



Bureau of Primary Health Care Telehealth Update

NACHC Policy and Issues Forum

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Bureau of Primary Health Care (BPHC)
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HRSA Health Center Program

More than **27 million** people – **1 in 12** people across the United States – rely on a HRSA-funded health center for care, including:

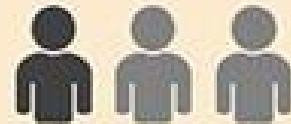
1 IN 9
CHILDREN



1 IN 5
RURAL RESIDENTS



1 IN 3
LIVING IN POVERTY



More than 355,000
VETERANS



ABOUT 3.5 MILLION
PUBLICLY HOUSED



NEARLY 1.4 MILLION
HOMELESS



NEARLY 1 MILLION
AGRICULTURAL WORKERS



MORE THAN 800,000
SERVED AT SCHOOL-BASED HEALTH CENTERS

2017 MDS Data



Source: Uniform Data System, 2017



Increasing Access to Comprehensive Care

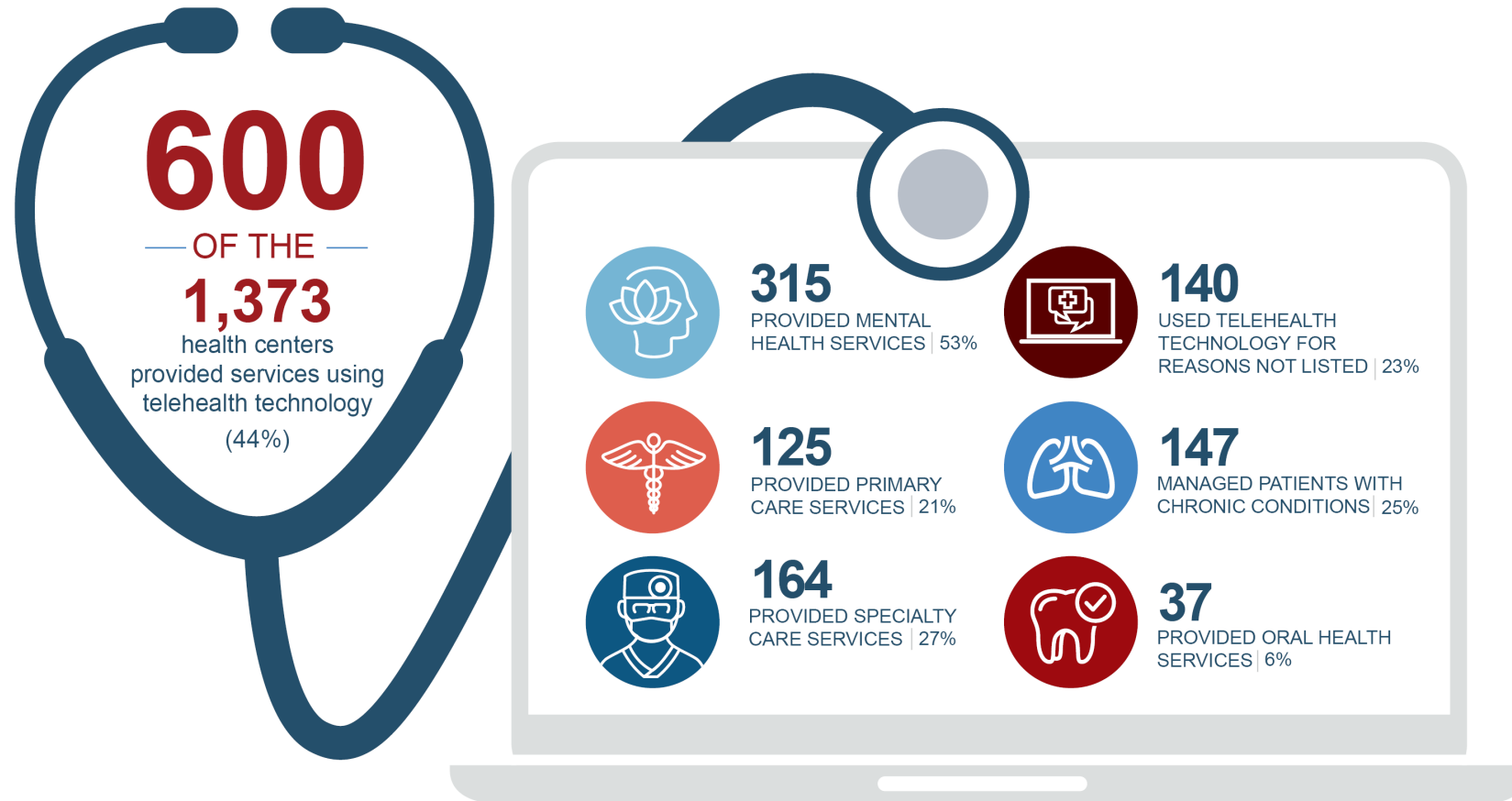
Category	2015	2016	2017	Δ 2015-2017
Number of Sites	9,829	10,415	11,057	^ 12%
Total Health Center Patients	24,295,946	25,860,296	27,174,372	^ 12%
Medical	20,616,149	21,880,295	22,866,468	^ 11%
Dental	5,192,846	5,656,190	6,116,732	^ 18%
Mental Health	1,491,926	1,788,577	2,049,194	^ 37%
Substance Use Disorder	117,043	141,569	168,508	^ 44%
Vision	501,647	599,314	670,973	^ 34%
Enabling	2,388,722	2,482,751	2,549,897	^ 7%



Source: Uniform Data System, 2015-2017



Health Center Telehealth Services



2017 UDS data

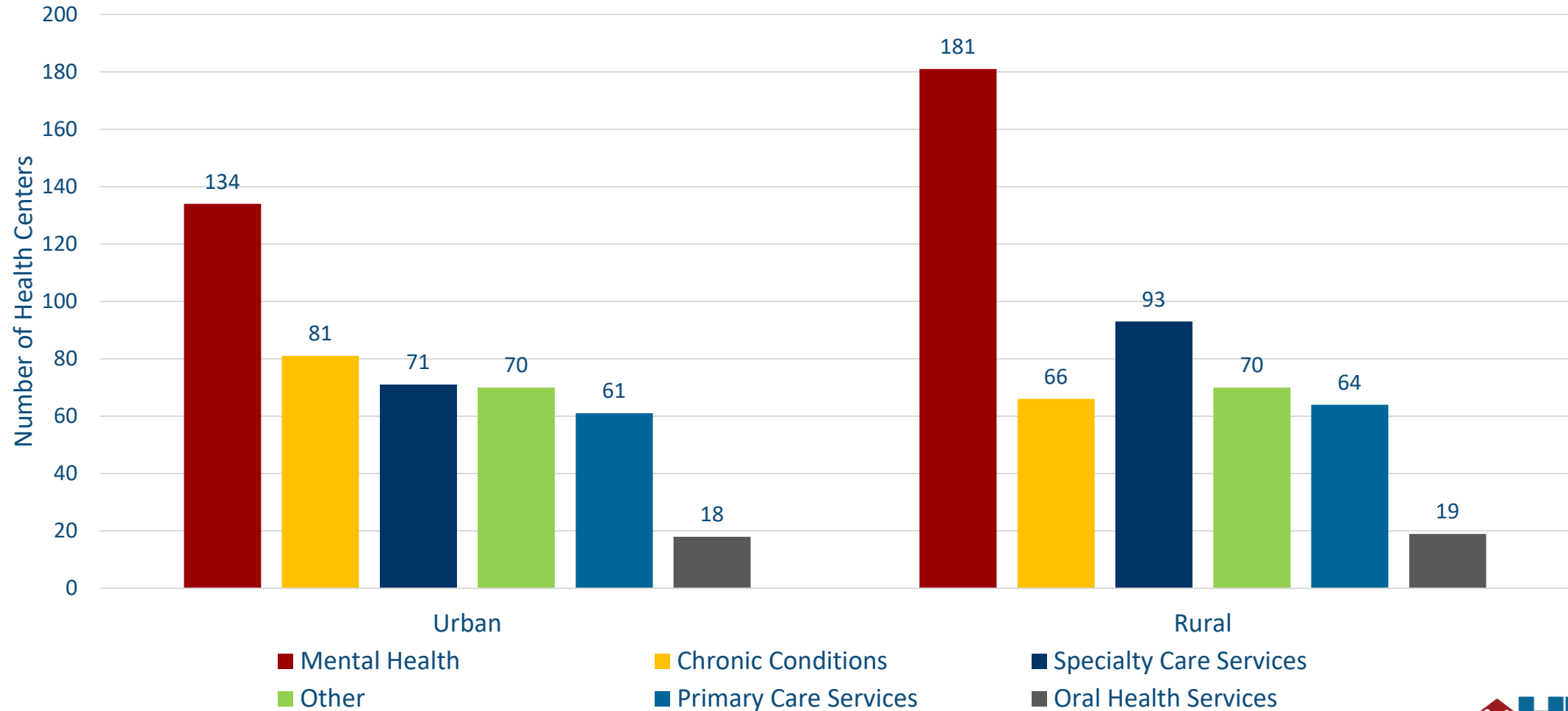


Source: Uniform Data System, 2017



Use of Telehealth to Deliver Services

Urban vs. Rural



Source: Uniform Data System, 2017 - Table Appendix D

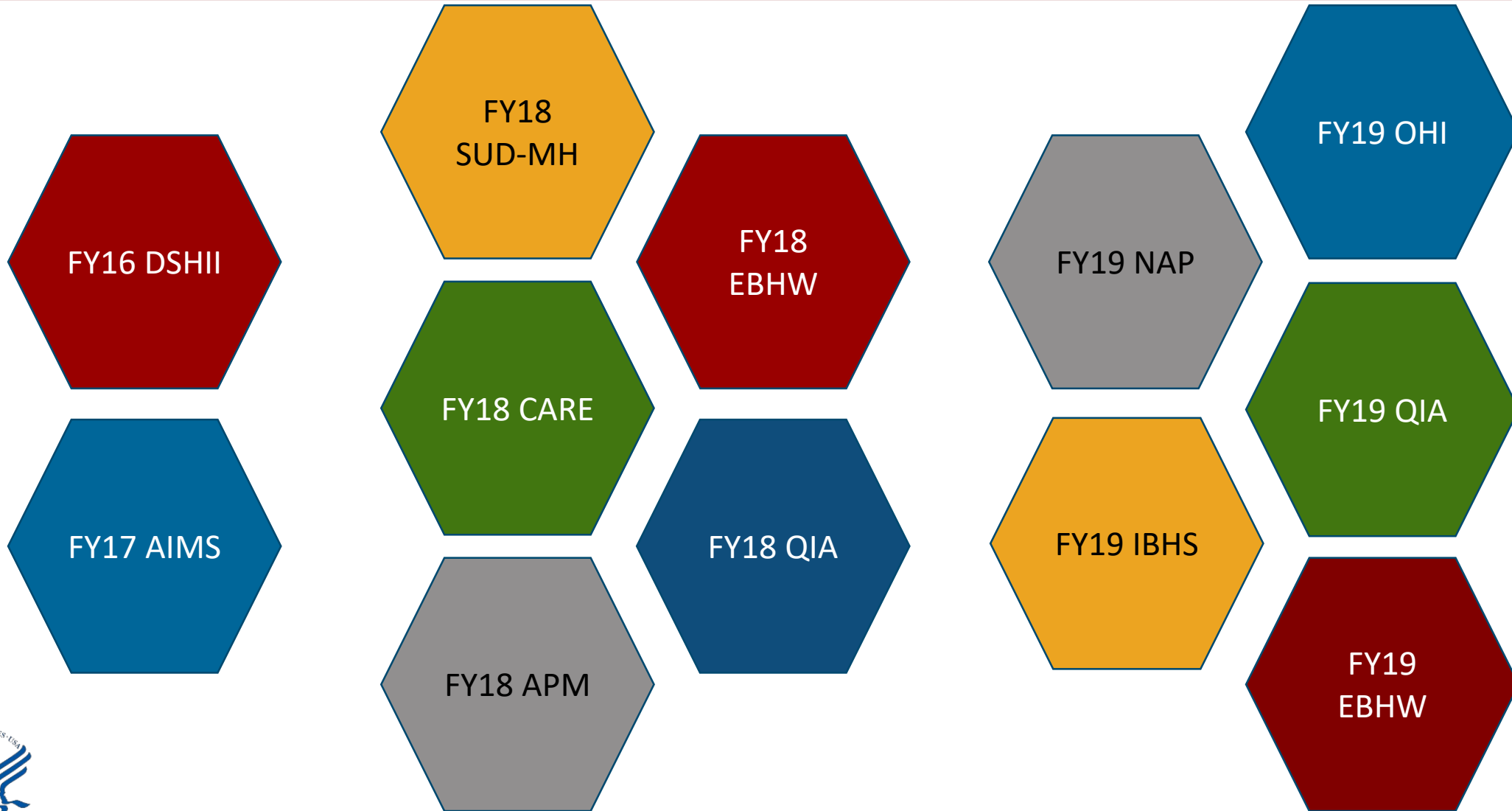


Health Center Telehealth Experience

- **Facilitators**
 - Strategic planning, grants, champions, new workflows
- **Example Uses**
 - Digital retinopathy, mental health tele-home visits, tele-pharmacy, agricultural worker care
- **Measures of Success**
 - Improved performance on clinical quality measures and medication adherence, increased provider satisfaction, reduced travel miles
- **Challenges**
 - Financial, staff training and buy-in, new workflows
- **Support Needed**
 - Share best practices, provide technical assistance and training, reimbursement, broadband issues



Funding Supports Telehealth Expansion



Changes to Telehealth Questions in UDS

UDS 2016

- Telehealth questions first introduced (Appendix E)



UDS 2018

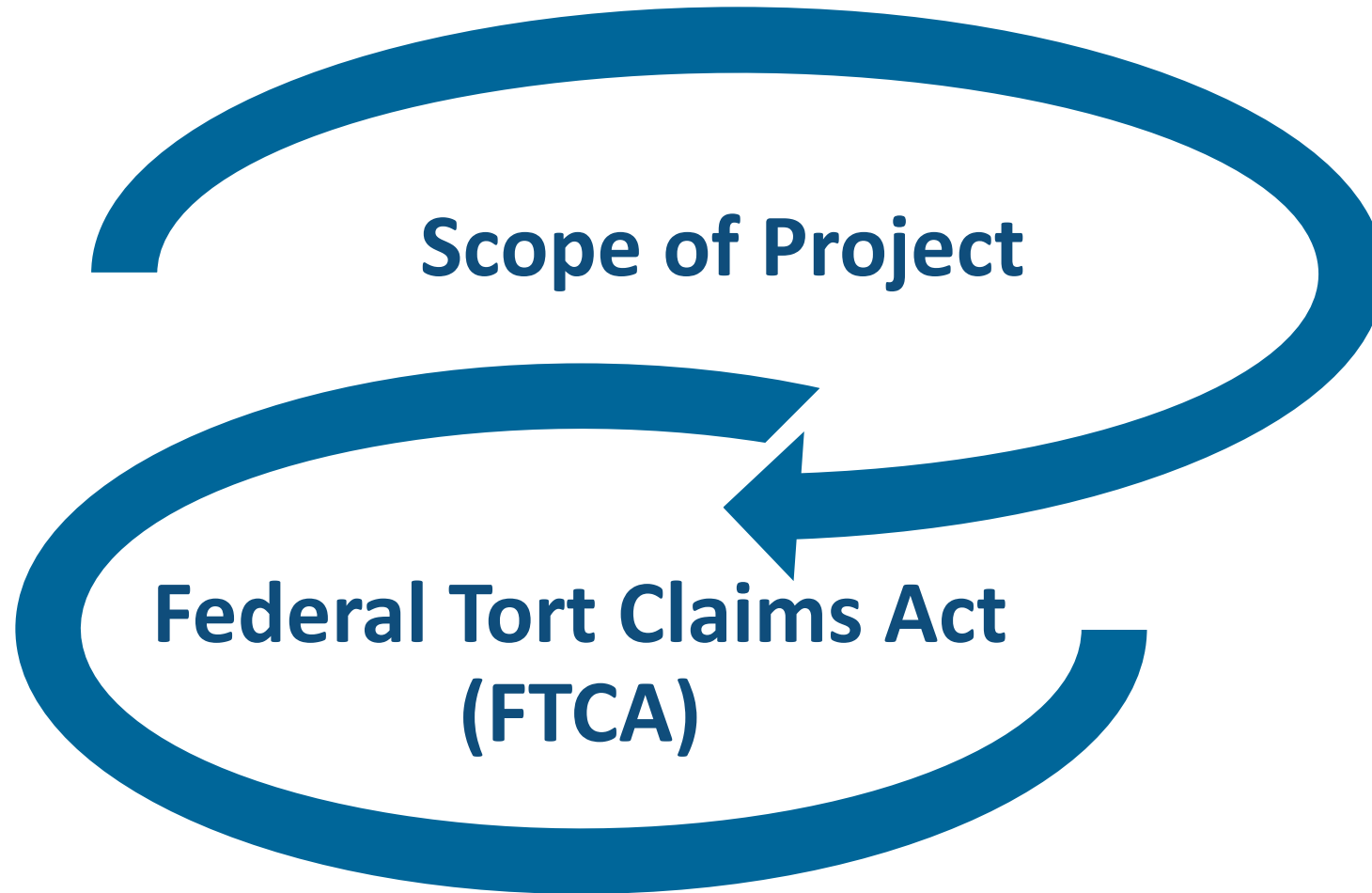
- Telehealth questions expanded to understand telehealth utilization (Appendix E)



UDS 2019

- Introduced number of telemedicine/virtual visits reported by health care provider (Table 5: Staffing and Utilization)

Health Center Program Policy Considerations



Thank You!

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