



Bureau of Primary Health Care Update

September 13, 2013

Seiji Hayashi, MD, MPH

Chief Medical Officer

Deborah Belsky, MD, MPH, Felicia Collins, MD, MPH, Justin
Mills, MD, MPH, Robert Sigh, MD, MPH, Laura Makaroff, DO

Senior Clinical Advisors

U.S. Department of Health and Human Services

Health Resources and Services Administration

Bureau of Primary Health Care



Primary Health Care Mission



Improve the health of the Nation's underserved communities and vulnerable populations by assuring access to comprehensive, culturally competent, quality primary health care services



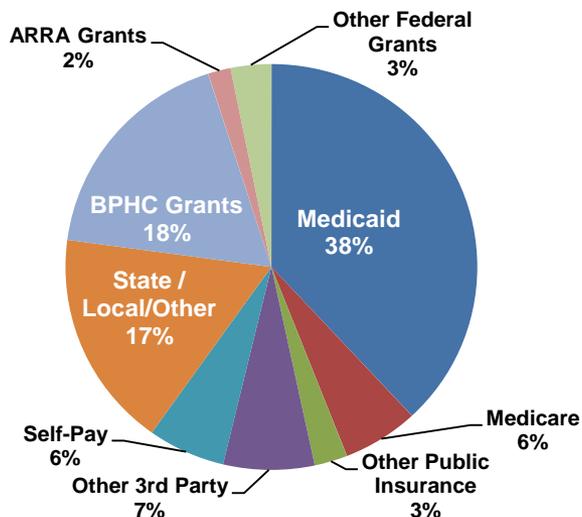


Program Grantees Overview Calendar Year 2012

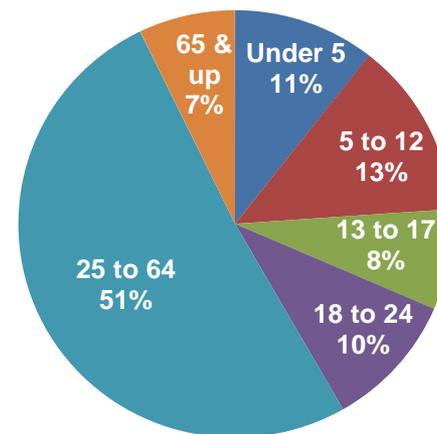


- 21.1 Million Patients
- 93% Below 200% Poverty
- 36% Uninsured
- 62% Racial/Ethnic Minorities
- 1,121,037 Homeless Individuals
- 903,089 Farmworkers
- 219,220 Residents of Public Housing

Program Grantees Revenue Sources



Program Grantees Serve All Ages



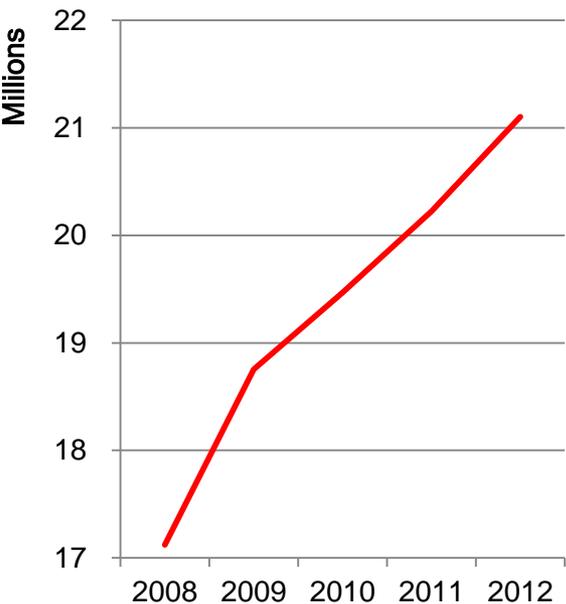
- 1,198 Grantees with 8,900+ Service Sites
- 83.8 Million Patient Visits
- Over 148,000 Staff
- 10,400+ Physicians
- 7,500+ NPs, PA, & CNMs



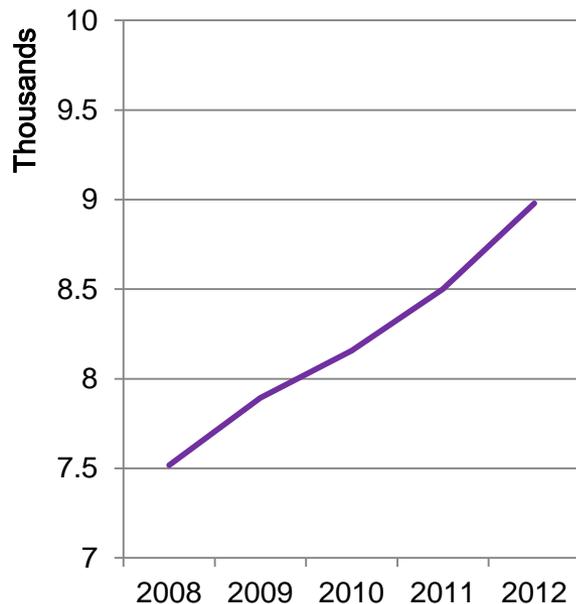
Health Center Program Growth: National Impact 2008 – 2012



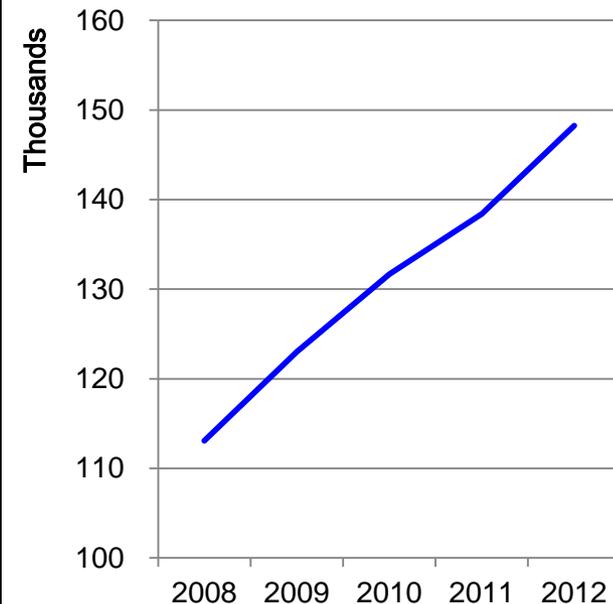
Patients



Sites



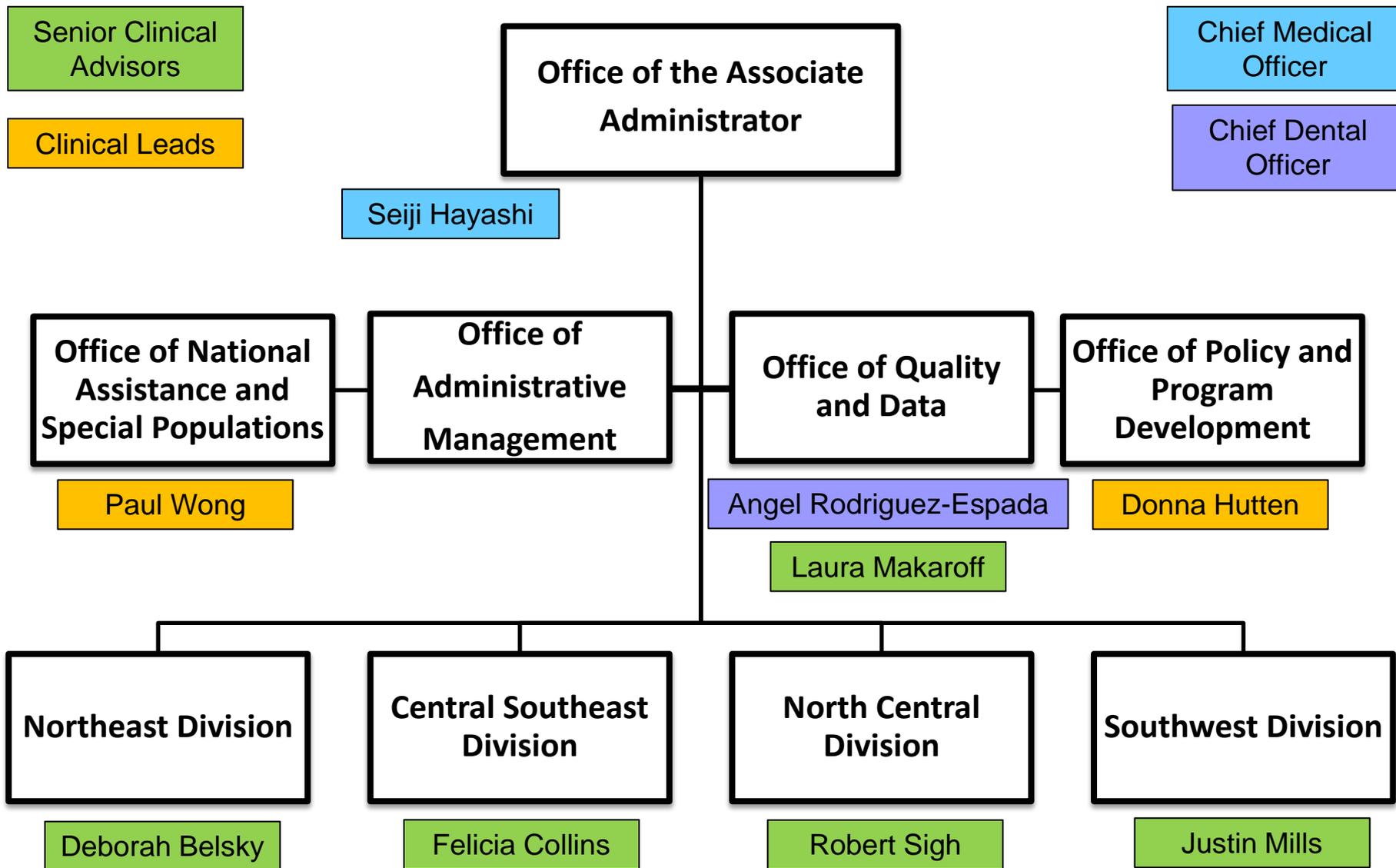
Jobs



| | 2008 | 2009 | 2010 | 2011 | 2012 | Growth from 2008-2012 (% Increase) |
|-----------------|------------|------------|------------|------------|------------|---------------------------------------|
| Patients | 17,122,535 | 18,753,858 | 19,469,467 | 20,224,757 | 21,102,391 | 3,979,856 (23.2%) |
| Sites | 7,518 | 7,892 | 8,156 | 8,501 | 8,979 | 1,461 (19.4%) |
| Jobs | 113,059 | 123,012 | 131,660 | 138,403 | 148,245 | 35,186 (31.1%) |

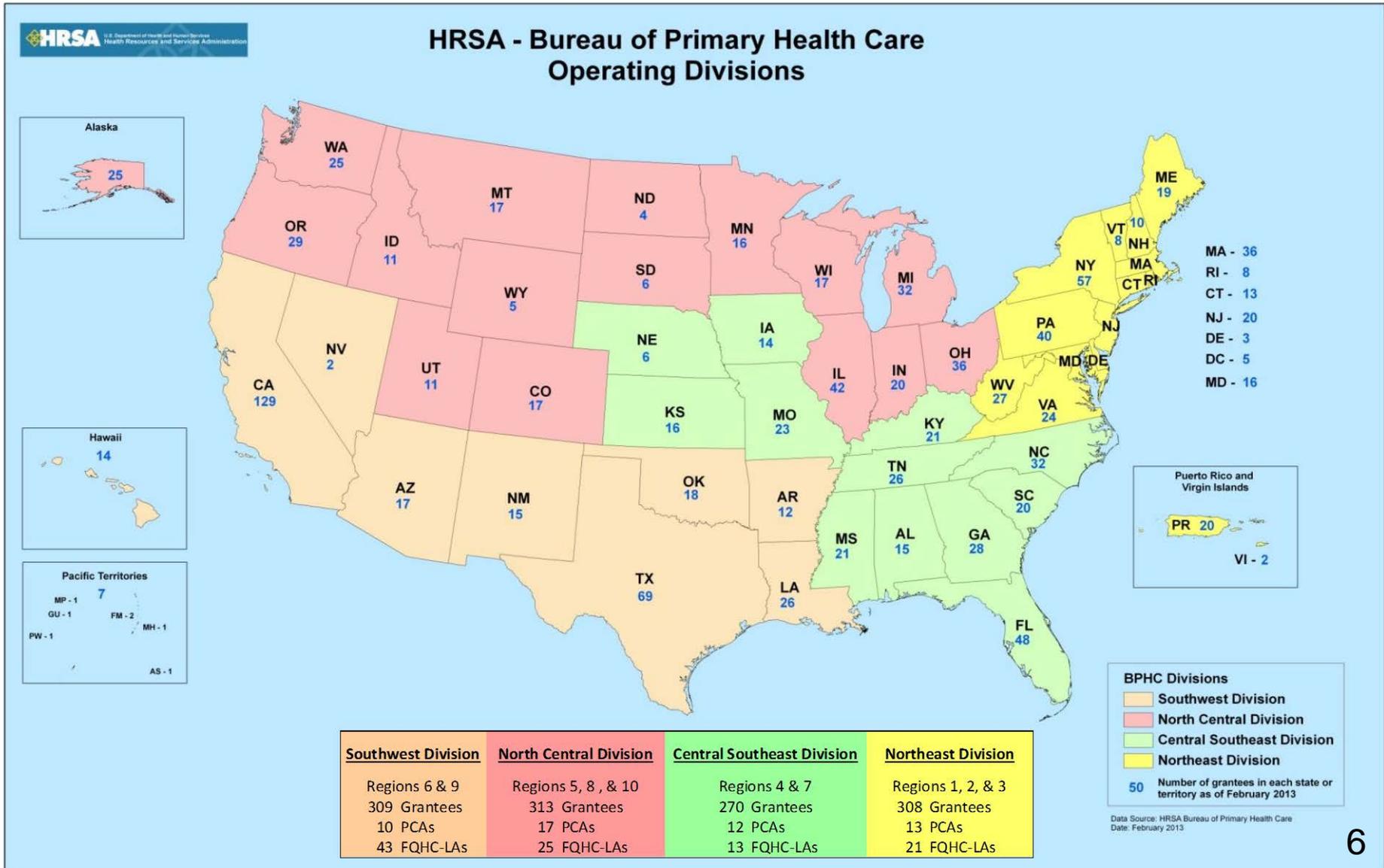


Bureau of Primary Health Care (BPHC) Organizational Structure





BPHC Organizational Structure: Primary Health Care Divisions





Primary Health Care Our Focus



**Primary
Health
Care/
Public Health
Leadership**

Performance Improvement:

- Outreach/Quality of Care
- Health Outcomes/Disparities
- Cost/Financial Viability

Program Requirements:

- Need
- Services
- Management and Finance
- Governance

Better Care • Healthy People & Communities • Affordable Care

Strategy Implementation

1. Programs/Policies
2. Funding
3. Technical Assistance
4. Data/Information
5. Partnerships/Collaboration



Priorities & Goals

- Implementation of QI/QA Systems
 - *All Health Centers fully implement their QI/QA plans*
- Adoption and Meaningful Use of EHRs
 - *All Health Centers implement EHRs across all sites & providers*
- Patient-Centered Medical Home Recognition
 - *All Health Centers receive PCMH recognition*
- Improving Clinical Outcomes
 - *All Health Centers meet/exceed HP2020 goals on at least one UDS clinical measure*
- Workforce/Team-Based Care
 - *All Health Centers are employers/providers of choice and support team-based care*



Current Program Impact: EHR Implementation



% of Health Centers with EHR Implementation (2012)

- 79% have EHRs at all sites used by all providers
- 11% have EHRs at some sites used by some providers

The FY13 HCCN grant program funds 43 HCCNs.

- Approximately 745 participating health centers
- Over 3100 clinical sites
- Over 12,000 eligible professionals



Current Program Impact : PCMH



% of Health Centers Achieving Patient-Centered Medical Home Recognition (as of August 16, 2013)

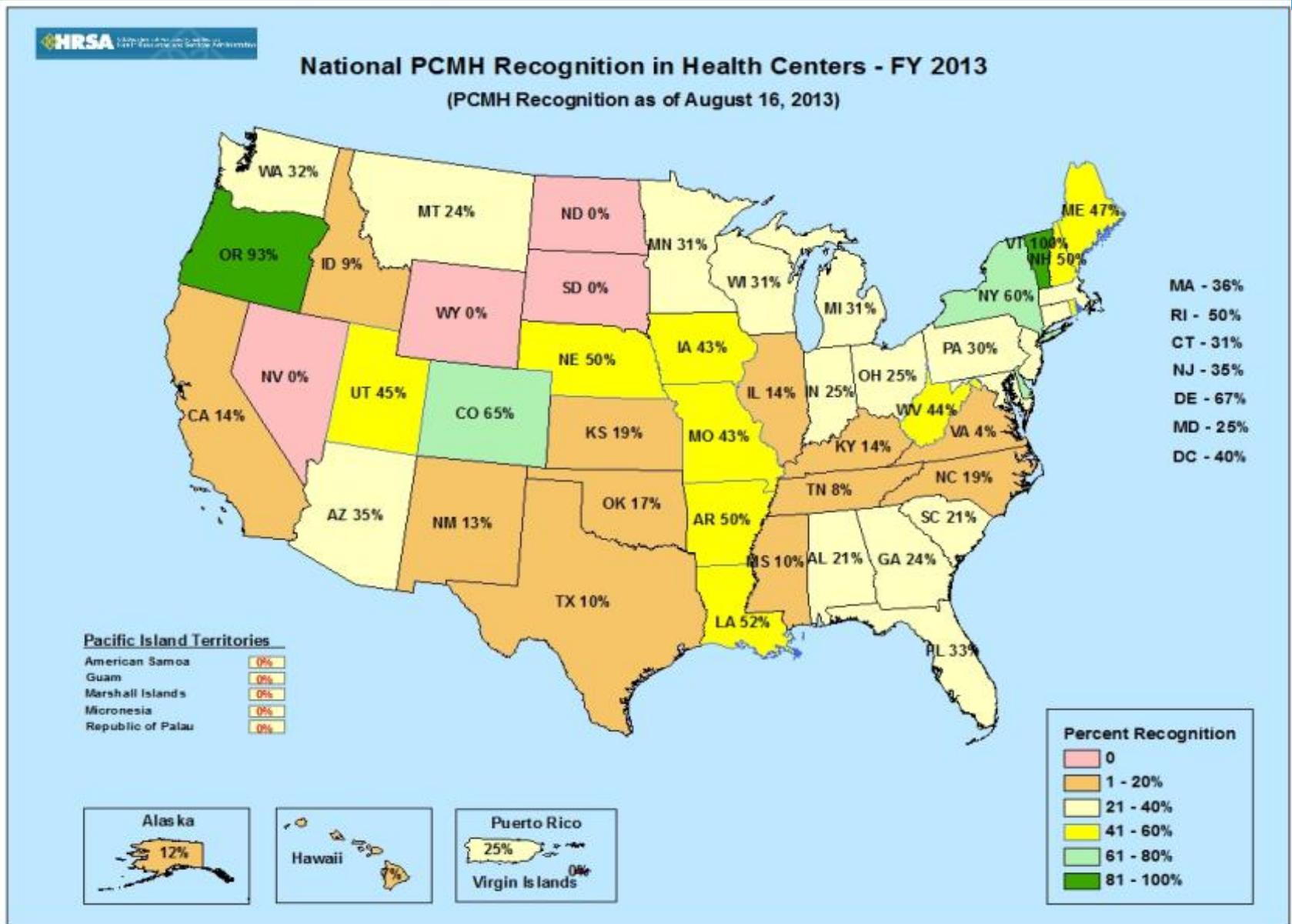
- 29% have achieved Patient-Centered Medical Home (PCMH) recognition

Starting in 2012, individual health center performance data is now available to the public

on the HRSA web site. See:

<http://bphc.hrsa.gov/uds/view.aspx?q=rlg&year=2011>

Patient-Centered Medical Home Recognition

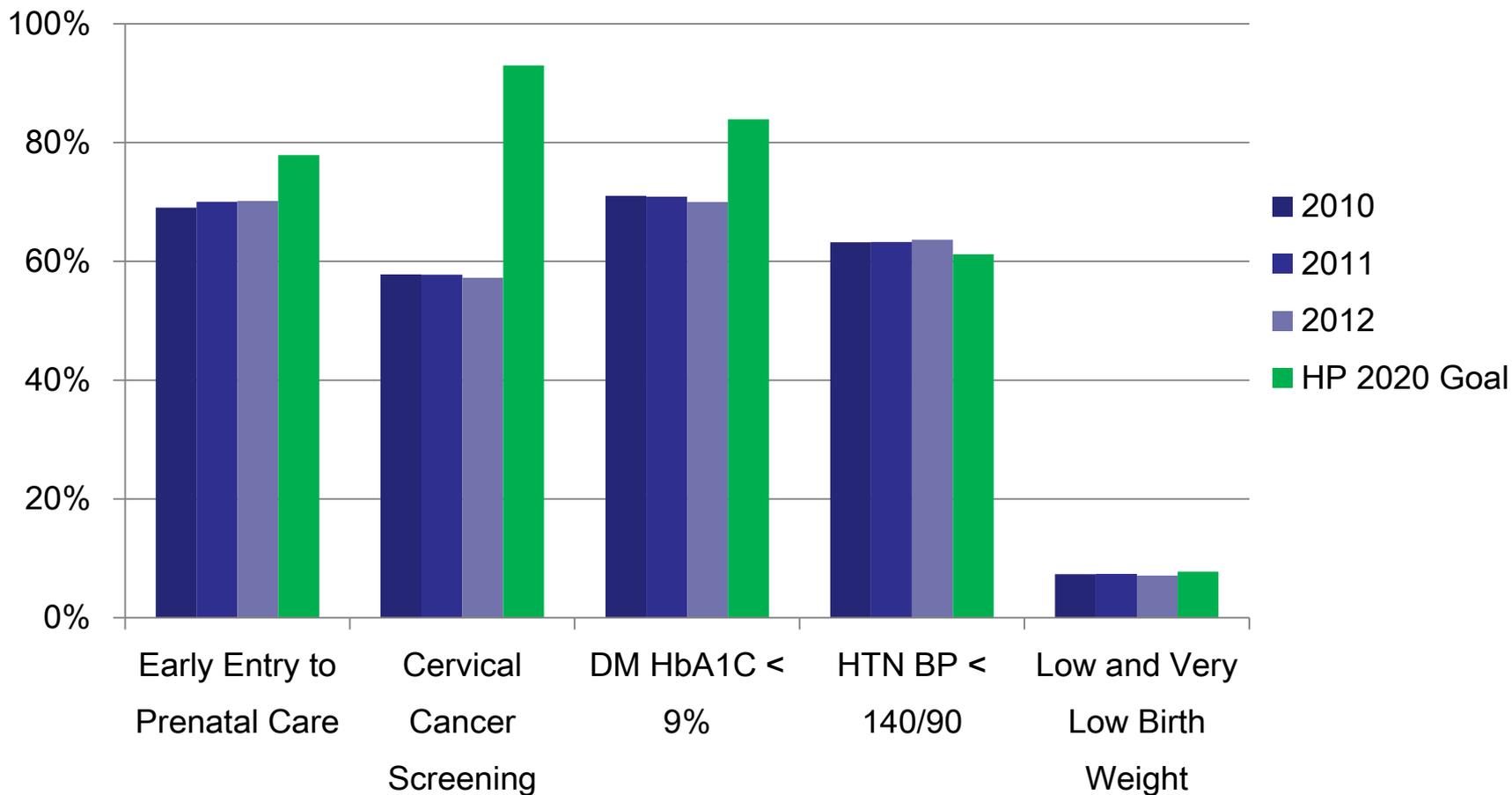




UDS Clinical Measures Health Center National Average



Health Center National Average

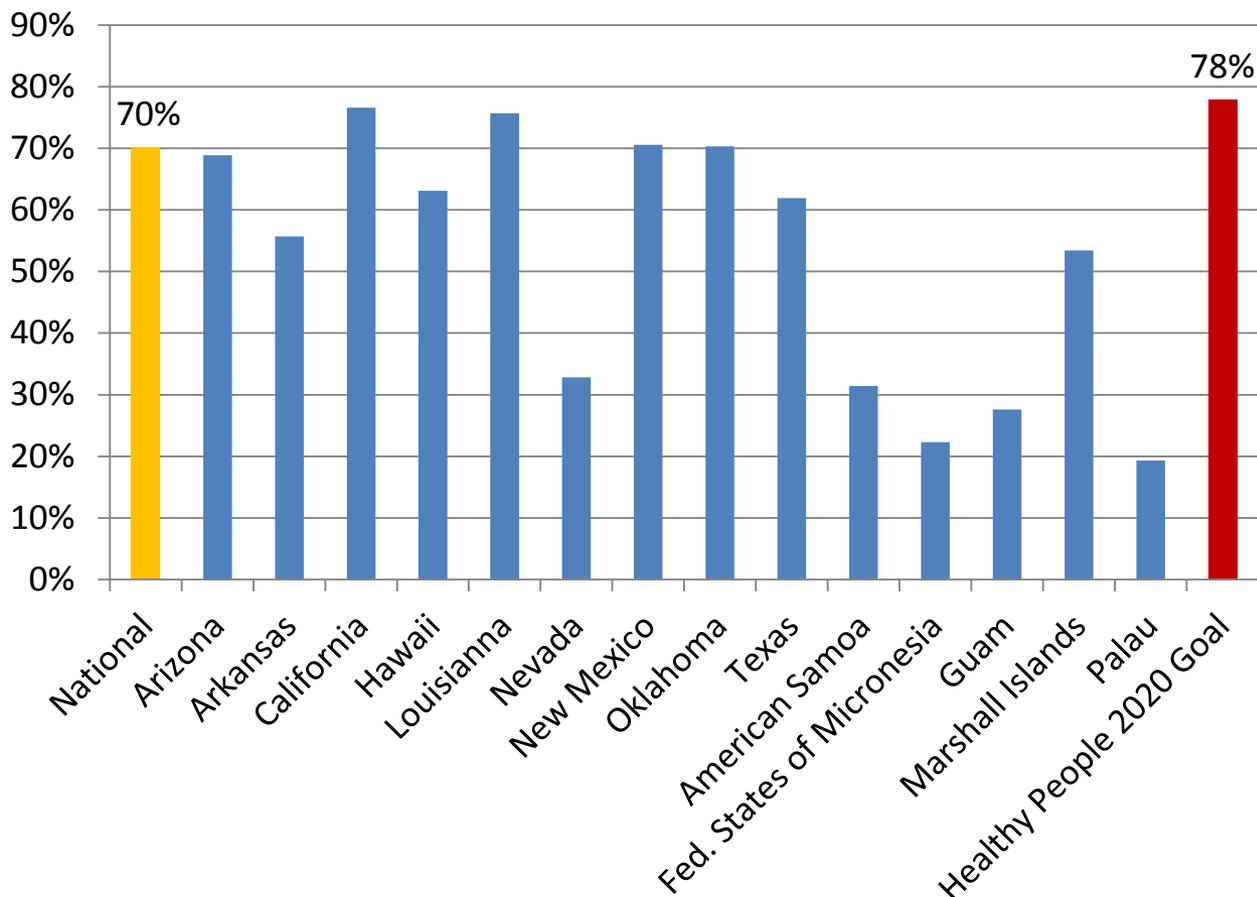




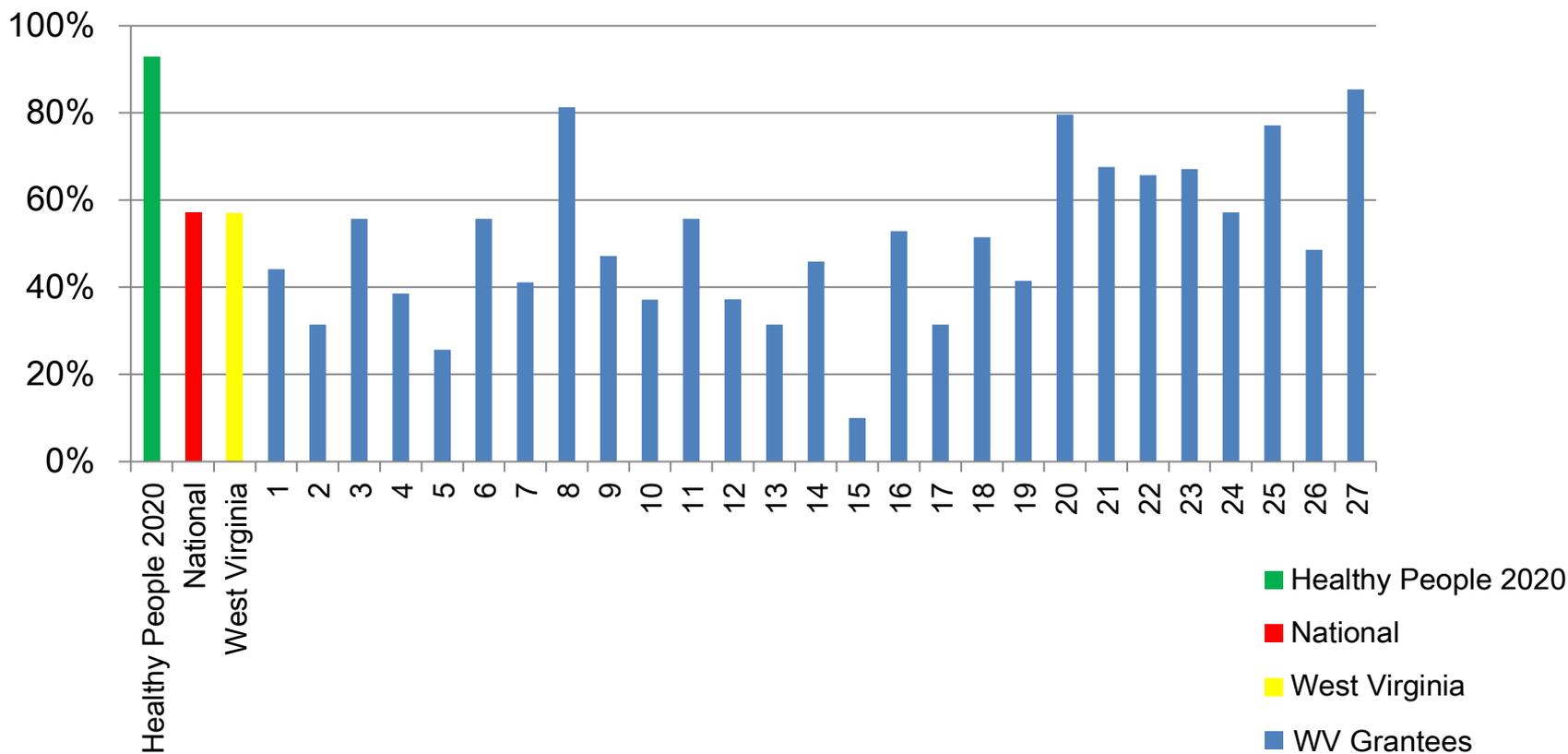
UDS Clinical Measures Southwest Division



Early entry to prenatal care



Cervical Cancer Screening





Questions?



Resources



Clinical Care/Services Technical Assistance

Information for clinicians and other health care providers regarding preventive care and clinical practices.

<http://bphc.hrsa.gov/technicalassistance/TAResources.aspx?Mode=SubTopicSubResource&STopic=ClinicalCare/Services>

Quality Improvement Toolkit

HRSA Quality Toolkit is equipped with proven strategies and techniques to effectively support an organization's new or existing QI program.

<http://www.hrsa.gov/quality/toolbox/asures/hypertension/index.html>



UDS Web Tools



2011 Clinical Performance Data publicly available at:
<http://bphc.hrsa.gov/uds/view.aspx?q=rlg&year=2011>

UDS Website:

<http://www.hrsa.gov/data-statistics/health-center-data/index.html>.

- UDS Grantee/State/National Summaries
- Health Center Trend Reports
- State and National Roll-up Reports
- Reporting and Training Resources
- Upcoming UDS changes for 2014:
<http://bphc.hrsa.gov/policiesregulations/policies/pal201307.html>

UDS Mapper: <http://www.udsmapper.org/>

- HRSA has developed a mapping and support tool driven primarily from data within the UDS
- Webinar trainings on using Mapper functionality available:
<http://www.udsmapper.org/webinars.cfm>



Bureau of Primary Health Care Help Line



Single point of contact to assist grantees and stakeholders with information in the following areas:

- BHC MIS – System in EHB (Electronic Handbook)
- Reporting Uniform Data System (UDS)
- Federal Torts Claims Act (FTCA) for Health Centers and Free Clinics

Phone: 1-877-974-BPHC (2742)

Email: bphchelp@hrsa.gov.

Available Monday to Friday (excluding Federal holidays), from 8:30 AM – 5:30 PM (ET), with extra hours available during high volume periods.



Risk Management and Patient Safety Resources



ECRI risk management and patient safety resources are available to Health Center Program grantees and Free Clinics. Resources include:

- Risk management courses
- Continuing medical education (CME) credits at no cost to health care providers
- Links to archived audio-conferences/webinars to supplement evidence-based risk management training
- Guidance articles, self-assessment tools, ready-made training materials on patient safety, quality and risk management for the health center and free clinic setting
- Risk & Safety E-news

Visit:

https://www.ecri.org/clinical_RM_program/Pages/default.aspx.



Thank you!



Seiji Hayashi, MD, MPH
Chief Medical Officer

Deborah Belsky, MD, MPH, Felicia Collins, MD, MPH, Justin Mills, MD,
MPH, Robert Sigh, MD, MPH, Laura Makaroff, DO
Senior Clinical Advisors

U.S. Department of Health and Human Services
Health Resources and Services Administration

Bureau of Primary Health Care
5600 Fishers Lane Rm. XX-XX
Rockville, MD 20857

Telephone: 301.594.4479

Email: dbelsky@hrsa.gov, fcollins@hrsa.gov, jmills@hrsa.gov,
rsigh@hrsa.gov, lmakaroff@hrsa.gov