Bureau of Primary Health Care Update

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Primary Health Care Mission

Improve the health of the Nation’s underserved communities and vulnerable populations by assuring access to comprehensive, culturally competent, quality primary health care services
Program Grantees Overview
Calendar Year 2012

- 21.1 Million Patients
- 93% Below 200% Poverty
- 36% Uninsured
- 62% Racial/Ethnic Minorities
- 1,121,037 Homeless Individuals
- 903,089 Farmworkers
- 219,220 Residents of Public Housing

Program Grantees Serve All Ages

- 25 to 64 51%
- 18 to 24 10%
- 13 to 17 8%
- 5 to 12 13%
- Under 5 7%
- 65 & up 11%

Program Grantees Revenue Sources

- Medicaid 38%
- Medicare 38%
- BPHC Grants 18%
- Other Federal Grants 3%
- Other Public Insurance 3%
- Other 3rd Party 7%
- Self-Pay 6%
- State / Local/Other 17%
- ARRA Grants 2%

- 1,198 Grantees with 8,900+ Service Sites
- 83.8 Million Patient Visits
- Over 148,000 Staff
- 10,400+ Physicians
- 7,500+ NPs, PA, & CNMs

Source: Uniform Data System, 2012, Service Sites: HRSA Electronic Handbooks

### Patients
- **2008**: 17,122,535
- **2009**: 18,753,858
- **2010**: 19,469,467
- **2011**: 20,224,757
- **2012**: 21,102,391

Growth from 2008–2012: 3,979,856 (23.2%)

### Sites
- **2008**: 7,518
- **2009**: 7,892
- **2010**: 8,156
- **2011**: 8,501
- **2012**: 8,979

Growth from 2008–2012: 1,461 (19.4%)

### Jobs
- **2008**: 113,059
- **2009**: 123,012
- **2010**: 131,660
- **2011**: 138,403
- **2012**: 148,245

Growth from 2008–2012: 35,186 (31.1%)

Source: Uniform Data System, 2008-2012 and HRSA Electronic Handbooks
Primary Health Care
Our Focus

Performance Improvement:
- Outreach/Quality of Care
- Health Outcomes/Disparities
- Cost/Financial Viability

Program Requirements:
- Need
- Services
- Management and Finance
- Governance
**Impact – BPHC Quality Strategy**

**Better Care • Healthy People & Communities • Affordable Care**

**Strategy Implementation**
1. Programs/Policies
2. Funding
3. Technical Assistance
4. Data/Information
5. Partnerships/Collaboration

**INTEGRATED HEALTH SYSTEM**

**INTEGRATED SERVICES**

**COMPREHENSIVE SERVICES**

**ACCESS**

**Priorities & Goals**

- Implementation of QI/QA Systems
  - All Health Centers fully implement their QI/QA plans

- Adoption and Meaningful Use of EHRs
  - All Health Centers implement EHRs across all sites & providers

- Patient-Centered Medical Home Recognition
  - All Health Centers receive PCMH recognition

- Improving Clinical Outcomes
  - All Health Centers meet/exceed HP2020 goals on at least one UDS clinical measure

- Workforce/Team-Based Care
  - All Health Centers are employers/providers of choice and support team-based care
% of Health Centers with EHR Implementation (2012)

- 79% have EHRs at all sites used by all providers
- 11% have EHRs at some sites used by some providers

The FY13 HCCN grant program funds 43 HCCNs.

- Approximately 745 participating health centers
- Over 3100 clinical sites
- Over 12,000 eligible professionals
% of Health Centers Achieving Patient-Centered Medical Home Recognition (as of August 16, 2013)

- 29% have achieved Patient-Centered Medical Home (PCMH) recognition

**Health Center National Average**

- **Early Entry to Prenatal Care**
- **Cervical Cancer Screening**
- **DM HbA1C < 9%**
- **HTN BP < 140/90**
- **Low and Very Low Birth Weight**

Source: UDS 2012
Early entry to prenatal care

Source: UDS 2012
Questions?
Clinical Care/Services Technical Assistance

Information for clinicians and other health care providers regarding preventive care and clinical practices.


Quality Improvement Toolkit

HRSA Quality Toolkit is equipped with proven strategies and techniques to effectively support an organization's new or existing QI program.

2011 Clinical Performance Data publicly available at:

UDS Website:

- UDS Grantee/State/National Summaries
- Health Center Trend Reports
- State and National Roll-up Reports
- Reporting and Training Resources
- Upcoming UDS changes for 2014:
  http://bphc.hrsa.gov/policiesregulations/policies/pal201307.html

UDS Mapper: http://www.udsmapper.org/
- HRSA has developed a mapping and support tool driven primarily from data within the UDS
- Webinar trainings on using Mapper functionality available:
  http://www.udsmapper.org/webinars.cfm
Single point of contact to assist grantees and stakeholders with information in the following areas:

- BHCMIS – System in EHB (Electronic Handbook)
- Reporting Uniform Data System (UDS)
- Federal Torts Claims Act (FTCA) for Health Centers and Free Clinics

Phone: 1-877-974-BPHC (2742)
Email: bphchelpline@hrsa.gov.

Available Monday to Friday (excluding Federal holidays), from 8:30 AM – 5:30 PM (ET), with extra hours available during high volume periods.
ECRI risk management and patient safety resources are available to Health Center Program grantees and Free Clinics. Resources include:

- Risk management courses
- Continuing medical education (CME) credits at no cost to health care providers
- Links to archived audio-conferences/webinars to supplement evidence-based risk management training
- Guidance articles, self-assessment tools, ready-made training materials on patient safety, quality and risk management for the health center and free clinic setting
- Risk & Safety E-news

Visit: https://www.ecri.org/clinical_RM_program/Pages/default.aspx.
Thank you!

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