Alike Designation
- Initial Designation (LAL-D)
- Renewal of Designation (LAL-RD)
- Annual Certification (LAL-AC)

Funding
- Applications for Notice of Funding Opportunities (NOFOs)
- Non-competing Continuation (NCC) Progress Reports (e.g., BPR)
- Supplemental Grant Award (e.g., COVID/ARP, PCHP, Capital)
- Loan Guarantee

Policy
- Compliance Manual General Inquiry
- Section 330 Changes
- Site Visit Protocols General Inquiry
BPHC Contact Form Improvements (2/2)

Select and click into your ticket to view more details
We’d Like to Hear from You...

Send additional feedback to

BPHC-CX@hrsa.gov
Mark Your Calendar

• Today with Macrae: Health Center Program Updates
  ▪ Tuesday, September 14, 3-4 p.m. ET
  ▪ Thursday, December 1, 2-3 p.m. ET

Join Us!
Questions...
Thank You!

Bureau of Primary Health Care (BPHC)
Health Resources and Services Administration (HRSA)

Health Center Program Support

877-464-4772, 8 a.m. to 8 p.m. ET, Monday - Friday (except federal holidays)

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